# Numerical inversion of multidimensional Laplace transforms by the Laguerre method 

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#### Abstract

Numerical transform inversion can be useful to solve stochastic models arising in the performance evaluation of telecommunications and computer systems. We contribute to this technique in this paper by extending our recently developed variant of the Laguerre method for numerically inverting Laplace transforms to multidimensional Laplace transforms. An important application of multidimensional inversion is to calculate time-dependent performance measures of stochastic systems. Key features of our new algorithm are: (1) an efficient FFT-based extension of our previously developed variant of the Fourierseries method to calculate the coefficients of the multidimensional Laguerre generating function, and (2) systematic methods for scaling to accelerate convergence of infinite series, using Wynn's $\epsilon$-algorithm and exploiting geometric decay rates of Laguerre coefficients. These features greatly speed up the algorithm while controlling errors. We illustrate the effectiveness of our algorithm through numerical examples. For many problems, hundreds of function evaluations can be computed in just a few seconds. © 1998 Published by Elsevier Science B.V.


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## 1. Introduction

In this paper we develop an effective algorithm for numerically inverting multidimensional Laplace transforms by the Laguerre method. This paper is a sequel to our previous paper [1] in which we developed a new variant of the Laguerre method for numerically inverting one-dimensional Laplace transforms. Other one-dimensional variants of the Laguerre method are the original (1966) Weeks [18] algorithm and ACM Algorithm 662 in Garbow et al. [9,10]. Another variant of the Laguerre method

[^0]for multidimensional Laplace transforms has recently been proposed by Moorthy [11] (which came to our attention while this paper was under review). The general approach here is the same as in [11] and as in previous one-dimensional algorithms such as $[1,9,10,18]$, but there are important differences in implementation.

We are interested in multidimensional transform inversion because it allows us to calculate quantities of interest in many important stochastic models arising in the performance analysis of telecommunications and computer systems. Examples include time-dependent performance of stationary and non-stationary systems [5] and joint distributions in polling models [6]. Our algorithm here provides an alternative to the Fourier-series algorithm for inverting multidimensional Laplace transforms developed in [4]. (Another variant of the Fourier-series method for multidimensional Laplace transforms recently has been presented by Moorthy [12].) As in the one-dimensional case, our experience is that the Fourier-series method tends to be more robust (i.e., works for a larger class of functions without special tuning), but the Laguerre method can be very fast for well-behaved functions, especially when function values are sought for a large number of arguments.

For simplicity, we consider only the bivariate case, but the algorithm extends directly to $n$-dimensional functions. Thus, our goal is to calculate values of a real-valued function $f$ defined on the positive quadrant of the plane, $\mathbb{R}_{+}^{2} \equiv[0, \infty) \times[0, \infty)$, by numerically inverting its Laplace transform

$$
\begin{equation*}
\hat{f}\left(s_{1}, s_{2}\right)=\int_{0}^{\infty} \int_{0}^{\infty} \mathrm{e}^{-\left(s_{1} t_{1}+s_{2} t_{2}\right)} f\left(t_{1}, t_{2}\right) \mathrm{d} t_{1} \mathrm{~d} t_{2} \tag{1}
\end{equation*}
$$

which we assume is well-defined, e.g., convergent and thus analytic for $\operatorname{Re}\left(s_{1}\right)>0$ and $\operatorname{Re}\left(s_{2}\right)>0$; e.g., see [8] or [17].

The basis for our inversion algorithm is the classical Laguerre-series representation of $f$, which we review in Section 2. We review how to compute the Laguerre functions in Section 3. In Section 4 we develop an efficient algorithm to compute the Laguerre coefficients. It is based on the multidimensional generating function inversion algorithm developed in [4], but greatly speeds it up through several modifications, including a fast-Fourier-transform (FF T) implementation. In Section 5 we develop scaling and summation acceleration techniques, extending those in [1], to speed up the convergence of the Laguerre series. In Section 6 we give numerical examples from queueing theory illustrating the algorithm. In particular, we calculate the complementary cumulative distribution function (tail probability) of the time-dependent workload (virtual waiting time) in the transient M/G/1 queue with various service-time distributions. Finally, in Section 7 we summarize the algorithm.

## 2. Laguerre-series representation

As indicated in Section 1, our goal is to compute values of a bivariate function $f$ from its two-dimensional Laplace transform $\hat{f}$ in (1). To do so, we exploit a connection between the Laplace transform $\hat{f}$ and the generating function of the coefficients of the Laguerre-series representation of $f$.

For two dimensions, the classical Laguerre-series representation takes the form

$$
\begin{equation*}
f\left(t_{1}, t_{2}\right)=\sum_{n_{1}=0}^{\infty} \sum_{n_{2}=0}^{\infty} q_{n_{1}, n_{2}} l_{n_{1}}\left(t_{1}\right) l_{n_{2}}\left(t_{2}\right), \quad t_{1} \geq 0 \text { and } t_{2} \geq 0 \tag{2}
\end{equation*}
$$

where

$$
\begin{align*}
& l_{n}(t)=\mathrm{e}^{-t / 2} L_{n}(t), \quad t \geq 0  \tag{3}\\
& L_{n}(t)=\sum_{k=0}^{n}\binom{n}{k} \frac{(-t)^{k}}{k!}, \quad t \geq 0 \tag{4}
\end{align*}
$$

and

$$
\begin{equation*}
Q\left(z_{1}, z_{2}\right) \equiv \sum_{n_{1}=0}^{\infty} \sum_{n_{2}=0}^{\infty} q_{n_{1}, n_{2}} z_{1}^{n_{1}} z_{2}^{n_{2}}=\left(1-z_{1}\right)^{-1}\left(1-z_{2}\right)^{-1} \hat{f}\left(\frac{1+z_{1}}{2\left(1-z_{1}\right)}, \frac{1+z_{2}}{2\left(1-z_{2}\right)}\right) \tag{5}
\end{equation*}
$$

with $L_{n}(t)$ in (4) being the Laguerre polynomials, $l_{n}(t)$ in (3) the associated Laguerre functions, $q_{n_{1}, n_{2}}$ in (2) the Laguerre coefficients and $Q\left(z_{1}, z_{2}\right)$ in (5) the Laguerre generating function.

The key connection between the Laguerre-series representation and the Laplace transform $\hat{f}$ is of course (5). The Laguerre-series representation of $f$ can serve as a basis for inverting its Laplace transform $\hat{f}$ in (1) because the Laguerre generating function $Q$ in (5) is expressed directly in terms of the Laplace transform $\hat{f}$. This occurs because the $n$th Laguerre function has the Laplace transform

$$
\begin{equation*}
\hat{l}_{n}(s) \equiv \int_{0}^{\infty} \mathrm{e}^{-s t} l_{n}(t) \mathrm{d} t=2(2 s-1)^{n} /(2 s+1)^{n+1} \tag{6}
\end{equation*}
$$

By (1), (2) and (6), the Laplace transform can be expressed as

$$
\begin{equation*}
\hat{f}\left(s_{1}, s_{2}\right)=4 \sum_{n_{1}=0}^{\infty} \sum_{n_{2}=0}^{\infty} q_{n_{1}, n_{2}} \frac{\left(2 s_{1}-1\right)^{n_{1}}}{\left(2 s_{1}+1\right)^{n_{1}+1}} \frac{\left(2 s_{2}-1\right)^{n_{2}}}{\left(2 s_{2}+1\right)^{n_{2}+1}} \tag{7}
\end{equation*}
$$

By using the conformal mapping

$$
\begin{equation*}
\left(z_{1}, z_{2}\right)=\left(T\left(s_{1}\right), T\left(s_{2}\right)\right), \quad\left(s_{1}, s_{2}\right)=\left(T^{-1}\left(z_{1}\right), T^{-1}\left(z_{2}\right)\right) \tag{8}
\end{equation*}
$$

with

$$
\begin{equation*}
z=T(s)=\frac{2 s-1}{2 s+1}, \quad s=T^{-1}(z)=\frac{1+z}{2(1-z)} . \tag{9}
\end{equation*}
$$

we obtain (5) from (7).
We can now summarize the algorithm. By (5), the Laplace transform $\hat{f}$ enables us to obtain the Laguerre generating function. We then invert the generating function to obtain the Laguerre coefficients $q_{n_{1}, n_{2}}$. The Laguerre coefficients plus the Laguerre functions $l_{n}$ in (3) enable us to compute the desired function values $f\left(t_{1}, t_{2}\right)$ via (2).

The bivariate Laguerre-series representation was considered by Sumita and Kijima [10], but they did not present an algorithm for computing the Laguerre coefficients $q_{n_{1}, n_{2}}$ from the Laplace transform, which is the major contribution of this paper.

Formula (2) implies that the mathematical basis for the inversion algorithm is the theory of orthogonal polynomials. The product Laguerre functions $l_{n_{1}}\left(t_{1}\right) l_{n_{2}}\left(t_{2}\right)$ form an orthonormal basis for the Hilbert space $L_{2}\left(\mathbb{R}_{+}^{2}, \mathbb{R}\right)$ of square integrable real-valued functions on $\mathbb{R}_{+}^{2}$, with the inner product

$$
\begin{equation*}
\left\langle f_{1}, f_{2}\right\rangle \equiv \int_{0}^{\infty} \int_{0}^{\infty} f_{1}\left(t_{1}, t_{2}\right) f_{2}\left(t_{1}, t_{2}\right) \mathrm{d} t_{1} \mathrm{~d} t_{2} \tag{10}
\end{equation*}
$$

so that (2) is valid in the sense of convergence in $L_{2}\left(\mathbb{R}^{2}, \mathbb{R}\right)$ for any $\int$ in $L_{2}\left(\mathbb{R}_{+}^{2}, \mathbb{R}\right)$ with

$$
\begin{equation*}
q_{n_{1}, n_{2}}=\int_{0}^{\infty} \int_{0}^{\infty} f\left(t_{1}, t_{2}\right) l_{n_{1}}\left(t_{1}\right) l_{n_{2}}\left(t_{2}\right) \mathrm{d} t_{1} \mathrm{~d} t_{2} \tag{11}
\end{equation*}
$$

see $[14,16]$. If $q_{n_{1}, n_{2}}^{(i)}$ are the Laguerre coefficients associated with $f_{i}$, then the inner product can be expressed as

$$
\begin{equation*}
\left\langle f_{1}, f_{2}\right\rangle=\sum_{n_{1}=0}^{\infty} \sum_{n_{2}=0}^{\infty} q_{n_{1}, n_{2}}^{(1)} q_{n_{1}, n_{2}}^{(2)} \tag{12}
\end{equation*}
$$

and the squared $L_{2}$ norm as

$$
\begin{equation*}
\|f\|_{2}^{2}=\langle f, f\rangle=\sum_{n_{1}=0}^{\infty} \sum_{n_{2}=0}^{\infty} q_{n_{1}, n_{2}}^{2}<\infty \tag{13}
\end{equation*}
$$

Modifications of the Laguerre-series representation also hold for a large class of non-square integrable functions by virtue of scaling; see Section 5. The Laguerre-series representation also extends directly to complex-valued functions.

## 3. Calculating the Laguerre functions

In order to calculate $f\left(t_{1}, t_{2}\right)$ via the Laguerre-series representation in (2), we need to calculate the Laguerre functions $l_{n}(t)$ and the Laguerre coefficients $q_{n_{1}, n_{2}}$. We indicate how to calculate $l_{n}(t)$ in this section and $q_{n_{1}, n_{2}}$ in the next section.

The Laguerre functions $l_{n_{1}}\left(t_{1}\right)$ and $l_{n_{2}}\left(t_{2}\right)$ are computed just as in the one-dimensional case. Specifically, the following recursion is used:

$$
\begin{equation*}
l_{n}(t)=\left(\frac{2 n-1-t}{n}\right) l_{n-1}(t)-\left(\frac{n-1}{n}\right) l_{n-2}(t) \tag{14}
\end{equation*}
$$

starting with $l_{0}(t)=\mathrm{e}^{-t / 2}$ and $l_{1}(t)=(1-t) \mathrm{e}^{-t / 2}$.
A requirement for directly obtaining an effective algorithm using (2) is that the summands $q_{n_{1}, n_{2}} l_{n_{1}}\left(t_{1}\right)$ $l_{n_{2}}\left(t_{2}\right)$ must decay fast as either $n_{1}$ gets large or $n_{2}$ gets large. (Note that it is not enough to have fast decay only when both $n_{1}$ and $n_{2}$ get large.) As noted in [1, Section 3], $\left|l_{n}(t)\right| \leq 1$ for all $n$ and $t$, but $l_{n}(t)$ approaches 0 slowly in an oscillating manner as $n \rightarrow \infty$, i.e.,

$$
\begin{equation*}
l_{n}(t)=\frac{1}{\sqrt{\pi}(n t)^{1 / 4}} \cos (2 \sqrt{n} t-(\pi / 4)) \quad \text { as } n \rightarrow \infty \tag{15}
\end{equation*}
$$

Thus, it is crucial to have the Laguerre coefficients $q_{n_{1}, n_{2}}$ well-behaved. We discuss their calculation next.

## 4. Algorithm to compute the Laguerre coefficients

Since the decay of $l_{n}(t)$ with $n$ is very slow, in order to have an effective algorithm, $q_{n_{1}, n_{2}}$ must decay fast as either $n_{1}$ gets large or $n_{2}$ gets large. However, in many cases $q_{n_{1}, n_{2}}$ obtained from $Q\left(z_{1}, z_{2}\right)$ in (5) may not actually decay fast with both $n_{1}$ and $n_{2}$. This difficulty is addressed in Section 5 . In some cases the slow convergence may be handled by appropriately scaling $Q\left(z_{1}, z_{2}\right)$. In other cases a summation acceleration technique applied to the double infinite sum (2) greatly improves the accuracy. A combination of scaling and summation acceleration should handle most of these problems.

Computation of $q_{n_{1}, n_{2}}$ requires the double inversion of the bivariate generating function $Q\left(z_{1}, z_{2}\right)$ given in (5). This we do ty applying the Fourier-series based inversion algorithm given in [4, Section 3].

### 4.1. Fourier-series algorithm

Through a slight modification of Eq. (3.5) in [4], we get the approximation

$$
\begin{align*}
q_{n_{1}, n_{2}} \approx \bar{q}_{n_{1}, n_{2}} \equiv & \frac{1}{m_{1} r_{1}^{n_{1}}}\left\{\operatorname{Re}\left[\hat{Q}\left(r_{1}, n_{2}\right)\right]+(-1)^{n_{1}} \operatorname{Re}\left[\hat{Q}\left(-r_{1}, n_{2}\right)\right]\right\} \\
& +\sum_{k=1}^{\left(m_{1} / 2\right)-1} \operatorname{Re}\left[\exp \left(-2 \pi \mathrm{i} k n_{1} / m_{1}\right) \hat{Q}\left(r_{1} \mathrm{e}^{2 \pi \mathrm{i} k / m_{1}}, n_{2}\right)\right] \tag{16}
\end{align*}
$$

where $\mathrm{i}=\sqrt{-1}$,

$$
\begin{equation*}
\hat{Q}\left(z_{1}, n_{2}\right)=\frac{1}{m_{2} r_{2}^{n_{2}}} \sum_{k=-m_{2} / 2}^{\left(m_{2} / 2\right)-1} \exp \left(-2 \pi \mathrm{i} k n_{2} / m_{2}\right) Q\left(z_{1}, r_{2} \mathrm{c}^{2 \pi \mathrm{i} k / m_{2}}\right) \tag{17}
\end{equation*}
$$

and the resulting aliasing error is given by

$$
\begin{equation*}
e_{a} \equiv \tilde{q}_{n, n_{2}}-q_{n, n_{2}}=\sum_{\substack{j=0 \\ j+k>0}}^{\infty} \sum_{k=0}^{\infty} q_{n_{1}+j m_{1}, n_{2}+k m_{2}} r_{1}^{j m_{1}} r_{2}^{k m_{2}} \tag{18}
\end{equation*}
$$

If $\left|q_{n_{1}+j m_{1}, n_{2}+k m_{2}}\right| \leq C$ for each $j, k$ combination appearing in (18) and if we choose $r_{1}=10^{-A_{1} / m_{1}}$ and $r_{2}=10^{-A_{2} / m_{2}}$, then it can be shown that the aliasing error is bounded by

$$
\begin{equation*}
\left|e_{a}\right| \leq \frac{C\left(10^{-A_{1}}+10^{-A_{2}}\right)}{\left(1-10^{-A_{1}}\right)\left(1-10^{-A_{2}}\right)} \approx C\left(10^{-A_{1}}+10^{-A_{2}}\right) \tag{19}
\end{equation*}
$$

The aliasing error may be effectively controlled by choosing $A_{1}$ and $A_{2}$ large, provided that $C$ is not large. Typically, $A_{1}=11$ and $A_{2}=13$ are sufficient for good accuracy.

In [4] we chose $m_{1}=2 l_{1} n_{1}$ and $m_{2}=2 l_{2} n_{2}$, where $l_{i}$ is a roundoff error control parameter. (To be consistent with [4], we retain the same notation; these are not the Laguerre functions $l_{n}(t)$ in (3).) The roundoff error may be reduced by increasing the parameters $l_{1}$ and $l_{2}$. Typically, $l_{2}=2$ and $l_{1}=1$ or 2 are sufficient for good accuracy. The above choice with $m_{j}$ changing with $n_{j}$ for $j=1$ and 2 is appropriate if we need inversion at only a few points. However, in the current context, $q_{n_{1}, n_{2}}$ has to be computed for all $n_{1}, n_{2}$ in the range $0 \leq n_{1} \leq N_{1}-1$ and $0 \leq n_{2} \leq N_{2}-1$, i.e., at a total of $N_{1} N_{2}$ points, where $N_{1}$ and $N_{2}$ have to be sufficiently large so that accurate evaluation of the double infinite sum in (2) is possible
using $q_{n_{1}, n_{2}}$ only in the above range, using either truncation or a summation acceleration technique to be described in Section 5.

In the current context, we obtain a better algorithm by fixing $m_{1}$ and $m_{2}$, i.e., by making $m_{i}$ independent of $n_{i}$. Specifically, we choose $m_{1}=2 l_{1} N_{1}$ and $m_{2}=2 l_{2} N_{2}$ for all $n_{1}, n_{2}$ in the range $0 \leq n_{1} \leq N_{1}-1$ and $0 \leq n_{2} \leq N_{2}-1$. At first sight, this choice might seem inefficient, since by looking at (16) and (17), we see that with $m_{j}=2 l_{j} n_{j}$, the total number of summations performed is

$$
\sum_{n_{1}=1}^{N_{1}-1} \sum_{n_{2}=1}^{N_{2}-1} 2 l_{2} n_{2}\left(l_{1} n_{1}+1\right) \approx \frac{l_{1} l_{2} N_{1}^{2} N_{2}^{2}}{2} \text { for large } N_{1}, N_{2}
$$

By contrast, the number of summations performed with the choice $m_{j}=2 l_{j} N_{j}$ is

$$
\sum_{n_{1}=1}^{N_{1}-1} \sum_{n_{2}=1}^{N_{2}-1} 2 l_{2} N_{2}\left(l_{1} N_{1}+1\right) \approx 2 l_{1} l_{2} N_{1}^{2} N_{2}^{2} \quad \text { for large } N_{1}, N_{2}
$$

which is four times as much as in the first case. A similar difference exists in the number of multiplications as well. However, the main computational advantage comes from the fact that, with constant $m_{1}$ and $m_{2}$, $Q\left(z_{1}, z_{2}\right)$ needs to be computed at the same set of points for all choices of $n_{1}, n_{2}$. If we compute the $Q\left(z_{1}, z_{2}\right)$ values once and store them for later use, then great computational saving results. Specifically, with the choice $m_{j}=2 l_{j} n_{j}$, the number of times $Q\left(z_{1}, z_{2}\right)$ needs to be computed is

$$
\sum_{n_{1}=1}^{N_{1}-1} \sum_{n_{2}=1}^{N_{2}-1} 2 l_{2} n_{2}\left(l_{1} n_{1}+1\right) \simeq \frac{l_{1} l_{2} N_{1}^{2} N_{2}^{2}}{2}
$$

By contrast, with constant $m_{1}$ and $m_{2}$, the number of times $Q\left(z_{1}, z_{2}\right)$ needs to be computed is $2 l_{2} N_{2}$ $\left(l_{1} N_{1}+1\right) \approx 2 l_{1} l_{2} N_{1} N_{2}$. This is a substantial savings for large $N_{1}$ and $N_{2}$. However, we also need a storage of $2 l_{1} l_{2} N_{1} N_{2}$ complex quantities. With today's computers, this is usually not a problem, even with $N_{1}=N_{2}=128$ and $l_{1}=l_{2}=2$.

Besides the great savings in the computation of $Q\left(z_{1}, z_{2}\right)$, further savings comes from an efficient ( $2 l_{1} N_{1} \times 2 l_{2} N_{2}$ )-term bivariate FFT implementation for evaluating the double sum given by (16) and (17), which we describe later. It is well known (see, e.g., [13]) that the computational complexity of such an algorithm is about $4 l_{1} l_{2} N_{1} N_{2} \log _{2}\left(2 l_{1} N_{1}\right) \log _{2}\left(2 l_{2} N_{2}\right)$, which for large $N_{1}$ and $N_{2}$ will be substantially less than the computational complexity of the $m_{j}=2 n_{j} l_{j}$ algorithm, given by $l_{1} l_{2} N_{1}^{2} N_{2}^{2} / 2$. However, the FFT implementation increases the required storage further to $4 l_{1} l_{2} N_{1} N_{2}$. We summarize the performance of the proposed FFT-based algorithm for computing $q_{n_{1}, n_{2}}$ and compare it to the algorithm from [4] in Table 1.

Table 1
A comparison of the FFT-based algorithm and the direct Fourier-serics algorithm from [4] for calculating the Laguerre coefficients $q_{n_{1}, n_{2}}$ from $Q\left(z_{1}, z_{2}\right)$

| Performance measure | Algorithm in [4] | The new FFT-based algorithm |
| :--- | :--- | :--- |
| Number of times $Q\left(z_{1}, z_{2}\right)$ needs to be computed | $\approx l_{1} l_{2} N_{1}^{2} N_{2}^{2} / 2$ | $\approx 2 l_{1} l_{2} N_{1} N_{2}$ |
| Computational complexity of other computations | $\approx l_{1} l_{2} N_{1}^{2} N_{2}^{2} / 2$ | $\approx 4 l_{1} l_{2} N_{1} N_{2} \log \left(2 l_{1} N_{1}\right) \log \left(2 l_{2} n_{2}\right)$ |
| Storage | None | $\approx 4 l_{1} N_{1} l_{2} N_{2}$ |

An interesting point to note is that in the algorithm in [4] $q_{n_{1}, n_{2}}$ is not computable if either $n_{1}=0$ or $n_{2}=0$, so that we have to use other techniques in those cases. However, with $m_{j}=2 l_{j} N_{j}$ no such alternate algorithm is needed when one or both $n_{j}$ 's are 0 .

### 4.2. Error analysis of the new algorithm

The basic equations (16)-(19) still hold with the understanding that $m_{j}=2 l_{j} N_{j}$ instead of $2 l_{j} n_{j}$ for $j=1$ and 2 . In the aliasing error expression (19), note that $q_{n_{1}, n_{2}}$ appears only for either $n_{1}>N_{1}$ or $n_{2}>N_{2}$. However $q_{n_{1}, n_{2}}$ has to be small when either $n_{1}>N_{1}$ or $n_{2}>N_{2}$ in order for us to be able to compute the double infinite sum in (2) with only $N_{1}$ and $N_{2}$ terms for the two indices. This implies that the quantity $C$ in (19) should be small and the aliasing error will be controlled pretty tightly. In fact, the $C$ in the new algorithm will typically be much smaller than the $C$ in the algorithm in [3] and this is another minor advantage of the new algorithm.

Next, let us turn to the roundoff error. Define $l_{j}^{\prime}=m_{j} / 2 n_{j}=l_{j} N_{j} / n_{j}>l_{j}$. For the new algorithm, the parameter $l_{j}^{\prime}$ will control the roundoff error. Since $l_{j}^{\prime}>l_{j}$, the new algorithm should have less roundoff error than the algorithm in [4]. Of course, the absolute roundoff error is lower bounded by the machine precision.

### 4.3. FFT-based algorithm

For efficient FFT' implementation, we assume that $N_{1}, l_{1}, m_{1}, N_{2}, l_{2}$ and $m_{2}$ are all nonnegative powers of 2 , with $m_{i}=2 l_{i} N_{i}$ as before. For example, we may choose $N_{1}=128, l_{1}=1, N_{2}=64, l_{2}=2$. This would give $m_{1}=m_{2}=256$. At first rewrite (16) and (17) as follows:

$$
\begin{align*}
& \bar{q}_{n_{1}, n_{2}}=\frac{1}{m_{1} r_{1}^{n_{1}}} \sum_{k=0}^{m_{1}-1} \exp \left(-2 \pi \mathrm{i} k n_{1} / m_{1}\right) \hat{Q}\left(r_{1} \mathrm{e}^{2 \pi \mathrm{i} k / m_{1}}, n_{2}\right),  \tag{20}\\
& \hat{Q}\left(z_{1}, n_{2}\right)=\frac{1}{m_{2} r_{2}^{n_{2}}} \sum_{k=0}^{m_{2}-1} \exp \left(-2 \pi \mathrm{i} k n_{2} / m_{2}\right) Q\left(z_{1}, r_{2} \mathrm{e}^{2 \pi \mathrm{i} k / m_{2}}\right) \tag{21}
\end{align*}
$$

Now define the ( $m_{1} \times m_{2}$ )-dimensional sequences $\left\{a_{n_{1}, n_{2}}\right\}$ and $\left\{b_{n_{1}, n_{2}}\right\}$ as follows, allowing $n_{1}$ to range from 0 to $m_{1}-1$ and $n_{2}$ to range from 0 to $m_{2}-1$ :

$$
\begin{align*}
& a_{n_{1}, n_{2}}=\bar{q}_{n_{1}, n_{2}} r_{1}^{n_{1}} r_{2}^{n_{2}}  \tag{22}\\
& b_{n_{1}, n_{2}}=Q\left(r_{1} \mathrm{e}^{2 \pi i n_{1} / m_{1}}, r_{2} \mathrm{e}^{2 \pi \mathrm{i} n_{2} / m_{2}}\right) \tag{23}
\end{align*}
$$

Note that $a_{n_{1}, n_{2}}$ and $\bar{q}_{n_{1}, n_{2}}$ are only defined in the range $0 \leq n_{1} \leq N_{1}-1,0 \leq n_{2} \leq N_{2}-1$. We extend the definition over the larger range $0 \leq n_{1} \leq m_{1}-1,0 \leq n_{2} \leq m_{2}-1$ by the inverse discrete Fourier transform (IDFT) relation

$$
\begin{equation*}
a_{n_{1}, n_{2}}=\frac{1}{m_{1} m_{2}} \sum_{j=0}^{m_{1}-1} \sum_{k=0}^{m_{2}-1} \exp \left(-\frac{2 \pi \mathrm{i} j n_{1}}{m_{1}}-\frac{2 \pi \mathrm{i} k n_{2}}{m_{2}}\right) b_{j, k} \tag{24}
\end{equation*}
$$

which follows from (20) and (21).

Eq. (24) implies that $\left\{b_{n_{1}, n_{2}}\right\}$ is the two-dimensional DFT of $\left\{a_{n_{1}, n_{2}}\right\}$ and conversely $\left\{a_{n_{1}, n_{2}}\right\}$ is the twodimensional IDFT of $\left\{b_{n_{1}, n_{2}}\right\}$. We at first compute $\left\{b_{n_{1}, n_{2}}\right\}$ using (24) and store them. Next we compute $a_{n_{1}, n_{2}}$ using any standard two-dimensional FFT algorithm. Specifically we used iterative one-dimensional "decimation in frequency" algorithms as in [8], which take the form

$$
\begin{align*}
& a_{n_{1}, n_{2}}=\frac{1}{m_{1}} \sum_{j=0}^{m_{1}-1} \exp \left(-2 \pi \mathrm{i} j n_{1} / m_{1}\right) C_{j, n_{2}}  \tag{25}\\
& C_{j, n_{2}}=\frac{1}{m_{2}} \sum_{k=0}^{m_{2}} 1 \exp \left(-2 \pi \mathrm{i} k n_{2} / m_{2}\right) b_{j, k} \tag{26}
\end{align*}
$$

Once the $a_{n_{1}, n_{2}}$ are obtained, $\bar{q}_{n_{1}, n_{2}}$ are obtained using Eq. (22).
Remark 4.1. It is interesting to compare our algorithm to a more naive direct FFT-based approach in which it is assumed that $q_{n_{1}, n_{2}}=0$ for $n_{1} \geq N_{1}$ or $n_{2} \geq N_{2}$. Then $q_{n_{1}, n_{2}}$ would be a finite length sequence and its DFT will be given by $\left\{Q\left(\mathrm{e}^{2 \pi \mathrm{in} 1 / N_{1}}, \mathrm{e}^{2 \pi \mathrm{i} n_{2} / N_{2}}\right)\right.$ : $\left.0 \leq n_{1} \leq N_{1}-1,0 \leq n_{2} \leq N_{2}-1\right\}$. The desired Laguerre coefficients $q_{n_{1}, n_{2}}$ could be recovered from this sequence by a two-dimensional ( $N_{1} \times N_{2}$ )-term FFT computation. This is equivalent to our algorithm with $r_{1}=r_{2}=1$ and $m_{1}=N_{1}, m_{2}=N_{2}$. If $q_{n_{1}, n_{2}}$ were indeed 0 for $n_{1} \geq N_{1}$ or $n_{2} \geq N_{2}$, then this procedure would be correct. Indeed, it would also be faster than our algorithm, since it works on a smaller array. However, if $q_{n_{1}, n_{2}}$ does not vanish whenever either $n_{1} \geq N_{1}$ or $n_{2} \geq N_{2}$, then large aliasing errors would be introduced. In contrast, our algorithm is effective even if $\left|q_{n_{1}, n_{2}}\right|>0$ for $n_{1} \geq N_{1}$ or $n_{2} \geq N_{2}$. (We only need it to be an $\mathrm{O}(1)$ quantity, which is a much milder requirement, since we explicitly control the aliasing error using $r_{1}, r_{2}<1$ and then also control the roundoff error by requiring ( $n_{1} / N_{1}$ ) $=2 l_{1} \geq 2$ and ( $m_{2} / N_{2}$ ) $=2 l_{2} \geq 2$.)

### 4.4. Accurate computation of very small Laguerre coefficients

In [1] we noted for the one-dimensional case that, if we need to compute $f(t)$ for large $t$, then it is important to compute the Laguerre coefficients $q_{n}$ accurately even when $\left|q_{n}\right|$ is small and below the machine precision (say $10^{-14}$ ). We showed in [1] that it is possible to do that if $q_{n}$ has an asymptotic decay rate that is geometric or faster. (For slower than geometric decay rates, this problem is typically not present since $\left|q_{n}\right|$ is unlikely to get very small unless $n$ is very large.) Here we extend the same procedure to two dimensions.

The basic approach is to invert the scaled generating function $\hat{Q}\left(z_{1}, z_{2}\right)=Q\left(\alpha_{1} z_{1}, \alpha_{2} z_{2}\right)$ with inverse function $\hat{q}_{n_{1}, n_{2}}$, which remains large compared to machine precision even for large $n_{1}$ and $n_{2}$, and hence may be computed accurately. Next the original sequence is recovered as

$$
\begin{equation*}
q_{n_{1}, n_{2}}=\hat{q}_{n_{1}, n_{2}} \alpha_{1}^{-n_{1}} \alpha_{2}^{-n_{2}} \tag{27}
\end{equation*}
$$

In [1], the scale parameter $\alpha$ was dynamically determined based on the recent-most computations of $q_{n}$, but in order to apply our new FFT-based algorithm we have to use static $\alpha_{1}$ and $\alpha_{2}$ in the current context. From (27) it is clear that a good static choice for $\alpha_{1}$ and $\alpha_{2}$ would be the inverses of the asymptotic geometric decay rates of $q_{n_{1}, n_{2}}$ with respect to $n_{1}$ and $n_{2}$, respectively. For this purpose, define the one-dimensional generating functions

$$
\begin{align*}
& \bar{Q}\left(z_{1}, n_{2}\right)=\sum_{n_{1}=0}^{\infty} q_{n_{1}, n_{2}} z_{1}^{n_{1}}  \tag{28}\\
& \hat{Q}\left(n_{1}, z_{2}\right)=\sum_{n_{2}=0}^{\infty} q_{n_{1}, n_{2}} z_{2}^{n_{2}} \tag{29}
\end{align*}
$$

The generating functions $\bar{Q}\left(z_{1}, n_{2}\right)$ and $\hat{Q}\left(n_{1}, z_{2}\right)$ may be obtained by one-dimensional inversion of $Q\left(z_{1}, z_{2}\right)$. Let $\bar{Q}\left(1, n_{2}\right)$ and $\hat{Q}\left(n_{1}, 1\right)$ have geometric decay rates as follows:

$$
\begin{array}{ll}
\bar{Q}\left(1, n_{2}\right)=a_{2} \beta_{2}^{n_{2}}+o\left(\beta_{2}^{n_{2}}\right) & \text { as } n_{2} \rightarrow \infty \\
\hat{Q}\left(n_{1}, 1\right)=a_{1}, \beta_{1}^{n_{1}}+o\left(\beta_{1}^{n_{1}}\right) & \text { as } n_{1} \rightarrow \infty \tag{31}
\end{array}
$$

We suggest using $\alpha_{1}=1 / \beta_{1}$ and $\alpha_{2}=1 / \beta_{2}$ as static scale factors. These decay rates can be found using inversion, as in [3]. For further discussion of scaling to compute very small function values, see [7].

## 5. Scaling and surnmation acceleration

If $q_{n_{1}, n_{2}}$ does not decay fast with both $n_{1}$ and $n_{2}$, then often it is possible to speed up convergence by working with the scaled function

$$
\begin{equation*}
h\left(t_{1}, t_{2}\right) \equiv h\left(t_{1}, t_{2} ; b_{1}, b_{2}, \sigma_{1}, \sigma_{2}\right)=\mathrm{e}^{-\left(\sigma_{1} t_{1}+\sigma_{2} t_{2}\right)} f\left(t_{1} / b_{1}, t_{2} / b_{2}\right) \tag{32}
\end{equation*}
$$

for positive real numbers $b_{1}, b_{2}, \sigma_{1}$ and $\sigma_{2}$. Clearly, $h$ has Laplace transform

$$
\begin{equation*}
\hat{h}\left(s_{1}, s_{2} ; b_{1}, b_{2}, \sigma_{1}, \sigma_{2}\right)=b_{1} b_{2} \hat{f}\left(\left(s_{1}+\sigma_{1}\right) b_{1},\left(s_{2}+\sigma_{2}\right) b_{2}\right) \tag{33}
\end{equation*}
$$

If we can calculate $h$ by numerically inverting $\hat{h}$, then we can recover $f$ from $h$ by setting

$$
\begin{equation*}
f\left(t_{1}, t_{2}\right)=\mathrm{e}^{\sigma_{1} b_{1} t+\sigma_{2} b_{2} t} h\left(b_{1} t_{1}, b_{2} t_{2} ; b_{1}, b_{2}, \sigma_{1}, \sigma_{2}\right) \tag{34}
\end{equation*}
$$

The Laguerre generating function associated with $h$ is

$$
\begin{equation*}
Q_{h}\left(z_{1}, z_{2}\right)=b_{1} b_{2} \hat{f}\left(\frac{b_{1}\left(1+z_{1}\right)}{2\left(1-z_{1}\right)}+b_{1} \sigma_{1}, \frac{b_{2}\left(1+z_{2}\right)}{2\left(1-z_{2}\right)}+b_{2} \sigma_{2}\right) /\left(1-z_{1}\right)\left(1-z_{2}\right) \tag{35}
\end{equation*}
$$

Hence, if $q_{n_{1}, n_{2}}^{(h)}$ are the coefficients of $Q_{h}\left(z_{1}, z_{2}\right)$ in (35), then we calculate $f$ by

$$
\begin{equation*}
f\left(t_{1}, t_{2}\right)=\mathrm{e}^{\sigma_{1} b_{1} t_{1}+\sigma_{2} b_{2} t_{2}} \sum_{n_{1}=0}^{\infty} \sum_{n_{2}=0}^{\infty} q_{n_{1} n_{2}}^{(h)} l_{n_{1}}\left(b_{1} t_{1}\right) l_{n_{2}}\left(b_{2} t_{2}\right) \tag{36}
\end{equation*}
$$

for $l_{n_{i}}$ in (3).
The reason for scaling is to ensure faster convergence of $q_{n_{1}, n_{2}}^{(h)}$ with $n_{1}$ and/or $n_{2}$ compared to $q_{n_{1}, n_{2}}$. One example is when $\hat{f}\left(s_{1}, s_{2}\right)$ has a singularity either at $s_{1}=0$ or at $s_{2}=0$. From (5) it is clear that that will cause a singularity of $Q\left(z_{1}, z_{2}\right)$ at either $z_{1}=-1$ or at $z_{2}=-1$ and cause slow convergence of $q_{n_{1}, n_{2}}$ with either $n_{1}$ or $n_{2}$. However, from (36) it is clear that by choosing $\sigma_{1}>0$ or $\sigma_{2}>0$ the corresponding singularity will be moved outside of the unit circle, resulting in faster convergence of $q_{n_{1}, n_{2}}^{(h)}$ with both $n_{1}$ and $n_{2}$.

A major application of two-dimensional inversion is the computation of time-dependent probabilities. In that setting usually the probabilities would not go to zero as time approaches infinity. If $t_{1}$ represents time, then $\hat{f}\left(s_{1}, s_{2}\right)$ would have singularity at $s_{1}=0, Q\left(z_{1}, z_{2}\right)$ would have singularity at $z_{1}=-1$, causing slow convergence of $q_{n_{1}, n_{2}}$ with $n_{1}$, but $q_{n_{1}, n_{2}}^{(h)}$ would have fast convergence with $\sigma_{1}>0$.

Unfortunately, however, the scale factors do not solve all problems of slow convergence. Specifically, similarly to what was shown in [1], if $\hat{f}\left(s_{1}, s_{2}\right)$ has a singularity either at $s_{1}=-\infty$ or at $s_{2}=-\infty$, then that would cause a singularity of $Q\left(z_{1}, z_{2}\right)$ either at $z_{1}=+1$ or at $z_{2}=+1$ (as is clear from (5)). However, unlike the previous case, it is clear from (36) that whatever finite $\sigma_{1}, \sigma_{2}, b_{1}, b_{2}$ we might use, $Q_{h}\left(z_{1}, z_{2}\right)$ would still have a singularity at $z_{1}=+1$ or $z_{2}=+1$.

If scaling alone cannot speed up convergence, then a second technique is to use a summation acceleration technique instead of pure truncation. For that purpose, we first rewrite (37) as

$$
\begin{align*}
& f\left(t_{1}, t_{2}\right)=\mathrm{e}^{\sigma_{1} b_{1} t_{1}} \sum_{n_{1}=0}^{\infty} \bar{q}_{n}\left(n_{1}, t_{2}\right) l_{n_{1}}\left(b_{1} t_{1}\right),  \tag{37}\\
& \bar{q}_{n}\left(n_{1}, t_{2}\right)=\mathrm{e}^{\sigma_{2} b_{2} t_{2}} \sum_{n_{2}=0}^{\infty} q_{n_{1} n_{2}}^{(h)} l_{n_{2}}\left(b_{2} t_{2}\right) \tag{38}
\end{align*}
$$

Note that (38) and (39) are in the form of one-dimensional Laguerre-series representations. So, just as in [1], we can apply Wynn's $\epsilon$-algorithm to one or both equations (38) and (39); see [1, Section 4]. The $\epsilon$-algorithm is defined by the recursion

$$
\begin{equation*}
\epsilon_{k+1}^{n}=\epsilon_{k-1}^{n+1}+\left(\epsilon_{k}^{n+1}-\epsilon_{k}^{n}\right)^{-1} \tag{39}
\end{equation*}
$$

where $\epsilon_{-1}^{n}=0$ and $\epsilon_{0}^{n}=s_{n}, s_{n}$ is the $n$th partial sum in (38) or (39); see [20,21] or [19, p. 138]. The final approximation is $\epsilon_{2 m}^{n}$. The $\epsilon$-algorithm is particularly suitable if $q_{n_{1}, n_{2}}$ has a slower than geometric decay rate with $n_{1}$ or $n_{2}$. Indeed, as in [1], a combination of scaling and $\epsilon$-algorithm can often remarkably improve accuracy.

Finally, if $q_{n_{1}, n_{2}}$ does have a geometric decay rate with $n_{1}$ or $n_{2}$, then, as pointed out in [1], it is usually possible to attain better accuracy than with the $\epsilon$-algorithm by assuming pure geometric decay beyond the point of truncation and using closed-form Laguerre-series sums of pure geometric functions. The technique in two dimensions is similar to that in one dimension in [1] and so is not repeated here.

## 6. Queueing examples

As in [4, Section 6.3], we illustrate our multidimensional inversion algorithm by calculating the complementary cumulative distribution function (ccdf, i.e., the probability of the interval $(t, \infty)$ ) of the time-dependent workload (or virtual waiting time) in an M/G/1 queue. Let the arrival rate be $\lambda$ and the service-time cdf be $H(t)$ with Laplace-Stieltjes transform

$$
\begin{equation*}
\hat{h}(s)=\int_{0}^{\infty} \mathrm{e}^{-s t} \mathrm{~d} H(t) \tag{40}
\end{equation*}
$$

Let there be $i_{0}$ customers in the system at time 0 and let the customer in service be just beginning service at time 0 .

Let $W(t)$ be the workload at time $t$. Then $f\left(t_{1}, t_{2}\right)=P\left(W\left(t_{1}\right)>t_{2}\right)$ and its Laplace transform is

$$
\begin{equation*}
\hat{f}\left(s_{1}, s_{2}\right)=\frac{1}{s_{2}}\left[\frac{1}{s_{1}}-\frac{\hat{h}\left(s_{2}\right)^{i_{0}}-s_{2} \hat{P}_{i_{0} 0}\left(s_{1}\right)}{s_{1}-s_{2}+\lambda-\lambda \hat{h}\left(s_{2}\right)}\right] \tag{41}
\end{equation*}
$$

where

$$
\begin{equation*}
\hat{P}_{i_{0}, 0}(s)=\frac{\hat{G}(s)^{i_{0}}}{s+\lambda-\lambda \hat{G}(s)} \tag{42}
\end{equation*}
$$

and

$$
\begin{equation*}
\hat{G}(s)=\hat{h}(s+\lambda-\lambda \hat{G}(s)) \tag{43}
\end{equation*}
$$

Note that $\hat{G}(s)$ is the Laplace-Stieltjes transform of the busy-period cdf, while $\hat{P}_{i_{0}, 0}(s)$ is the Laplace transform of the emptiness function $P_{i_{0}, 0}(t)$; i.e., $P_{i_{0}, 0}(t)$ is the probability that the system is empty at time $t$ given that it started out with $i_{0}$ customers at time 0 .

Usually the most time consuming part of the algorithm is the calculation of $\hat{G}(s)$, which is done recursively [2]. However, note that $\hat{G}(s)$ is needed only for $2 l_{1} N_{1}$ distinct values. If we compute these values once and store them for later use, then great computational savings are obtained.

Note that the function $f\left(t_{1}, t_{2}\right)$ decays to 0 as $t_{2} \rightarrow \infty$ for each fixed $t_{1}$, but not as $t_{1} \rightarrow \infty$ for each fixed $t_{2}$. Hence it is important to use the scaling $\sigma_{1}>0$, but the scaling variable $\sigma_{2}$ needs to be positive only for certain service-time distributions.

Example 6.1. We first consider an exponential service-time distribution with mean 1 , so that $\hat{h}(s)=$ $(1+s)^{-1}$. We also let $\lambda=0.7$ and $i_{0}=1$. Since the traffic intensity is $\rho=\lambda=0.7<1$, the model is stable so that $P\left(W\left(t_{1}\right)>t_{2}\right)$ converges to a proper steady-state ccdf as $t_{1} \rightarrow \infty$. For our computations with the Laguerre algorithm, we use the scaling parameters $\sigma_{1}=0.2, \sigma_{2}=0$, and $b_{1}=b_{2}=1$. For this example, we use $N_{1}=64$ and $N_{2}=32$ with simple truncation in Eq. (39) and the third-order epsilon algorithm in Eq. (38).

We compare the Laguerre algorithm with exact results for $f\left(t_{1}, t_{2}\right)$ for several argument pairs $\left(t_{1}, t_{2}\right)$ in Table 2. The exact results were obtained in three different ways. For $t_{1}=0$, the exact results were obtained by noting that the workload is just the service time of the single initial customer having an exponential distribution, i.e.,

$$
\begin{equation*}
f\left(0, t_{2}\right)=P\left(W(0)>t_{2}\right)=\mathrm{e}^{-t_{2}} \tag{44}
\end{equation*}
$$

For $t_{1}>0$ and $t_{2}=0$, the exact results were obtained by inverting the one-dimensional transform $\hat{P}_{10}(s)$ of the emptiness function; i.e.,

$$
\begin{equation*}
f\left(t_{1}, 0\right)=P\left(W\left(t_{1}\right)>0\right)=1-P_{10}\left(t_{1}\right) \tag{45}
\end{equation*}
$$

Finally, for $t_{1}>0$ nd $t_{2}>0$, the exact results were obtained by inverting the two-dimensional transform $\hat{f}\left(s_{1}, s_{2}\right)$ using the two-dimensional Fourier-series method [4]. As in [4], for each application of the Fourierseries method, different values of the roundoff control parameters ( $l_{1}, l_{2}$ ) were used to provide an accuracy check.

Since the results in Table 2 are very accurate, we see that there is no need for large $N_{1}$ or $N_{2}$. We did use the epsilon algorithm in the time dimension, but we observed that accuracy suffers only slightly without

Table 2
A comparison of the Laguerre algorithm with exact results for the workload ccdf in the transient $M / M / 1$ queue with $\rho=0.7$ in Example 6.1

| $t_{1}$ | $t_{2}$ | Exact | Laguerre algorithm <br> $\left(\sigma_{1}=0.2, \sigma_{2}=0, b_{1}=b_{2}=1\right)$ |
| ---: | ---: | :--- | :--- |
| 0 | 0 | 1.0000000 | 1.0000000 |
| 0 | 5 | $6.7379470 \mathrm{D}-03$ | $6.7379470 \mathrm{D}-03$ |
| 0 | 10 | $4.5399930 \mathrm{D}-05$ | $4.5399774 \mathrm{D}-05$ |
| 5 | 0 | $6.1864223 \mathrm{D}-01$ | $6.1864223 \mathrm{D}-01$ |
| 5 | 5 | $6.1113935 \mathrm{D}-02$ | $6.1113935 \mathrm{D}-02$ |
| 5 | 10 | $4.1009696 \mathrm{D}-03$ | $4.1009696 \mathrm{D}-03$ |
| 10 | 0 | $6.5395600 \mathrm{D}-01$ | $6.5395600 \mathrm{D}-01$ |
| 10 | 5 | $9.1511168 \mathrm{D}-02$ | $9.1511168 \mathrm{D}-02$ |
| 10 | 10 | $9.7185771 \mathrm{D}-03$ | $9.7185771 \mathrm{D}-03$ |

Table 3
A comparison of the Laguerre algorithm with exact results for the workload ccdf in the transient $M / M / 1$ queue with $\rho=2.0$ in Example 6.2

| $t_{1}$ | $t_{2}$ | Exact | Laguerre algorithm <br> $\left(\sigma_{1}=0.2, \sigma_{2}=0, b_{1}=b_{2}=1\right)$ |
| ---: | ---: | :--- | :--- |
| 0 | 0 | 1.0000000 | 1.000000 |
| 0 | 20 | $2.0611536 \mathrm{D}-09$ | $1.9103449 \mathrm{D}-09$ |
| 10 | 0 | $9.9436312 \mathrm{D}-01$ | $9.9436312 \mathrm{D}-01$ |
| 10 | 20 | $9.2662196 \mathrm{D}-02$ | $9.2662196 \mathrm{D}-02$ |
| 10 | 40 | $1.5626542 \mathrm{D}-04$ | $1.5626546 \mathrm{D}-04$ |
| 20 | 0 | $9.9954627 \mathrm{D}-01$ | $9.9954622 \mathrm{D}-01$ |
| 20 | 20 | $5.4237295 \mathrm{D}-01$ | $5.4237295 \mathrm{D}-01$ |
| 20 | 40 | $2.6159632 \mathrm{D}-02$ | $2.6159632 \mathrm{D}-02$ |

it. However, the accuracy suffers greatly if we set $\sigma_{1}=0$, since $q_{n_{1}, n_{2}}$ decays very slowly with $n_{1}$ in that case.

For this example with nine points, the Laguerre algorithm took only 3 s on a SUN workstation and was already faster than the Fourier-series method. Furthermore, when we increased the number of points to 100 , the Laguerre method still took only about 5 s while the computation time of the Fourier-series method went up by a factor of 10 . We also tried the algorithm in [4] unchanged for computing $q_{n_{1}, n_{2}}$ and it took several minutes of computation time.

Example 6.2. Here we consider an unstable (in the queueing sense) case of the previous example by changing $\lambda$ to 2.0 while keeping the service time exponentially distributed with mean 1 . We use the same initial conditions as before, with $i_{0}=1$. Also we increase the upper limits of $t_{1}, t_{2}$. The results are shown in Table 3. The Laguerre method again produced highly accurate results with the same parameter settings and essentially the same computation time.

Example 6.3. Now we change the service-time distribution to a gamma distribution with mean 1 and squared coefficient of variation 2 . The accuracy immediately suffered, because in this case $\hat{f}\left(s_{1}, s_{2}\right)$ has

Table 4
A comparison of the Laguerre algorithm with exact results for the workload ccdf in the transient M/G/1 queue having a gamma service-time distribution with mean 1 and SCV 2 and arrival rate $\rho=0.7$ in Example 6.3

| $t_{1}$ | $t_{2}$ | Exact | Laguerre algorithm <br> $\left(\sigma_{1}=0.2, \sigma_{2}=0, h_{1}=1, b_{2}=5\right)$ |
| ---: | ---: | :--- | :--- |
| 0 | 0 | 1.0000000 D 00 | 0.9696784 D 0 |
| 0 | 5 | $2.5347319 \mathrm{D}-02$ | $2.5347463 \mathrm{D}-02$ |
| 0 | 10 | $1.5654023 \mathrm{D}-03$ | $1.5656101 \mathrm{D}-03$ |
| 5 | 0 | $5.8817561 \mathrm{D}-01$ | $5.8123322 \mathrm{D}-01$ |
| 5 | 5 | $1.0482486 \mathrm{D}-01$ | $1.0482486 \mathrm{D}-01$ |
| 5 | 10 | $1.7541753 \mathrm{D}-02$ | $1.7541750 \mathrm{D}-02$ |
| 10 | 0 | $6.2735311 \mathrm{D}-01$ | $6.2729503 \mathrm{D}-01$ |
| 10 | 5 | $1.4833812 \mathrm{D}-01$ | $1.4833806 \mathrm{D}-01$ |
| 10 | 10 | $3.2697995 \mathrm{D}-02$ | $3.2697984 \mathrm{D}-02$ |

a singularity at $s_{2}=-\infty$; see [1] for a detailed explanation. To improve accuracy, we increase both $N_{1}$ and $N_{2}$ by factors of 2 (which increased computation time by about 5-6 times) used the epsilon algorithm in both dimensions and increased $b_{2}$ to 5 . All these steps improved accuracy to a level that should be satisfactory for most applications, but the final accuracy is still less than that of Example 6.1, as can be seen from Table 4.

Remark 6.1. It appears that if the transform does not have a singularity at $s_{i}=-\infty$ for $i=1$ or 2 , then the Laguerre method with our efficient two-dimensional FFT-based implementation would clearly be the method of choice. Otherwise, the Fourier-series method, which is more robust, would be preferable. In case the transform is badly behaved, instead of trying to fix the Laguerre method, as we do in Example 6.3, a better approach might be to change the transform. In Example 6.3, if we replace the gamma service-time distribution by a distribution with a rational Laplace transform that matches the first several moments (e.g., the $\mathrm{H}_{2}$ distribution can match the first three moments), then the Laguerre method would behave just as well as in Example 6.1.

## 7. Summary of the algorithm

As with the one-dimensional algorithm in [1, Section 10], we conclude this paper by summarizing the algorithm. We describe the FFT variant, using the enhancements described in Sections 4.1-4.3. Since the further refinements here parallel those in [1], we refer to [1, Section 10], for a summary of further refinements.

## Basic FFIT-based algorithm

Step 1: Compute and store the approximate Laguerre coefficients $\bar{q}_{n_{1}, n_{2}}$ for $0 \leq n_{1} \leq N_{1}-1$ and $0 \leq n_{2} \leq N_{2}-1$. First, for $i=1,2$ specify the parameter $N_{i}$ as powers of 2, e.g., $N_{1}=N_{2}=128$. Then specify the roundoff-error-control parameters $l_{i}$ (also as powers of 2 ), e.g., $l_{1}=1$ and $l_{2}=2$. Then let $m_{i}=2 l_{i} N_{i}$. Choose the parameters $A_{i}$ to control the aliasing error in (18) and (19), e.g., $A_{1}=11$ and $A_{2}=13$. Then let $r_{i}=10^{-A_{i} / m_{i}}$ for $i=1,2$. Successively compute and store $\left\{b_{n_{1}, n_{2}}\right\},\left\{a_{n_{1}, n_{2}}\right\}$
and $\left\{\bar{q}_{n_{1}, n_{2}}\right\}$ via (23), (25)-(26) and (22), where $Q\left(z_{1}, z_{2}\right)$ is obtained from the given Laplace transform $\hat{f}\left(s_{1}, s_{2}\right)$ via (5). (The FFT is used in (25)-(26).)

Step 2: Compute and store the Laguerre function values $l_{n}(t)$ for $0 \leq n \leq \max \left\{N_{1}-1, N_{2}-1\right\}$ for each required $t$. It is convenient to let the set of argument pairs $\left(t_{1}, t_{2}\right)$ be a product set $T \times T$. Then $l_{n}(t)$ is needed for each $t \in T$. For each $t$, the recursion (14) is used.

Step 3: Compute the desired function values $f\left(t_{1}, t_{2}\right)$ from (2).
Step 4: Make an accuracy check. To verify accuracy, repeat the computation with a different pair of roundoff-error-control parameters $\left(l_{1}, l_{2}\right)$; e.g., if $\left(l_{1}, l_{2}\right)$ was $(1,2)$, then repeat the calculation with $\left(l_{1}, l_{2}\right)=$ (2, 2).

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