

EMAIL SCAM ALERT

On Thursday, August 28, 2008, Public Safety received several complaints from Columbia University Medical Center employees about suspicious emails claiming to be from Citibank informing them they need to verify their Citibank Card in order to avoid uninterrupted service. They have a link attached to this email that directs you to a bogus web page where they ask you for your username and password. This is a scam and has been reported to Citibank on this date. Below are a copy of the attached email and a copy of the bogus web page that looks genuine.

This is a reminder that your Citibank Card needs to be verified:
In order to receive uninterrupted service, please verify your information immediately.
To verify your card, please click the link below, log in and follow the provided steps:
<http://online.citibank-v.com/US/JSO/signon/DisplayUsernameSignon.do>
NOTE: PIN not required.

Regards,
CitiCards Customer Service

The screenshot shows the Citibank website interface. At the top, there is a navigation bar with links for 'Open an Account', 'Find Citi Locations', 'Search', 'Help', 'Contact Us', 'Security', 'Privacy', and 'Citi.com'. Below this, there are more links for 'Banking', 'Credit Cards', 'Lines & Loans', 'Investing', 'Planning', 'Sign on', and 'My Citi'. The main content area features a 'First time here?' section with a 'Set up' button. A large banner for 'Pay your bills anywhere.' is visible, along with a 'Free Online Bill Payment' section. There is also a 'New & Noteworthy' section with a 'Citibank.com ranked #1 by Keynote' announcement. At the bottom, there are links for 'Site Map', 'Contact Us', 'Careers', 'About Us', 'Security', and 'Privacy'. The footer contains a disclaimer, a 'My Citi' logo, a 'VeriSign Secured' logo, and a 'Terms & Conditions' link.

Please remember Banks and Credit Card Companies should never solicit for passwords, usernames or pin #'s via email. Please see CU IT's page on Phishing Scams at <http://www.columbia.edu/acis/announce/alerts.html#Phishing-5-13-2008>. If you feel you have been a victim of this scam please contact your local branch or the undersigned.

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