

**Disclosure Concerning Lender Selection  
2009-2010**

The suggested lenders for the 2009-2010 academic year were chosen as a result of Request for Information (RFI) and Request for Proposals (RFP) issued in 2008-2009.

Students and their parents have the right and ability to select the lender of their choice, are not required to use any of the lenders on the suggested lender list, and will suffer no penalty for choosing a lender that is not a suggested lender.

In order to compile suggested lender lists for the 2009-2010 academic year, separate RFIs were issued to lenders who were listed on the University's suggested lender lists for the 2008-2009 academic year. One RFI was issued for Federal Family Education Loan Program ("FFELP") loan products ("FFELP RFI"), a separate RFI was issued for private loan products ("Private Loan RFI") and a third RFI was issued for private loans for international students with a creditworthy US cosigner or permanent resident co-borrower ("INTL RFI"). A committee of University financial aid officers ("RFI Committee") reviewed the lender responses and selected which lenders would remain on the University's suggested lender lists for each loan type.<sup>1</sup> University senior management reviewed the committee's selection.

Each RFI sought updated information from the lenders with respect to terms, conditions and any other information listed in their original responses to request for proposals issued in 2007-2008 for the 2008-2009 academic year lists. The RFI Committee considered a variety of factors including: rates; terms; fees; capitalization policies; aggregate borrowing limits; eligibility and approval rates; customer service (for example, call response time, experience of call center representatives, availability of toll free customer service numbers); reputation; experience; management practices; application, certification, and fund disbursement processes; loan proceed return and cancellation policies; repayment policies (for example, option to prepay without penalty, maximum term offered, and grace period); repayment incentives and options; deferment and forbearance policies; cosigner release policies; availability of identified service representatives to assist with issue resolution; default aversion policies; and reporting capabilities.

For the FFELP RFI, the RFI Committee considered cost and eligibility factors with the same weight as customer service factors including process flexibility and data reporting. For the Private Loan RFI, the RFI Committee considered cost and eligibility with the same weight as customer service factors including process flexibility, data reporting, and comprehensiveness. For the INTL RFI, the RFI committee considered cost and eligibility with the same weight as customer service factors including process flexibility, data reporting, and comprehensiveness.

A Request for Proposal (RFP) was issued in 2008-2009 for loans for international students without a creditworthy US or permanent resident cosigner for the 2009-2010 academic year. Under this loan program, a limited amount of loans will be available to certain qualified international students who do not have established credit or a creditworthy U.S. citizen or permanent co-borrower. The availability of these loans requires the University's guarantee.

A committee of University financial aid administrators (RFP Committee) reviewed the proposals and considered cost and eligibility with the same weight as customer service factors including collection service, product experience, data reporting, and comprehensiveness. University senior management reviewed the committee's selection.

**SPECIAL NOTE**

As the University considered qualitative as well as quantitative factors, the interest rate, fees, or loan cost offered by any of the suggested lenders may not be the lowest available. In addition, not all eligible lenders were issued RFIs, issued RFPs, or submitted responses. Note further that a lender may change the rates, terms, fees and other information from that which was offered in their original RFP or RFI responses. Students and parents are not required to use the lenders on the suggested lender lists and may use any lender of their choice, including lenders not on the suggested lender list. Students are encouraged to shop around to find the lender offering the rates, terms, and service that are right for them.

<sup>1</sup>One lender on the 2008-2009 academic year FFELP loan list suspended participation in the federal student loan program. Another lender did not respond to the FFELP RFI.