

## Entitlement & Services Telephone Directory

ACES Program.....	212-614-5552
Access-A-Ride Program.....	877-337-2017
Adult Homes (HRA).....	212-971-2011
AIDS Health Insurance Program.....	877-472-8411
AIDS Hotline NYS.....	800-541-2437
Agency for Child Development.....	212-367-5437
American Red Cross.....	212-787-1000
Bell Atlantic Telephone Life Line.....	800-555-5000
Brookdale Center on Aging (law and rights of older adults).....	212-481-4433
Burial Expense Payment (HRA).....	718-237-8441
CASA (Medicaid Home Care) (HRA).....	877-472-8411
Center on Social Welfare Policy & Law.....	212-633-6967
Child Abuse Reporting (NYS).....	800-342-3720
Child Care Inc.....	212-929-4999
Child Health Plus.....	800-698-4543
Citizen's Advice Bureau.....	718-365-0910
Coalition for the Homeless.....	212-964-5900
Community Food Resource Center.....	212-894-3394
Community Service Society.....	212-254-8900
Crime Victims Board.....	718-923-4325
Day Care Council.....	212-213-2423
Department of Aging.....	212-442-1000
Disability (NYS off-the-job).....	718-802-6964
Disability Hotline (Worker's comp.).....	800-522-4369
Domestic Violence Hotline (NYC HRA).....	212-274-2309
Domestic Violence Hotline (NYS).....	800-942-6906
Drug Abuse Information Hotline (NYS).....	800-522-5353
EISEP (Expanded In-home Services for the Elderly Program).....	212-442-1000
Elderly Crime Victims Resource Center.....	212-442-3103
Emergency Assistance Unit (HRA).....	718-402-6474
Energy Hotline (NYS).....	800-342-3722
Enriched Housing.....	212-804-1243
EPIC (Elderly Pharmaceutical Insurance Coverage).....	800-332-3742
Fair Hearings -Requests.....	212-417-6550
-Compliance.....	800-342-3715
-Adjournment.....	212-417-3500
Food and Hunger Hotline.....	212-533-6100
Food and Nutrition Program.....	718-523-2220
Food Stamps -HRA.....	877-472-8411
-SSI Applicants.....	718-722-4009
-Homebound Applicants.....	718-722-8114
-Lost or Stolen Cards.....	888-328-6399
-Administration.....	212-274-3009
-Ten.....	718-722-4685

Half Fare Program (Elderly).....	212-442-3000
Half Fare Program (Disabled).....	212-878-7294
Head Start.....	718-260-7083
HEAP (Home Energy Assistance Program).....	212-442-6000
Housing and Community Renewal (NYS).....	718-739-6400
Housing Authority -NYC.....	212-306-3000
-Agency Liaison.....	212-306-3083
-Applications.....	212-306-3110
-Section 8.....	917-492-8998
Housing Court-Bronx.....	718-590-3000
-Brooklyn.....	718-643-5069
-Manhattan.....	212-374-8174
-Queens.....	718-520-3623
-Staten Island.....	718-390-5416
Housing Court Liaison Unit (HRA).....	212-385-8426
Housing Discrimination.....	212-306-7500
Housing Preservation and Development (HPD) Central Complaint Bureau.....	212-960-4800
HPD Division of Code Enforcement.....	212-863-5000
HPD Emergency Relocation.....	212-863-5000
HPD Emergency Repair.....	212-863-5000
HPD Rent Policy and Regulations.....	718-739-6400
HRA Central Complaints.....	718-291-4141
HRA Child Support.....	212-226-7125
HRA Heat Line.....	212-274-2884
HRA Information Line.....	877-472-8411
HRA Welfare Fraud and Abuse.....	212-274-5030
Immigrant Affairs, Mayor's Office.....	212-566-8930
Immigrant Hotline (NYC).....	718-899-4000
Insurance Hotline (NYS).....	800-342-3736
Legal Aid Society.....	212-577-3300
Legal Services for NYC.....	212-431-7200
Meals on Wheels (Homebound Meals).....	212-442-1000
Medicaid -Conference Unit.....	212-630-0994
-Co-payment Hotline.....	800-541-2831
-Information Hotline.....	877-472-8411
-Nursing Home Information.....	212-630-1292
-Managed Care Hotline (Medicaid Choice).....	800-505-5678
-Transportation.....	212-630-1489
-AIDS Unit.....	212-630-0958
-Disability Review Section.....	212-630-1384
-Surplus Income Unit.....	212-630-0977
-Public Affairs.....	212-941-5188
Medicare -Health Care Financing Administration.....	800-638-6833
-Group Health Inc. (Queens).....	212-721-1770
-Empire Blue Cross/Blue Shield.....	800-442-8430
-Island Peer Review Organization.....	516-326-7767

-Fraud and Abuse.....	800-447-8477
-Beneficiaries Defense Fund.....	212-869-3850
-Buy-In-Program.....	212-630-0972
Partnership for the Homeless.....	212-645-3444
Protective Services for Adults.....	212-971-2077
Public Assistance.....	877-472-8411
Public Assistance Fair Hearing Division.....	212-417-6550
Public Service Commission.....	800-342-3377
Runaway Hotline.....	212-619-6884
Real Property Assessment Bureau NYC.....	212-669-4896
Real Property Tax Credit.....	800-342-5829
Rent Infoline (NYS Department of Housing and Community Renewal).....	718-739-6400
Retired Senior Volunteer Program.....	212-614-5555
SCRIE (Senior Citizen Rent Increase Exemption).....	212-442-1000
SCRIE for Mitchel-Lama.....	212-863-5000
Senior Citizen's Hotline.....	800-342-9871
Shelters	
-Men.....	718-636-3912
-Women.....	718-495-7874
-Families (EAU).....	718-402-6277
Share New York, Inc.....	718-518-1513
Social Security Administration.....	800-772-1213
-Hearing and Appeals.....	212-264-8819
-Regional Office.....	212-264-4036
Supplemental Security Income (SSI).....	800-772-1213
Tax Counseling for the Elderly.....	212-674-7787
Taxpayers Assistance.....	800-225-5829
Teenage Pregnancy Hotline (PCAP).....	800-522-5006
Unemployment Action Center.....	212-998-6568
Unemployment Appeals Board.....	718-352-6982
Unemployment Insurance.....	212-352-2400
Utility Assistance Program.....	718-291-1900
Veteran's Administration.....	212-620-6901
Victims Services Agency.....	212-577-7777
WIC (Women, Infants and Children).....	800-522-5006
Worker's Compensation Board.....	718-802-6600
Worker's Defense League.....	212-730-7412