

computing @columbia

columbia university information technology (cuit)

CUIT provides Columbia University students, faculty and staff with central computing and communications services including email, land-line telephone and cable TV service, online course management and high-speed Ethernet and wireless networks. CUIT also manages an array of computer labs, terminal clusters, ColumbiaNet kiosk stations, electronic classrooms, as well as a variety of technical support services.

It takes just three easy steps to get online at Columbia.

STEP 1 / activate your UNI and check your email regularly

Your UNI is also your official Columbia University email address. Activate it online at <http://uni.columbia.edu>.

To access any of Columbia's secure online services, including CourseWorks and SSOL (Student Services Online), you must activate your University Network ID (UNI), which is also your official Columbia University email address: yourUNI@columbia.edu. You can activate your UNI online at <http://uni.columbia.edu>. Select "Activate a New UNI Account" and follow the on-screen instructions.

Columbia University uses email as the official means of communication with students, so it's important to check your email often. Many important University communications are sent via email only, and you are responsible for them.

STEP 2 / be sure your computer is free of viruses and security risks

Download Symantec Anti-Virus for free at <http://security.columbia.edu/antivirus.html>.

It is your responsibility to make sure your computer is free of viruses, spyware, and other security risks before you arrive. Infected systems will be disconnected from the network until they are virus- and spyware-free (which usually involves reinstalling your operating system and all applications, so bring your installation disks). You can download and install Symantec AntiVirus free of charge from <http://security.columbia.edu/antivirus.html>.

STEP 3 / review and follow Columbia's computer security guidelines

It's your responsibility to read more at <http://security.columbia.edu>.

You are responsible for following Columbia's security policies and guidelines. Not only will they protect your own computer and data, but will also contribute to a safer network at Columbia. Read more at <http://security.columbia.edu>.

Contact the CUIT Helpdesk for technical support

Online: www.columbia.edu/cuit/support

By email: askcuit@columbia.edu

By phone: 212-854-1919

In-person: CUIT Helpdesk Support Center
202 Philosophy Hall