

What's a Medical Home?

- Community Pediatrics
- Columbia University
- Children's Hospital of New York





What's a medical home?

- A medical home is an approach to providing health care services in a high-quality and cost-effective manner
- Children and their families receive the care that they need from a pediatric health care profession whom they trust



Qualities of a medical home

- Accessible
- Family-Centered
- Continuous
- Comprehensive
- Coordinated
- Compassionate
- Culturally-Competent



ACCESSIBLE

- Care is provided in the child's community
- All insurance, including Medicaid, is accepted and changes are accommodated



FAMILY-CENTERED

- Recognition that the family is the principal caregiver and the center of strength and support for children
- Unbiased and complete information is shared on an ongoing basis



CONTINUOUS

- Same primary pediatric health care professionals are available from infancy through adolescence
- Assistance with transitions (to school, home, adult services) is provided



COMPREHENSIVE

- Health care is available 24 hours a day, 7 days a week
- Preventive, primary, and tertiary care needs are addressed



COORDINATED

- Families are linked to support, educational, and community-based services
- Information is centralized



COMPASSIONATE

- Concern for well-being of child and family is expressed and demonstrated



CULTURALLY-COMPETENT

- Family's cultural background is recognized, valued, and respected