## 1 Aggregate Production Planning

Aggregate production planning is concerned with the determination of production, inventory, and work force levels to meet fluctuating demand requirements over a planning horizon that ranges from six months to one year. Typically the planning horizon incorporate the next seasonal peak in demand. The planning horizon is often divided into periods. For example, a one year planning horizon may be composed of six one-month periods plus two three-month periods. Normally, the physical resources of the firm are assumed to be fixed during the planning horizon of interest and the planning effort is oriented toward the best utilization of those resources, given the external demand requirements.

Since it is usually impossible to consider every fine detail associated with the production process while maintaining such a long planning horizon, it is mandatory to aggregate the information being processed. The aggregate production approach is predicated on the existence of an aggregate unit of production, such as the "average" item, or in terms of weight, volume, production time, or dollar value. Plans are then based on aggregate demand for one or more aggregate items. Once the aggregate production plan is generated, constraints are imposed on the detailed production scheduling process which decides the specific quantities to be produced of each individual item.

The plan must take into account the various ways a firm can cope with demand fluctuations as well as the cost associated with them. Typically a firm can cope with demand fluctuations by:
(a) changing the size of the work force by hiring and laying off, thus allowing changes in the production rate. Excessive use of these can create severe labor problems
(b) Varying the production rate by introducing overtime and/or idle time or outside subcontracting.
(c) Accumulating seasonal inventories. The tradeoff between the cost incurred in changing production rates and holding seasonal inventories is the basic question to be resolved in most practical situations.
(d) Planning backorders.

These ways of absorbing demand fluctuations can be combined to create a large number of alternative production planning options.

Costs relevant to aggregate production planning:
(a) Basic production costs : material costs, direct labor costs, and overhead costs. It is customary to divide these costs into variable and fixed costs.
(b) Costs associated with changes in the production rate: costs involved in hiring, training, and laying off personnel, as well as overtime compensations.
(c) Inventory related costs.

Aggregate production planning models are valuable as decision support systems. Here we limit our study to linear cost models.

### 1.1 A Prototype Example

We start by considering a prototype example that illustrates three plausible strategies: the chase strategy, the stable strategy, and the strategy suggested by the solution to the aggregate production plan. Under the chase strategy management reacts to changes in demand by changing the production rate. This strategy results in low holding costs but high firing and hiring costs. The stable strategy attempts to cope with changes in demand by building inventories while retaining a constant work force.

Data: Initial conditions: 300 workers, 500 units of inventory at the end of December. Demand Forecast January-June: $1,280,640,900,1,200,2,000$, and 1,400. Final conditions: 600 units of ending inventory in June. Cost of hiring one worker $\$ 500$, cost of firing one worker $\$ 1,000$, cost of holding one unit of inventory for one month $\$ 80$. Backorders not allowed. Number of aggregate units produced by one worker in one day 0.14653 .

The chase strategy, see Table 1 results in hiring 755 workers, firing 145 workers and carrying a total of 604 units of inventory for a total cost equal to $\$ 570,784$. The stable work force strategy, see Table 2 results in hiring 111 workers, firing 0 workers and carrying a total of 6561 units of inventory for a total cost equal to $\$ 580,363$. Finally, the linear programming strategy, see Table 3 uses a combination of hiring and firing and by building inventories in anticipation of demand peaks. The plan results in hiring 465 workers, firing 27 workers, and carrying a total of 1498 units of inventory for a total cost of $\$ 379,292$. See the spreadsheet app-strategies.xls for details.

|  | Dec | Jan | Feb | Mar | Apr | May | Jun | Totals |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Working Days |  | 20 | 24 | 18 | 26 | 22 | 15 |  |
| Demand |  | 1280 | 640 | 900 | 1200 | 2000 | 1400 |  |
| Hiring |  | 0 | 0 | 160 | 0 | 305 | 290 | 755 |
| Firing |  | 34 | 84 | 0 | 27 | 0 | 0 | 145 |
| Workforce | 300 | 266 | 182 | 342 | 315 | 620 | 910 |  |
| Production |  | 780 | 640 | 902 | 1200 | 1999 | 2000 |  |
| Inventory | 500 | 0 | 0 | 2 | 2 | 0 | 601 | 604 |

Table 1: Chases Production Strategy

|  | Dec | Jan | Feb | Mar | Apr | May | Jun | Totals |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Working Days |  | 20 | 24 | 18 | 26 | 22 | 15 |  |
| Demand |  | 1280 | 640 | 900 | 1200 | 2000 | 1400 |  |
| Hiring |  | 111 | 0 | 0 | 0 | 0 | 0 | 111 |
| Firing |  | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Workforce | 300 | 411 | 411 | 411 | 411 | 411 | 411 |  |
| Production |  | 1204 | 1445 | 1084 | 1566 | 1325 | 903 |  |
| Inventory | 500 | 424 | 1230 | 1414 | 1780 | 1105 | 608 | 6561 |

Table 2: Stable Production Strategy
The prototype model allows hiring and firing, but does not allow overtime. Here we present two additional models. Model I has a fixed work force and allows overtime, while Model II has a variable work force, allows overtime and backorders.

|  | Dec | Jan | Feb | Mar | Apr | May | Jun | Totals |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Working Days |  | 20 | 24 | 18 | 26 | 22 | 15 |  |
| Demand |  | 1280 | 640 | 900 | 1200 | 2000 | 1400 |  |
| Hiring |  | 0 | 0 | 0 | 0 | 465 | 0 | 465 |
| Firing |  | 27 | 0 | 0 | 0 | 0 | 0 | 27 |
| Workforce | 300 | 273 | 273 | 273 | 273 | 738 | 738 |  |
| Production |  | 800 | 960 | 720 | 1040 | 2378 | 1622 |  |
| Inventory | 500 | 20 | 340 | 160 | 0 | 378 | 600 | 1498 |

Table 3: Linear Programming Production Strategy

### 1.2 Model 1: Fixed Work Force Model

Assumption: Hiring and firing are disallowed. Production rates can fluctuate only by using overtime.

```
Data:
    cit = unit production cost for product i in period t (exclusive of labor costs)
    h _ { i t } = \text { inventory carrying cost per unit of product i held in stock from period t to t+1.}
    r _ { t } = \text { cost per man-hour of regular labor in period t}
    o
    dit}=\mathrm{ forecast demand for product }i\mathrm{ in period }
    m
    \mp@subsup{\overline{R}}{t}{}}=\mathrm{ total man-hours of regular labor available in period t
    \overline { O } _ { t } = \text { total man-hours of overtime labor available in period t}
    I
    T= time horizon in periods
    N= total number of products
```


## Decision Variables:

$X_{i t}=$ units of product $i$ to be produced in period $t$
$I_{i t}=$ units of product $i$ to be left over as an inventory in period $t$
$R_{t}=$ man-hours of regular labor used during period $t$
$O_{t}=$ man-hours of overtime labor used during period $t$

The linear program for this model is:

$$
\begin{array}{ll}
\text { Minimize } \sum_{i=1}^{N} \sum_{t=1}^{T}\left[c_{i t} X_{i t}+h_{i t} I_{i t}\right]+\sum_{t=1}^{T}\left[r_{t} R_{t}+o_{t} O_{t}\right] \\
\text { subject to: } & \\
X_{i t}+I_{i, t-1}-I_{i t}=d_{i t} & \forall i, t \\
\sum_{i=1}^{N} m_{i} X_{i t}-R_{t}-O_{t}=0 & \forall t \\
0 \leq R_{t} \leq \bar{R}_{t} & \forall t \\
0 \leq O_{t} \leq \bar{O}_{t} & \forall t \\
X_{i t} \geq 0, \quad I_{i t} \geq 0 & \forall i, t .
\end{array}
$$

Example: We will assume a unit production rate. The data is given in Table 4.

|  | Jan | Feb | Mar | Apr | May | Jun |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Demand | 100 | 100 | 150 | 200 | 150 | 100 |
| Unit Production Cost (Excluding Labor) | 7 | 8 | 8 | 8 | 7 | 8 |
| Unit Holding Cost | 3 | 4 | 4 | 4 | 3 | 2 |
| Unit Regular Labor Cost | 15 | 15 | 18 | 18 | 15 | 15 |
| Unit Overtime Labor Cost | 22.5 | 22.5 | 27 | 27 | 22.5 | 22.5 |
| Available Man-hours R Labor | 120 | 130 | 120 | 150 | 100 | 100 |
| Available Man-hours O Labor | 30 | 40 | 40 | 30 | 30 | 30 |

Table 4: Data for Model I

The optimal solution is obtained in the file Aggre-Prod-Planning.xls. The optimal solution is displayed in Table 5 and has an optimal cost of $\$ 20,193$.

|  | Dec | Jan | Feb | Mar | Apr | May | Jun |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Man-hours R Labor |  | 120 | 130 | 120 | 150 | 100 | 100 |
| Man-hours O Labor |  | 0 | 17 | 0 | 30 | 30 | 0 |
| Production |  | 120 | 147 | 120 | 180 | 130 | 100 |
| Inventory | 3 | 23 | 70 | 40 | 20 | 0 | 0 |

Table 5: Solution to Model I Example
Remark: Model 1 assumes that the number of regular man-hours used for production is a variable under our control. This would be the case, for example, if temporary workers are used. In many cases, the cost of regular labor is fixed, but we may decided not to use it. To model situations where this choice is not available we can impose a lowerbound $\underline{R}_{t}$ on the use of the man-hours of regular labor used in period $t$. For example, the choice $\underline{R}_{t}=\bar{R}_{t}$ precludes the use of $R_{t}$ as a decision variable.

### 1.3 Model 2: Variable Work Force Model

Assumption : Hiring and firing are allowed in addition to using overtime from the regular work force. Backorders are allowed.

Data:
$c_{i t}=$ unit production cost for product $i$ in period $t$ (exclusive of labor costs)
$h_{i t}=$ inventory carrying cost per unit of product $i$ held in stock from period $t$ to $t+1$
$\pi_{i t}=$ backorder cost per unit of product $i$ carried from period $t$ to $t+1$
$r_{t}=$ cost per man-hour of regular labor in period $t$
$o_{t}=$ cost per man-hour of overtime labor in period $t$
$h_{t}=$ cost of hiring one man-hour in period $t$
$f_{t}=$ cost of firing one man-hour in period $t$
$d_{i t}=$ forecast demand for product $i$ in period $t$
$m_{i}=$ man-hours required to produce one unit of product $i$
$p=$ fraction of regular hours allowed as overtime
$I_{i 0}=$ initial inventory level for product $i$
$T=$ time horizon in periods
$N=$ total number of products

## Decision Variables:

$X_{i t}=$ units of product $i$ to be produced in period $t$
$I_{i t}^{+}=$units of product $i$ to be left over as an inventory in period $t$
$I_{i t}^{-}=$units of product $i$ backordered at the end of period $t$
$H_{t}=$ man-hours of regular work force hired in period $t$
$F_{t}=$ man-hours of regular work force fired in period $t$
$R_{t}=$ man-hours of regular labor used during period $t$
$O_{t}=$ man-hours of overtime labor used during period $t$
The linear program for this model is

$$
\begin{array}{rrr}
\operatorname{Minimize} \sum_{i=1}^{N} \sum_{t=1}^{T}\left[c_{i t} X_{i t}+h_{i t} I_{i t}^{+}+\pi_{i t} I_{i t}^{-}\right]+\sum_{t=1}^{T}\left[r_{t} R_{t}+o_{t} O_{t}+h_{t} H_{t}+f_{t} F_{t}\right] \\
\text { subject to: } & \\
X_{i t}+I_{i, t-1}^{+}-I_{i t}^{+}-I_{i, t-1}^{-}+I_{i t}^{-}=d_{i t} & \forall i, t \\
\sum_{i=1}^{N} m_{i} X_{i t}-R_{t}-O_{t} \leq 0 & \forall t & \\
R_{t}-R_{t-1}-H_{t}+F_{t} & =0 & \forall t \\
O_{t}-p R_{t} \leq 0 & \forall t \\
X_{i t} \geq 0, I_{i t}^{+} \geq 0, I_{i t}^{-} \geq 0 & \forall i, t \\
R_{t}, O_{t}, H_{t}, F_{t} \geq 0 & \forall t
\end{array}
$$

Example: We will assume a unit production rate, that overtime is at most $25 \%$ of regular labor, and the data from Table 6.

|  | Jan | Feb | Mar | Apr | May | Jun |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: |
| Demand | 100 | 100 | 150 | 200 | 150 | 100 |
| Unit Production Cost (Excluding Labor) | 7 | 8 | 8 | 8 | 7 | 8 |
| Unit Holding Cost | 3 | 4 | 4 | 4 | 3 | 2 |
| Unit Backorder Cost | 20 | 25 | 25 | 25 | 20 | 15 |
| Unit Regular Labor Cost | 15 | 15 | 18 | 18 | 15 | 15 |
| Unit Overtime Labor Cost | 22.5 | 22.5 | 27 | 27 | 22.5 | 22.5 |
| Hiring Cost | 20 | 20 | 20 | 20 | 20 | 20 |
| Firing Cost | 20 | 20 | 20 | 20 | 20 | 15 |

Table 6: Data for Model II
The optimal solution is obtained in the file Aggre-Prod-Planning.xls. The optimal solution, given in Table 7, and has an optimal cost of $\$ 19,784$.

|  | Dec | Jan | Feb | Mar | Apr | May | Jun |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Man-hours Hired |  | 129 | 0 | 0 | 0 | 0 | 0 |
| Man-hours Fired |  | 0 | 0 | 0 | 0 | 0 | 7 |
| Man-hours of R Labor |  | 129 | 129 | 129 | 129 | 129 | 121 |
| Man-hours of O Labor |  | 0 | 0 | 0 | 32 | 0 | 0 |
| Production |  | 129 | 129 | 129 | 161 | 129 | 121 |
| Inventory | 3 | 32 | 60 | 39 | 0 | 0 | 0 |
| Backlogs |  | 0 | 0 | 0 | 0 | 21 | 0 |

Table 7: Solution to Model II

### 1.4 Advantages and Disadvantages of Linear Cost Models

The main advantage of linear cost models is that they generate linear programs which can be solved by readily available and efficient codes. The shadow price information can be of assistance in identifying opportunities for capacity expansions, marketing penetration strategies, new product introductions, and so on. The most serious disadvantage of linear programming models is their failure to deal with demand uncertainties explicitly. However, this can be corrected to some extent by introducing safety stocks.

### 1.5 Linear Decision Rules

Some authors have proposed using quadratic costs to penalize deviation of key variables from target levels. The advantage of using quadratic functions is that they result in linear production rules. For example, the optimal production in period $t$ may be of the form

$$
P_{t}=\sum_{s=t}^{T} a_{s-t} D_{s}+b R_{t-1}+c I_{t-1}+d
$$

While quadratic costs lead to linear decision rules there is no guarantee that the solution will be non-negative. In addition, a quadratic cost imposes a symmetric penalty above and below target levels. In practice, it may be significantly more expensive to fire than to hire and it may be more expensive to incur backorders than to incur holding costs.

### 1.6 Disaggregating Aggregate Plans

An aggregate plan determines work force levels over a specified planning horizon, and the size of the workforce imposes a constraint on the the detailed planning of individual items. It is important that the resulting master production schedule be consitent with the aggregate production plan.

