

# Rational Inattention, Optimal Consideration Sets and Stochastic Choice\*

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## Abstract

We unite two basic approaches to modelling limited attention in choice by showing that the rational inattention model implies the formation of consideration sets – only a subset of the available alternatives will be considered for choice. We provide necessary and sufficient conditions for rationally inattentive behavior which allow the identification of consideration sets. In simple settings, chosen options are those that are best on a stand-alone basis. In richer settings, the consideration set can only be identified holistically. In addition to payoffs, prior beliefs impact consideration sets. Simple linear equations identify all priors consistent with each possible consideration set.

## 1 Introduction

Attention is a scarce resource. The impact of attentional limits has been identified in many important economic settings,<sup>1</sup> leading to widespread efforts to model the effect of such con-

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<sup>1</sup>For example, shoppers may buy unnecessarily expensive products due to their failure to notice whether or not sales tax is included in stated prices (Chetty *et al.* [2009]). Buyers of second-hand cars focus their

straints.

One key implication of limited attention is that a decision maker may consider only a subset of the available alternatives, ignoring all others. The concept of ‘consideration sets’ has a long history in the marketing literature, which extensively demonstrates their importance.<sup>2</sup> More recently, economists have begun to understand the importance of consideration sets for many areas of study - including revealed preference analysis, the price setting behavior of firms, and demand estimation.<sup>3</sup>

A second implication of attentional constraints is that choice may be stochastic: a decision maker may make different choices in seemingly identical situations. Random choice has been demonstrated in a wide variety of experimental settings.<sup>4</sup> The relationship between stochasticity and attention constrained choice has been emphasized by the ‘rational inattention’ approach of Sims [2003], in which the decision maker (DM) chooses information optimally given their decision problem, with costs based on the Shannon mutual information between prior and posterior beliefs (henceforth the Shannon model).

In this paper we unite these two approaches, and present a theory of optimal consideration set formation based on rational inattention. We show that an implication of the Shannon model in discrete choice settings is that, typically, many options will never be chosen, and will receive no consideration.<sup>5</sup> The set of considered alternatives arises endogenously, based on prior beliefs and attention costs. Moreover, the same parameters determine a pattern of stochastic choice ‘mistakes’ amongst considered alternatives, in line with experimental findings.<sup>6</sup> Unlike current models, our approach therefore provides a tractable, parsimonious model of both endogenous consideration set formation and choice mistakes within the consideration set.

In order to develop our model, we introduce a set of necessary and sufficient first order conditions for the Shannon model. These build on the necessary conditions of Matejka and McKay [2015] (henceforth MM), who characterize the pattern of stochastic choice implied by the Shannon model *amongst alternatives which are chosen with positive probability*. We introduce a set of easy-to-check inequality constraints which determine the set of chosen

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attention on the leftmost digit of the odometer (Lacetera *et al.* [2012]). Purchasers limit their attention to a relatively small number of websites when buying over the internet (Santos *et al.* [2012]).

<sup>2</sup>For example Hoyer [1984], Hauser and Wernerfelt [1990] and Roberts and Lattin [1991].

<sup>3</sup>See for example Ching *et al.* [2009], Eliaz and Spiegler [2011], Caplin *et al.* [2011], Masatlioglu *et al.* [2012], De Clippel *et al.* [2014], Manzini and Mariotti [2014].

<sup>4</sup>See for example Mosteller and Nogee [1951], Reutskaja *et al.* [2011] and Agranov and Ortoleva [2017a].

<sup>5</sup>In a manner we make precise in Section 3. See also Jung *et al.* [2015].

<sup>6</sup>See for example Geng [2016]

actions, and so also the set of actions which are never chosen (see also Stevens [2014]). These conditions are crucial to the solution of the Shannon model in any application - not only those we consider in this paper: generally not all actions will be taken at the optimum, and there will be many suboptimal patterns of behavior which satisfy MM's conditions.

Using our necessary and sufficient conditions, we consider behavior in three variants of the standard consumer problem. In each case, the consumer must choose one of a set of available alternatives. The value of each alternative is *ex ante* uncertain, but that uncertainty can be reduced by allocating attention and incurring the associated subjective costs. The three decision making environments vary in the assumed correlation structure between the valuations of different alternatives.

In our first application the consumer must choose between a number of alternatives, one of which is of high quality and the remainder of which are of low quality. The identity of the high quality alternative is unknown *ex ante*, but can be learned by the consumer. In this setting, the Shannon model implies that consideration sets are determined by a threshold strategy: consumers will consider only alternatives which have a prior probability of being high quality which is above an endogenously determined threshold. Alternatives below this threshold will never be chosen even though there is a chance that this set includes the high quality good. Amongst considered alternatives, attention is allocated in such a way that *ex post* all choices are identical: the probability of any alternative being of high quality conditional on being chosen is the same, regardless of prior belief.

In our second environment we assume that the valuation of different alternatives is independent. In this setting, consideration set formation is again driven by a cutoff strategy. However, the ranking of alternatives is now determined by the expectation of a convex transformation of the payoffs. This transformation reflects the gains to information acquisition: the ability to take an action when its payoff is relatively high and avoid it when its payoff is low. Given this convex transformation, the composition of consideration sets can change in rich and non-monotonic ways as information costs change. We provide an example in which the consumer must choose either a safe alternative, the value of which is known *ex ante*, or one of a set of risky alternatives, the value of which must be learned. The safe alternative only appears in the consideration set at very high information costs - when it allows the consumer to be uninformed, or very low information costs - when it is chosen if all the risky alternatives turn out to be of low quality. For information costs in an intermediate range, the consideration set consists only of the risky alternatives. We further demonstrate that, if prizes are denominated in monetary terms, the make up of the consideration set is jointly determined by the information costs and risk aversion of the consumer: risky alternatives

will only be used if the consumer has low attention costs or low risk aversion.

In our third environment, we look at the most general case of arbitrary correlation between the valuations of different alternatives - for example of the type that might occur in the choice of financial products. In this case, no simple cutoff rule determines the consideration set. This is due to the fact that even risk neutral consumers have a hedging motive in this environment: the value of an action depends on its payoff relative to other actions in each state. Given this hedging motive, the consideration set will depend on the complete range of available alternatives. We show that our conditions imply a simple test of whether a new alternative will be considered if it is introduced to an existing market, and identify the lowest cost way of ensuring such an alternative will be chosen.

An essential feature of rational inattention is that choice depends on prior beliefs. In our model this means that, even if we fix the payoffs to all available actions, the consideration set depends on the prior. We show that our necessary and sufficient conditions produce a simple system of linear equations that can be used to identify all priors consistent with each possible consideration set.

Section 5 discusses the relationship of our work to existing models of consideration set formation. Recent papers have typically taken consideration sets as primitives for the consumer (in the same way that preferences are primitives), therefore sidestepping the issue of how the set of considered items is determined. These papers then focus on identifying the consideration set from choice behavior (Masatlioglu *et al.* [2012], Manzini and Mariotti [2014]) or on understanding firm behavior conditional on such sets (Eliaz and Spiegler [2011]). Moreover, these models assume that decision makers deterministically maximize preferences on the consideration set.<sup>7</sup> Yet recent evidence (e.g. Geng [2016]) shows that choice may be stochastic even amongst considered alternatives. As with Manzini and Mariotti [2014], our work provides a link between the study of consideration sets and the recent literature aimed at understanding stochastic choice data (e.g. Agranov and Ortoleva [2017b], Manzini and Mariotti [2016], Apesteguia *et al.* [2017]). An earlier literature in marketing discussed models of endogenous consideration set formation (e.g. Hauser and Wernerfelt [1990], Roberts and Lattin [1991]). However, these have typically had to focus on very stylized cases for the sake of tractability: sequential choice of information in more complex settings quickly become intractable (see for example Gabaix *et al.* [2006]).

Section 2 introduces the Shannon model and our necessary and sufficient conditions. Section 3 describes our three applications to consumer search. Section 4 introduces the

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<sup>7</sup>Though see for example Goeree [2008].

linear equations that allow priors to be partitioned according to the rationally inattentive consideration set. Section 5 reviews the existing literature, and section 6 concludes.

## 2 The Shannon Model

We consider a consumer who faces a decision problem which consists of a number of different alternatives from which they must make a choice. The value of each alternative is determined by the underlying state of the world. Prior to choice, the decision maker can receive information about the state of the world in the form of an *information structure*, which consists of a set of signals, and a stochastic mapping between the true state of the world and these signals. More accurate signals will lead to better choices, but are more costly, with costs based on the Shannon mutual information between prior and posterior beliefs. This is the model of ‘rational inattention’ introduced by Sims [2003].

### 2.1 The Decision Problem

There are finitely many states of the world  $\Omega$ , with  $\omega \in \Omega$  denoting a generic state. An action is a mapping from states of the world to utilities. We use  $\mathcal{A}$  to denote the set of actions, and  $u : \mathcal{A} \times \Omega \rightarrow \mathbb{R}$  to identify the utility of each action in each state. A decision problem  $(\mu, A)$  consists of a prior distribution  $\mu \in \Delta(\Omega)$  over these states of the world and a finite subset of options  $A \subseteq \mathcal{A}$  from which the decision maker must choose.

It is well known that one can solve the Shannon model by treating the decision problem as one of choosing the probability of each action in each state, rather than the choice of information structure (see for example MM Corollary 1). Thus, given the decision problem  $(\mu, A)$ , the decision maker chooses the probability of receiving option  $a \in A$  in each state  $\omega$ : i.e., for a given  $A$  they choose a  $P : \Omega \rightarrow \Delta(A)$ , with  $P(a|\omega)$  denoting the probability of choosing action  $a$  in state  $\omega$ , and  $\mathcal{P}$  the set of all such state dependent stochastic choice functions.

The value of  $P \in \mathcal{P}$  is given by the expected value of the actions chosen, minus information costs. These costs are based on the Shannon mutual information between states and actions - i.e. the difference between the expected entropy of the conditional and unconditional choice distributions.<sup>8</sup> Intuitively, having choice distributions which vary a lot with

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<sup>8</sup>The entropy of a distribution  $p$  on  $\Omega$  is given by  $-\sum_{\omega \in \Omega} p(\omega) \ln p(\omega)$ . Broadly speaking a high degree of entropy means that there is a lot of uncertainty.

the state requires costly information. MM Corollary 1 shows that the optimization problem of a consumer facing a decision problem  $(\mu, A)$  can be written as follows:

**The Decision Problem** Choose  $P \in \mathcal{P}$  in order to maximize

$$\sum_{\omega \in \Omega} \mu(\omega) \left( \sum_{a \in A} P(a|\omega) u(a, \omega) \right) - \lambda \left[ \sum_{\omega \in \Omega} \mu(\omega) \left( \sum_{a \in A} P(a|\omega) \ln P(a|\omega) \right) - \sum_{a \in A} P(a) \ln P(a) \right] \quad (1)$$

where  $P(a) = \sum_{\omega \in \Omega} \mu(\omega) P(a|\omega)$ .

The first term is the expected payoff due to the set of state contingent choice probabilities. The second term is the cost of information which is equal to the mutual information between states and actions multiplied by the parameter  $\lambda$ , which describes the marginal cost of information.

## 2.2 Necessary and Sufficient Conditions

MM show that the optimal policy must satisfy the following condition for all actions  $a \in A$  such that  $P(a) > 0$ :

$$P(a|\omega) = \frac{P(a)z(a, \omega)}{\sum_{b \in A} P(b)z(b, \omega)} \quad (2)$$

where  $z(a, \omega) \equiv \exp(u(a, \omega)/\lambda)$ . This condition states that the optimal policy “twists” the choice probabilities towards states in which the payoffs are high.

While the conditions (2) are necessary, they are not sufficient. For example, for any option  $a$ , the stochastic choice function  $P(a|\omega) = 1$  for all  $\omega$  satisfies these conditions. This is not surprising since this is the optimal policy when only option  $a$  is available and the necessary conditions depend on the choice set only in the sense that all of the choices in the sum in the denominator must be available.

The key limitation of these conditions is that, while they determine stochastic choice amongst alternatives which are chosen with positive probability, they do not identify which alternatives belong to this set. Doing so is important because, as we shall see, generally there will be many unchosen actions in a given decision problem. We will describe the set of actions which are chosen with positive probability as the *consideration set*, and for every

$P \in \mathcal{P}$  we will use  $B(P)$  to denote the associated consideration set - i.e.

$$B(P) = \{a \in A | P(a) > 0\}.$$

Using this definition we can state the central proposition of the paper, which provides necessary and sufficient conditions for  $P$  to be a solution to the rational inattention problem. This only requires solving for the unconditional probabilities of the options,  $P(a)$ , as the state contingent choice probabilities,  $P(a|\omega)$ , are completely determined by these unconditional probabilities and the MM conditions in equation (2).

**Proposition 1** *The policy  $P \in \mathcal{P}$  is optimal if and only if:*

$$\sum_{\omega \in \Omega} \frac{z(a, \omega) \mu(\omega)}{\sum_{b \in A} P(b) z(b, \omega)} \leq 1, \quad (3)$$

for all  $a \in A$ , with equality if  $a \in B(P)$ ; and if for all such actions and states  $\omega$ ,  $P(a|\omega)$  satisfies equation (2).

**Proof.** First, note that we can use the MM conditions for  $P(a|\omega)$  to rewrite the objective function from equation (1) in terms of the unconditional probabilities  $P(a)$ ,

$$\begin{aligned} & \sum_{\omega \in \Omega} \sum_{a \in A} \mu(\omega) P(a|\omega) (u(a, \omega) - \lambda \ln P(a|\omega)) + \lambda \sum_{a \in A} P(a) \ln P(a) \\ &= \sum_{\omega \in \Omega} \sum_{a \in A} \mu(\omega) P(a|\omega) \left( u(a, \omega) - \lambda \ln \left[ \frac{P(a) z(a, \omega)}{\sum_{b \in A} P(b) z(b, \omega)} \right] \right) + \lambda \sum_{a \in A} P(a) \ln P(a). \end{aligned}$$

We can rewrite the term in parentheses as

$$\begin{aligned} & u(a, \omega) - \lambda \ln \left[ \frac{P(a) z(a, \omega)}{\sum_{b \in A} P(b) z(b, \omega)} \right] \\ &= u(a, \omega) - \lambda \ln P(a) - \lambda \ln z(a, \omega) + \lambda \ln \sum_{b \in A} P(b) z(b, \omega) \\ &= -\lambda \left[ \ln P(a) - \ln \sum_{b \in A} P(b) z(b, \omega) \right]. \end{aligned}$$

Substituting this back in to the objective function gives

$$-\lambda \sum_{\omega \in \Omega} \sum_{a \in A} \mu(\omega) P(a|\omega) \ln P(a) + \lambda \sum_{\omega \in \Omega} \sum_{a \in A} \mu(\omega) P(a|\omega) \ln \sum_{b \in A} P(b) z(b, \omega) + \lambda \sum_{a \in A} P(a) \ln P(a).$$

The first and last terms cancel out, and the logarithm in the middle term is not a function of  $a$ , leaving

$$\sum_{\omega \in \Omega} \lambda \ln \left( \sum_{b \in A} P(b) z(b, \omega) \right) \mu(\omega).$$

This new objective is concave in  $P(b)$  and the constraints on  $P(b)$  are linear. Hence the Kuhn-Tucker conditions are necessary and sufficient. We can write a Lagrangian for the problem:

$$\max_{P \in \mathcal{P}} \sum_{\omega \in \Omega} \lambda \ln \left( \sum_{b \in A} P(b) z(b, \omega) \right) \mu(\omega) - \varphi \left( \sum_{b \in A} P(b) - 1 \right) + \sum_{b \in A} \xi^b P(b) \quad (4)$$

where  $\varphi$  is the Lagrangian multiplier on the constraint that the unconditional probabilities  $P(b)$  must sum to 1, and  $\xi^b$  is the multiplier on the non-negativity constraint for  $P(b)$ .

The associated first order condition with respect to  $P(a)$  is

$$\lambda \sum_{\omega \in \Omega} \frac{z(a, \omega)}{\left( \sum_{b \in A} P(b) z(b, \omega) \right)} \mu(\omega) - \varphi + \xi^a = 0.$$

The complementary slackness condition is  $\xi^a P(a) = 0$  and  $\xi^a \geq 0$ .

If  $P(a) > 0$  then

$$\sum_{\omega \in \Omega} \lambda \frac{z(a, \omega)}{\sum_{b \in A} P(b) z(b, \omega)} \mu(\omega) = -\varphi.$$

Multiplying by  $P(a)$  and summing over  $a$  gives

$$\lambda = -\varphi.$$

So if  $P(a) > 0$

$$\sum_{\omega \in \Omega} \frac{z(a, \omega)}{\sum_{b \in A} P(b) z(b, \omega)} \mu(\omega) = 1.$$

If  $P(a) = 0$  then  $\xi^a \geq 0$

$$\sum_{\omega \in \Omega} \frac{z(a, \omega)}{\sum_{b \in A} P(b) z(b, \omega)} \mu(\omega) = 1 - \frac{\xi^a}{\lambda} \leq 1.$$

These are the necessary and sufficient conditions for an optimum. ■

We can gain some intuition for these conditions by considering the Blahut-Arimoto algorithm (see Cover and Thomas [2012]). The algorithm proceeds by first choosing  $P(a|\omega)$  given



a guess for the  $P(a)$  and then generating a new  $P(a)$  given  $P(a|\omega)$ . Since it can be shown that the objective function in equation (1) rises with each step, the algorithm converges. The solution to the first step is MM's necessary conditions

$$P_{n+1}(a|\omega) = \frac{P_n(a)z(a,\omega)}{\sum_{b \in A} P_n(b)z(b,\omega)}.$$

The solution to the second step invokes Bayes rule:  $P_{n+1}(a) = \sum_{\omega \in \Omega} P_{n+1}(a|\omega)\mu(\omega)$ . Putting these together,

$$P_{n+1}(a) = \left( \sum_{\omega \in \Omega} \frac{z(a,\omega)\mu(\omega)}{\sum_{b \in A} P_n(b)z(b,\omega)} \right) P_n(a).$$

The term in brackets is the left side of (3) and determines if  $P(a)$  rises or falls. The algorithm can have one of two steady states. Either  $P(a) > 0$  and the term in brackets is equal to one, a case that includes  $P(a) = 1$ , or the term in brackets is less than one and  $P(a) = 0$  and can fall no further. (2) represents a twist in state dependent choice in the direction of the high payoff states. (3) ensures that these twists average out to one. If they don't then the probability of an action needs to be raised or lowered accordingly.

The condition in Proposition 1 resembles, but is stronger than that of Corollary 2 in MM, which states that, if  $P \in \mathcal{P}$  is optimal, then (3) must hold with equality for  $a \in B(P)$ . The difference is that our Proposition 1 provides necessary *and sufficient* conditions for a policy to be optimal, because it provides conditions on both chosen and unchosen acts. Generally there will be many  $P \in \mathcal{P}$  which satisfy the equality condition of MM Corollary 2, yet are not optimal, meaning that on its own this condition is of limited practical use in solving the Shannon model. We illustrate the importance of the sufficiency portion of Proposition 1 in section 3.1.3.

## 2.3 A Posterior-Based Approach

It is insightful to recast the solution of the Shannon model in terms of the implied posterior beliefs. Note any set of stochastic choices  $P \in \mathcal{P}$  imply posterior belief  $\gamma^a \in \Delta(\Omega)$  at any  $a \in B(P)$ . By Bayes' rule,

$$\gamma^a(\omega) = \frac{P(a|\omega)\mu(\omega)}{P(a)},$$

where  $\gamma^a(\omega)$  is the probability of state  $\omega$  given the choice of  $a$ . There is a one-to-one mapping between the set of state dependent stochastic choices  $P \in \mathcal{P}$  and the set of unconditional choice probabilities and posterior beliefs  $\{\{P(a)\}_{a \in A}, \{\gamma^a\}_{a \in B(P)}\}$ . We can rewrite the nec-

essary and sufficient conditions of Proposition 1 in terms of these objects.

**Proposition 2** Consider the choice problem  $(A, \mu)$  and policy  $\{P(a)\}_{a \in A}$  and  $\{\gamma^a\}_{a \in B(P)}$ . The policy is optimal if and only if  $\sum_{a \in A} P(a)\gamma(\omega) = \mu(\omega)$  and

1. **Invariant Likelihood Ratio (ILR) Equations for Chosen Options:** given  $a, b \in B(P)$ , and  $\omega \in \Omega$ ,

$$\frac{\gamma^a(\omega)}{z(a, \omega)} = \frac{\gamma^b(\omega)}{z(b, \omega)}.$$

2. **Likelihood Ratio Inequalities for Unchosen Options:** given  $a \in B(P)$  and  $c \in A \setminus B(P)$ ,

$$\sum_{\omega \in \Omega} \left[ \frac{\gamma^a(\omega)}{z(a, \omega)} \right] z(c, \omega) \leq 1. \quad (5)$$

**Proof.** It follows immediately from (2) that, for  $a \in B(P)$

$$\frac{\gamma^a(\omega)}{z(a, \omega)} = \frac{\mu(\omega)}{\sum_{b \in A} P(b)z(b, \omega)}.$$

The necessary and sufficient conditions (3) become

$$\frac{\gamma^a(\omega)}{z(a, \omega)} = \frac{\gamma^b(\omega)}{z(b, \omega)} \quad (6)$$

when options  $a$  and  $b$  are chosen and

$$\sum_{\omega \in \Omega} z(c, \omega) \frac{\gamma^a(\omega)}{z(a, \omega)} \leq 1 \quad (7)$$

when option  $a$  is chosen and option  $c$  is not. ■

The name ‘Invariant Likelihood Ratio’ stems from the obvious rewriting of the equality condition

$$\frac{\gamma^a(\omega)}{\gamma^b(\omega)} = \frac{z(a, \omega)}{z(b, \omega)}$$

which shows that the ratio of the posterior probability of a given state following the choice of action  $a$  and  $b$  depends only on the (normalized) relative payoffs of the two actions in that state, not prior beliefs, the payoffs of these actions in other states or the payoff of other actions.<sup>9</sup>

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<sup>9</sup>Note that, for any  $a \in B(A)$  and  $\omega \in \Omega$  the Shannon mode implies  $\gamma^a(\omega) > 0$  so this ratio is always well defined.

Intuition for the ILR condition can be gleaned from the geometric approach introduced in Caplin and Dean [2013] and discussed further in section 3.3.1. This associates with the posterior  $\gamma^a$  a ‘net utility’

$$N(\gamma^a) = \sum_{\omega \in \Omega} [\gamma^a(\omega)u(a, \omega) - \lambda \gamma^a(\omega) \ln \gamma^a(\omega)]$$

which captures both the benefits and costs of using such a posterior when choosing action  $a$ . As demonstrated in section 3.3.1, a necessary condition for optimality is that the slope of the net utility function is the same for each chosen act at its associated posterior. Consider a simple case in which there are two states  $\omega_1$  and  $\omega_2$ , and two actions  $a$  and  $b$ . The posterior  $\gamma^a$  can be defined solely through  $\gamma^a(\omega_1)$ , as  $\gamma^a(\omega_2) = 1 - \gamma^a(\omega_1)$ . The slope of the net utility function is therefore given by

$$\frac{\partial N(\gamma^a)}{\partial \gamma^a(\omega_1)} = u(a, \omega_1) - u(a, \omega_2) - \lambda [\ln \gamma^a(\omega_1) - \ln \gamma^a(\omega_2)],$$

and the condition that the net utility functions have the same slope implies

$$\begin{aligned} & [u(a, \omega_1) - \lambda \ln \gamma^a(\omega_1)] - [u(a, \omega_2) - \lambda \ln \gamma^a(\omega_2)] \\ &= [u(b, \omega_1) - \lambda \ln \gamma^b(\omega_1)] - [u(b, \omega_2) - \lambda \ln \gamma^b(\omega_2)]. \end{aligned}$$

While there are, in principle, many ways for this equation to be satisfied, one sufficient condition is for it to hold ‘state by state’,

$$u(a, \omega) - \lambda \ln \gamma^a(\omega) = u(b, \omega) - \lambda \ln \gamma^b(\omega) \text{ for all } \omega \in \Omega,$$

which is precisely the ILR condition. Proposition 2 establishes that this is indeed the correct solution.

The ILR condition can also be thought of as capturing a ‘constant returns to scale’ feature of the Shannon model. Consider changing a decision problem by ‘splitting’ a particular state in two yet keeping the underlying payoff structure, so all actions pay off identically in the two new states. In principal this could make it harder or easier for the DM to learn about these states. What the ILR condition captures is that the Shannon model predicts that behavior is invariant to such changes: only the payoffs in each state matter. This property, which Caplin *et al.* [2017] formalize in an axiom called ‘Invariance Under Compression’, is what identifies the Shannon model within a broader class of information cost functions. For example, costs based on Tsallis entropy (Tsallis [1988]) could lead decision makers to become more or less

accurate in response to the splitting of states, depending on the parameterization, thus violating the ILR condition (see Caplin *et al.* [2017]).

## 2.4 Uniqueness

Given our interest in consideration sets, it is of value later to impose conditions for uniqueness of the optimal strategy. These conditions imply that the optimal consideration set  $B(P)$  is also unique.

**Remark 1** *Caplin and Dean [2013], Theorem 2, establishes that affine independence of the normalized payoff vectors  $\{z(a) \in \mathbb{R}^\Omega | a \in A\}$ , where  $z(a, \omega) \equiv \exp(u(a, \omega)/\lambda)$ , ensures uniqueness of the optimal strategy. Since linear independence implies affine independence, it too is sufficient.*

## 3 Endogenous Consideration Set Formation

The necessary and sufficient conditions of Proposition 1 are key to the identification of optimal choices, something that is not possible with the MM solution alone. They also highlight a particular feature of such solutions: the available actions can be divided into a *consideration set* of alternatives which are chosen with positive probability in every state of the world, and an excluded set of alternatives which are never chosen in any state. This provides a link between the Shannon model and models of choice with consideration sets which have long been popular in the marketing literature (see for example Hoyer [1984], Hauser and Wernerfelt [1990] and Roberts and Lattin [1991]).

In this section we explore this link further by applying the Shannon model to three variants of the consumer problem, and characterizing the resulting consideration sets in each case. We interpret the set  $A$  as representing the set of goods for sale, one of which the consumer will end up buying. The states of the world relate to the quality of each of the various goods.

The necessary and sufficient conditions are non-linear and closed form solutions are not generally available. The three variants of the consumer problem we consider differ in their complexity. The first we can solve in closed form. In this case, the consumer knows that exactly one of the available goods is of high quality, while the rest are of low quality. While

somewhat stylized as a consumer problem, this setting allows for a particularly clean understanding of the consideration set resulting from the Shannon model. In the second case, we consider the ‘classic’ consumer problem in which the valuation of each alternative is drawn from an independent (but not necessarily identical) distribution. In this case we introduce a statistic that determines whether an action is or is not in the consideration set. Finally we discuss the case in which the valuation of different goods may be correlated.

In each case we interpret  $B(P)$  as the consideration set arising from the resulting choice behavior. In the standard formulation of the consideration set model, items outside that set are neither chosen nor ‘considered’ as candidates for choice (see for example Masatlioglu *et al.* [2012] and Manzini and Mariotti [2014]). Hauser and Wernerfelt [1990] state “The basic idea is that when choosing to make a purchase, consumers use at least a two-stage process. That is, consumers faced with a large number of brands use a simple heuristic to screen the brands to a relevant set called the consideration set” (p 393). There are many possible reasons for this lack of consideration,<sup>10</sup> including a lack of awareness of some alternatives or an attempt to save on cognitive costs. Our model fits best with the latter interpretation: effectively the DM first decides which alternatives they are going to choose from, based on payoffs and prior beliefs, then tailors their information gathering to selecting the best option from within that set. In some cases this means that nothing is learned about the goods outside the consideration set, so posterior beliefs about the quality of such goods are the same as prior beliefs. This is true in our model in the case in which valuations of different goods are independent (Consumer Problem 2). When valuations are not independent, learning about the quality of items in the consideration set can also lead the DM to update their beliefs about items outside it (as in Consumer Problem 3).<sup>11</sup> However, any learning about the value of alternatives outside of  $B(P)$  is incidental in that the DM would gather the same information if these items were not available: for any  $a \in A/B(P)$  and choice set  $A/a$  the DM will choose to acquire the same information as they would when faced with set  $A$ . This follows immediately from Proposition 1 and the one-to-one relationship between stochastic choice and chosen information structure. This property is similar to the identifying assumption of Masatlioglu *et al.* [2012], who assume that if an alternative is not in the consideration set, then its removal from the choice set will not affect the consideration set. This is also true of the set  $B(P)$  in the Shannon model.

An immediate corollary is that, relative to the chosen information structure, there exists

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<sup>10</sup>Hauser and Wernerfelt [1990] also state that “Empirically, quite a few definitions of evoked sets, relevant sets, and consideration sets have been used” (p.393).

<sup>11</sup>In Consumer Problem 1 nothing is learned about the value of options outside the consideration set despite the fact that valuations are not independent.

none which conveys the same information about the value of actions inside  $B(P)$  but is less informative about the value of actions outside  $B(P)$  in the Blackwell sense. Such an information structure would be less informative overall, and so demand lower information costs, but would provide the same gross payoffs, contradicting the optimality of the chosen information structure.

### 3.1 Consumer Problem 1: Finding the Good Alternative

We begin with a simple yet canonical case. The consumer is faced with a range of possible goods identified as a set  $A = \{a_1, \dots, a_M\}$ . One of these options is good. The others are bad. The utilities of the good and bad options are  $u_G$  and  $u_B$  respectively, with  $u_G > u_B$ . The DM has a prior on which of the available options is good. We define the state space to be the same as the action space,  $\Omega = A$ , with the interpretation that state  $\omega_i$  is the state in which option  $i$  is of high quality and all others are of low quality. Thus

$$\begin{aligned} u(a_i, \omega_j) &= u_G \text{ if } i = j \\ &= u_B \text{ otherwise.} \end{aligned}$$

$\mu(\omega_i)$  is therefore the prior probability that option  $a_i$  yields the good prize. Without loss of generality, we order states according to perceived likelihood,

$$\mu_i = \mu(\omega_i) \geq \mu(\omega_{i+1}) = \mu_{i+1}.$$

The DM can expend attentional effort to gain a better understanding of where the prize is located. The cost of improved understanding is defined by the Shannon model with parameter  $\lambda > 0$ .

#### 3.1.1 Characterization

To simplify characterization of the optimal strategy, it is convenient to transform parameters by defining  $x, \delta > 0$  as below,

$$z(a_i, \omega_j) = \begin{cases} \exp\left(\frac{u_G}{\lambda}\right) \equiv x(1 + \delta) & \text{if } i = j; \\ \exp\left(\frac{u_B}{\lambda}\right) \equiv x & \text{if } i \neq j. \end{cases}$$

The optimal policy will depend on  $\delta$ , but not on  $x$ . Increases in the utility differential  $u_G - u_B$  and reductions in learning costs both affect the optimal policy through increases in

$\delta$ .

Substituting these payoffs in to the necessary and sufficient conditions (3) for some action  $a_i \in B(P)$  yields

$$\frac{\delta\mu_i}{1 + \delta P(a_i)} + \sum_{a_j \in B(P)} \frac{\mu_j}{(1 + \delta P(a_j))} + \sum_{a_k \in A \setminus B(P)} \mu_k = 1$$

Since the latter two terms on the left-hand side are the same for all chosen actions, it follows that the optimal policy equalizes the first term:

$$\frac{\mu_i}{1 + \delta P(a_i)}$$

across  $a_i \in B(P)$ . This equality has two implications. First, actions that are more likely to be optimal are more than proportionately more likely to be taken:

$$\mu_i > \mu_j \implies P(a_i)/P(a_j) > \mu_i/\mu_j.$$

Second, if the first  $K$  actions are taken with positive probability then the first order condition for the  $K$ th action and the equality of the  $\frac{\mu_i}{1+\delta P(a_i)}$  together imply,

$$(\delta + K) \frac{\mu_K}{1 + \delta P(a_K)} = \sum_{k=1}^K \mu_k,$$

which requires  $\mu_K$  to be greater than  $\frac{1}{K+\delta} \sum_{k=1}^K \mu_k$ . Suppose, for example,  $\delta = 1$ , then  $\mu_2/(\mu_1 + \mu_2)$  must be greater than  $1/3$  if the first two actions are to be considered,  $\mu_5/(\sum_1^5 \mu_a)$  must be greater than  $1/6$  if the first five actions are to be considered, and so on.

Following up on these observations, Theorem 1 provides a complete characterization of the optimal strategy for this problem according to the Shannon Model. The proof is in the appendix.

**Theorem 1** *If  $\mu_M > \frac{1}{M+\delta}$  define  $K = M$ . If  $\mu_M < \frac{1}{M+\delta}$ , then define  $K < M$  as the unique integer such that,*

$$\mu_K > \frac{\sum_{k=1}^K \mu(\omega_k)}{K + \delta} \geq \mu_{K+1}. \quad (8)$$

*Then the optimal attention strategy involves,*

$$P(a_i) = \frac{\mu(\omega_i)(K + \delta) - \sum_{k=1}^K \mu(\omega_k)}{\delta \sum_{k=1}^K \mu(\omega_k)} > 0 \quad (9)$$

for  $i \leq K$ , with  $P(a_i) = 0$  for  $i > K$ . Furthermore the posteriors associated with all chosen options  $a_i \leq K$  take the same form,

$$\gamma^i(\omega_j) = \begin{cases} \frac{(1+\delta) \sum_{k=1}^K \mu(\omega_k)}{K+\delta} & \text{for } i = j; \\ \frac{\sum_{k=1}^K \mu(\omega_k)}{K+\delta} & \text{for } i \neq j \text{ and } j \leq K \\ \mu(\omega_j) & \text{for } j > K. \end{cases}$$

This solution has two striking features. The first is that many alternatives are never chosen - in particular those for which the prior probability that the good is of high quality is low. Moreover, nothing is learned about these alternatives: the posterior probability that these goods are of high quality is the same as the prior probability, regardless of which good is actually chosen. This highlights the connection between the Shannon model and the theory of consideration sets. Second, the same information constraint which leads to consideration set formation also causes choice ‘mistakes’ amongst considered alternatives: the probability that the high quality good is chosen is below one, even if this good is in the consideration set. In existing models of consideration sets formation such mistakes are typically either absent (for example in Masatlioglu *et al.* [2012] and Manzini and Mariotti [2014]), or are driven by a logistic error process which is unrelated to the formation of the consideration sets (Goeree [2008], Gaynor *et al.* [2016], Abaluck and Adams [2017]).<sup>12</sup>

A numerical example highlights these features.

### 3.1.2 Example 1

Suppose that the  $u_G = 1$  and  $u_B = 0$ , there are 10 possible alternatives, and prior beliefs are distributed exponentially according to  $\mu(\omega_k) = \alpha\beta^{k-1}$ , for  $1 \leq k \leq 10$ , with  $\alpha = \frac{1-\beta}{1-\beta^{10}}$  to ensure that the prior probabilities sum to 1. In this case the number  $K$  of chosen options satisfies,

$$(K + \delta)(1 - \beta)\beta^{K-1} > (1 - \beta^K) \geq (K + \delta)(1 - \beta)\beta^K.$$

The precise nature of the solution will depend on the cost of information  $\lambda$  and the parameter of the exponential distribution  $\beta$ . Figure 1 illustrates the optimal policy for  $\beta = 0.8$  and four different levels of  $\lambda$ . ‘Prior’ refers to the prior probability that each of the 10 alternatives is the good option. ‘Prob chosen’ is the (unconditional) probability that each alternative is chosen, while ‘Posterior’ is the posterior probability of each alternative being of high quality

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<sup>12</sup>In this latter set of models stochasticity of choice between items in the consideration set is typically interpreted as arising from taste heterogeneity across consumers.



conditional on it being chosen.

Figure 1: Optimal Behavior in Example 1

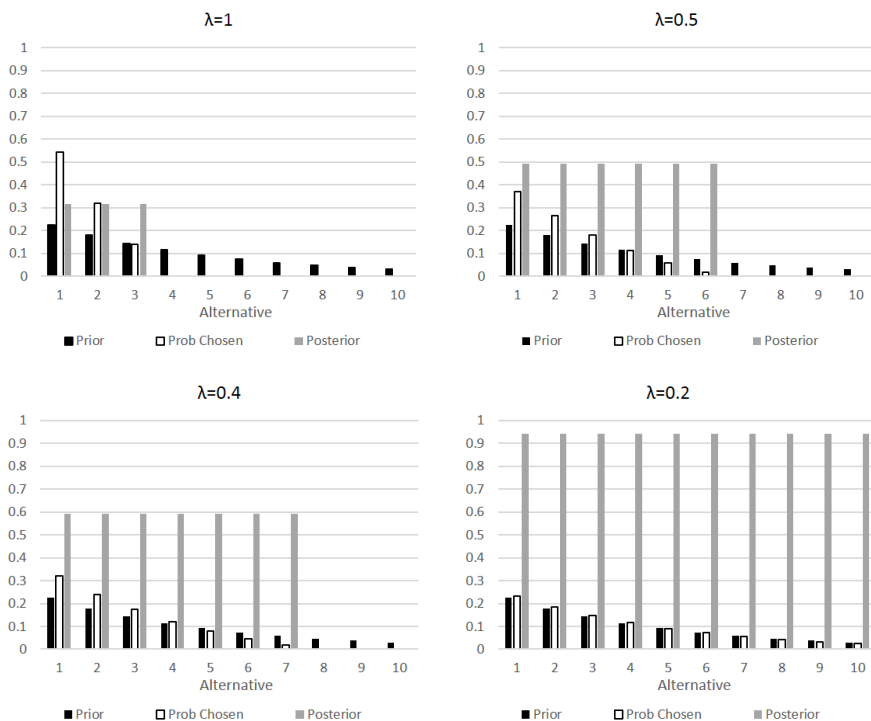


Figure 1 highlights the key features of the optimal policy according to the Shannon model in this setting. Looking first at the top left hand panel ( $\lambda = 1$ ) we see that there is a distinct ‘consideration set’ of three items which are chosen with positive probability. None of the other alternatives are ever chosen. However, even within the consideration set, the subject makes ‘mistakes’ - for each of the chosen alternatives, the probability of it in fact being high quality is about 31%. Strikingly, this figure is exactly the same for all chosen alternatives: despite the fact they had different prior probabilities of being high quality, the decision maker learns exactly enough to make them all identical ex post, conditional on being chosen. This can be seen immediately from the Invariant Likelihood Ratio condition in Proposition 2. Finally, as  $\lambda$  decreases, the size of the consideration set increases and the probability of a mistaken choice falls, as can be seen from panels 2-4.

### 3.1.3 Comparison with Necessary Conditions

This application highlights the advantage of the necessary and sufficient conditions described in Proposition 1 over the necessary conditions introduced in MM (specifically Corollary 2). The key observation is that the MM conditions do not make any reference to the unchosen

actions, and do not therefore provide a corresponding check on whether or not higher expected utility would be possible were the set of chosen actions to be changed. As a result, one can find many subsets of  $A$  for which there exists a solution to the MM conditions, only one of which is in fact optimal. The following corollary identifies all such sets  $C \subset A$  for Consumer Problem 1.

**Corollary 1** *Consider any non-empty set of options  $C \subseteq A$ . Let  $I_C \subset \mathbb{N}$  be the indices of the elements of  $C$ , (i.e.  $k \in I_C$  if and only if  $a_k \in C$ ). Then there exists a solution to the MM necessary conditions with all probabilities  $P(a_k) > 0$  for  $a_k \in C$  (and  $P(a) = 0$  otherwise) if and only if*

$$\frac{\min_{k \in I_C} \mu(\omega_k)}{\sum_{j \in I_C} \mu(\omega_j)} > \frac{1}{|C| + \delta}. \quad (10)$$

The corollary follows from considering the decision problem in which the choice set contains only the elements  $C$  and the prior probabilities are  $\mu(\omega_k) / \sum_{j \in I_C} \mu(\omega_j)$  for every  $\omega_k \in C$ . The inequality condition in the corollary is then equivalent to the condition in Theorem 1 for all actions to be chosen.

As an application, consider again Example 1 in the proceeding section with  $\lambda = 1$ . Optimal behavior in this case means choosing with positive probability the first three alternatives, so  $B = \{a_1, a_2, a_3\}$ . This is the only set that allows a solution to the necessary and sufficient conditions of Proposition 1. Corollary 1 states that there are several other sets which do not admit a solution to these conditions, but do allow a solution to the MM necessary conditions. Consider for example the set  $C = \{a_1, a_3\}$ , so that  $I_C = \{1, 3\}$ . As  $\mu(\omega_1) \approx 0.22$  and  $\mu(\omega_3) \approx 0.14$ , the left hand side of inequality (10) is approximately 0.32. As  $\delta \approx 1.71$  and  $|C| = 2$ , the right hand side equals approximately 0.27. Thus the corollary tells us that there exists a solution to the MM necessary conditions which assigns positive probability to  $a_1$  and  $a_3$  only, which is not a solution to the maximization problem.

Corollary 1 allows us to identify all such subsets. Note that singleton sets always satisfy this condition, as do all subsets of the true optimal set (as defined by Proposition 1) with sequential indices. How many other sets satisfy inequality (10) depends on model parameters. As  $\delta$  increases, so ever more sets satisfy the conditions. In the limit, for  $\delta$  so high that the true optimum is to pick all options with strictly positive probability, all subsets of available options satisfy the condition, and so admit a solution to the MM necessary conditions.

### 3.2 Consumer Problem 2: Independent Valuations

We now consider the case in which the consumer is faced with the choice between a number of different alternatives, the values of which are uncertain, but independently distributed. For example, a decision maker may be choosing which of several different cars to buy. Each car has a distribution of possible utilities it can deliver, depending on its price, fuel efficiency, reliability and so on. We make the assumption that the utility associated with one car is independent of that of any other. The consumer must decide which cars to consider, and what to learn about each considered car prior to purchase. The assumption of independence means that learning about the quality of one car does not imply anything about any other car.

The consumer is again faced with the choice of  $M$  possible actions  $A = \{a_1, \dots, a_M\}$ . Let  $X \subset \mathbb{R}$  be the (finite) set of possible utility levels for all actions. We define the state space as  $\Omega = X^M$ . A typical state is therefore a vector of realized utilities for each possible action:

$$\omega = \begin{pmatrix} \omega_1 \\ \omega_2 \\ \vdots \\ \omega_M \end{pmatrix};$$

where  $\omega_i \in X$  for all  $a_i \in A$ . The utility of a state/action pair is then given by

$$u(a_i, \omega) = \omega_i$$

The assumption of independence implies that there exist probability distributions  $\mu_1, \dots, \mu_M \in \Delta(X)$  such that, for every  $\omega \in \Omega$ :

$$\mu(\omega) = \prod_{i=1}^M \mu_i(\omega_i).$$

We call a decision problem with this set up an *independent consumption problem*.

The optimal approach to information acquisition in the independent consumption problem once again includes a cut-off strategy determining a consideration set of alternatives about which the consumer will learn and from which they will make their eventual choice. However in this case, the cut-off is in terms of the expectation of the normalized utilities  $z(a, \omega) \equiv \exp(u(a, \omega)/\lambda)$  evaluated at prior beliefs.

**Theorem 2** *Any optimal policy for an independent consumption problem will have a cut-off*

$c \in \mathbb{R}$  such that, for any  $a_i \in A$ ,  $P(a_i) > 0$  if

$$Ez(a_i, \omega) = \sum_{\omega \in \Omega} z(a_i, \omega) \mu(\omega) = \sum_{\omega \in \Omega} \exp(\omega_i/\lambda) \mu_i(\omega_i) > c$$

and  $P(a_i) = 0$  otherwise

Like the ‘find the best alternative’ case, we can think of the consumer as ranking alternatives and including the best alternatives in the consideration set. Here the ranking depends on the expectation of the transformed net utilities  $z(a_i, \omega)$  at the prior beliefs. This transformation reflects the importance of information acquisition. Consider two actions with the same ex ante expected payoffs, a safe action that pays its expected value in every state and a risky one whose payoff varies across states. In this case, the risky action will be more valuable, since the decision maker can tailor their information strategy in such a way that they take this action in high valuation states and avoid this action in low valuation states. This explains the convex transformation of the payoffs: variance is valuable in a learning environment.<sup>13</sup>

This also explains the role of the information cost. As  $\lambda$  rises, information becomes more costly, so that the ability to tailor choice to the state diminishes. As  $\lambda$  approaches infinity,  $Ez(a_i, \omega)/Ez(a_j, \omega)$  approaches  $Eu(a_i, \omega)/Eu(a_j, \omega)$  and choice is based on ex ante expected payoffs. As  $\lambda$  approaches zero, information becomes free and the best action is chosen in each state. An action remains unchosen only if its maximal payoff is less than the minimum payoff to some other action. In this case  $Ez(a_i, \omega)/Ez(a_j, \omega)$  approaches infinity for all  $j$  if and only if  $a_i$  is chosen.

In the ‘independent’ valuation case, the ordering of actions is far from obvious without applying the necessary and sufficient condition. As the next example illustrates this means that the nature of the consideration set can change in surprising and non-monotonic ways with the cost of attention.

### 3.2.1 Example 2

Consider an independent consumption problem in which there are three possible utility levels,

$$X = \{0, 5.5, 10\}.$$

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<sup>13</sup>Recall that payoffs are in utility terms, so risk aversion does not play a role. See section 3.2.2.

There are six available actions. The first ( $a_1$ ) has a value of 5.5 for sure and so is the ‘safe’ option. The other five ( $a_2, \dots, a_6$ ) have an ex-ante 50% chance of having value 10 and a 50% having value zero, and so can be seen as ‘risky’ options.

The solution to this decision problem in the Shannon model gives rise to 3 possible consideration sets: only  $a_1$  (safe only), only  $a_2, \dots, a_6$  (risky only), or all options. Which consideration set is optimal depends on the level of the attention cost parameter  $\lambda$ . In order to characterize the relationship between information costs and consideration sets the following lemma is of use, as it establishes the conditions under which the ‘risky only’ consideration set is optimal.

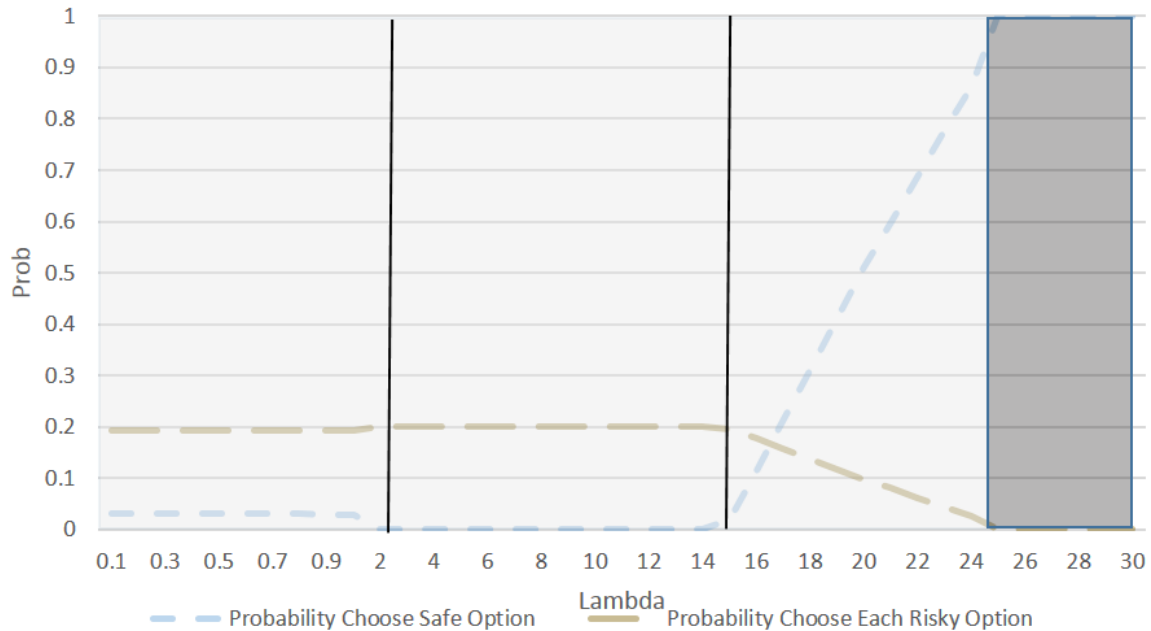
**Lemma 1** *Let  $(\mu, A)$  be an independent consumption problem and  $\{a_1, \dots, a_N\} = B \subset A$  be a set of ex ante identical actions (i.e.  $\mu_i(x) = \mu_j(x) = \mu_B(x)$  for all  $x \in X$  and  $i, j \leq N$ ). Then a strategy that picks each  $a_i \in B$  with the unconditional probability  $\frac{1}{N}$  and assigns conditional probabilities according to (2) is optimal if, for each  $a_j \notin B$*

$$\sum_{x \in X} \exp(x/\lambda) \mu_j(x) \leq \frac{1}{n} \left[ \sum_{\bar{x} \in X^N} \frac{\prod_{n=1}^N \mu_B(\bar{x}_n)}{\sum_{n=1}^N \exp(\bar{x}_n/\lambda)} \right]^{-1}.$$

The relationship between attention costs and the associated consideration set is non-monotonic. For example, for  $\lambda = 30$  only the safe option is chosen with positive probability, for  $\lambda = 20$  both the safe and risky options will be used, for  $\lambda = 2$  only the risky options will be used, while for  $\lambda = 1$  again all options are used. Figure 2 shows the unconditional probability of the sure thing and each of the risky alternatives being chosen at each value of  $\lambda$ . It shows 4 different regions for the parameter  $\lambda$ , each of which is related to a different consideration set. For very low values of  $\lambda$ , when information is very cheap, all alternatives are used. As  $\lambda$  increases, the probability that the safe option is chosen drops to zero. For still higher values of  $\lambda$ , the sure thing is once again used, along with the risky options. For

the highest values of  $\lambda$  (when information is very expensive) only the sure thing is used.

Figure 2: Unconditional Choice Probabilities in Example 2.<sup>14</sup>



How is this change occurring, given the condition of Theorem 2? It turns out that increasing the value of  $\lambda$  has two distinct effects on behavior. First, it can change the ranking of the the risky and safe options in terms of their normalized utilities given prior beliefs. At low levels of  $\lambda$ , the risky option dominates the sure thing (the light grey region in Figure 2). However, as attention costs rise, eventually the normalized utility of the sure thing moves above that of the risky option (the dark grey region). Thus, for low attention costs, if only one option is to be used it must be the risky option, while for high costs, only the sure thing can be used on its own.

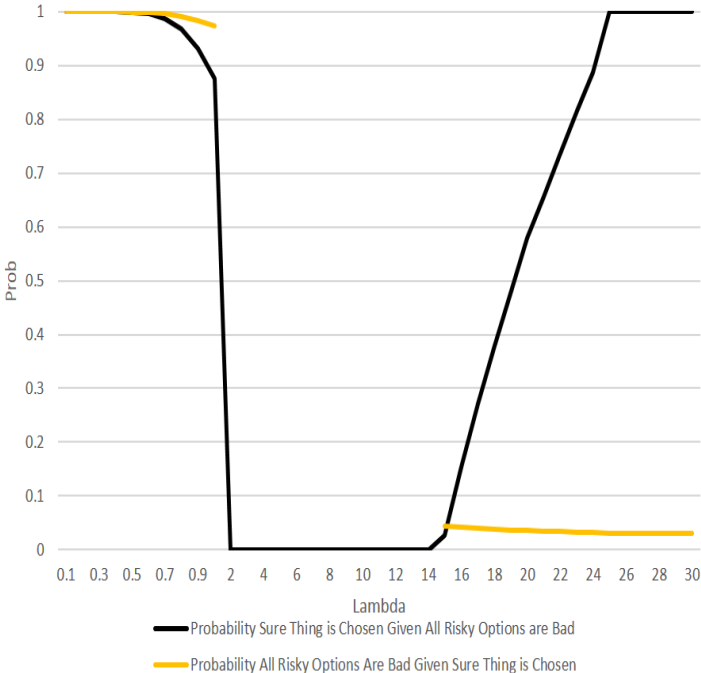
A second effect of rising attention costs is to change whether all alternatives are above the threshold, or just some subset of them: At very low cost levels, all options are above the threshold. As costs increase, the sure thing drops below the threshold and only the risky options are used. Further cost rises lead to the sure thing moving back above the cost threshold.

Some intuition for this effect can be gained from Figure 3. This shows the probability that the sure thing is chosen conditional on all the risky options being bad, and the probability that all the risky options are bad conditional on the sure thing being chosen. It illustrates that

<sup>14</sup>Note that the scale uses increments of 0.1 for  $\lambda < 1$ , and 1 for  $\lambda > 1$

the sure thing plays very different roles in the consideration set at low and high information cost levels. At low cost levels, when the consumer is very well informed, the sure thing is only chosen when it is known with high probability that all the risky options are of low quality: in other words it is only chosen when it is actually the best option. As information costs rise, at some point it becomes too costly for the consumer to identify such states of the world, so the sure thing is no longer used. When the sure thing again enters the consideration set at higher cost levels, it is used in a very uninformed manner. The probability that all the risky options are bad if the sure thing is chosen is only about 4%, or slightly above the prior belief that this is the case. In this part of the attention cost region, the sure thing is used by the consumer as a way of mixing in an uninformed choice with their informed choice in order to lower costs. As  $\lambda$  rises, use of this uninformed option rises until eventually use of the risky options ceases.

Figure 3: Conditional Probabilities in Example 2.<sup>15</sup>



### 3.2.2 Information Cost and Risk Aversion

Our conditions can also be used to explore the relationship between risk aversion and information costs in consideration set formation. Intuitively, such a relationship exists because a more risk-averse individual requires a higher degree of certainty before they are prepared to

<sup>15</sup>Note that the scale uses increments of 0.1 for  $\lambda < 1$ , and 1 for  $\lambda > 1$

choose a risky option, and that higher degree of certainty requires more information. Thus, an investor may be prepared to invest in risky stocks if they have low risk aversion, or low information costs, but not if they are risk averse and find information costly.

In order to explore this trade off, we can modify the set up of Example 2, so that the payoffs of each alternative are denominated in monetary units. The risky options pay off \$10 and \$0 if they are good or bad, while the sure thing pays of \$5 for sure. Monetary payoffs are converted to utility using the function,

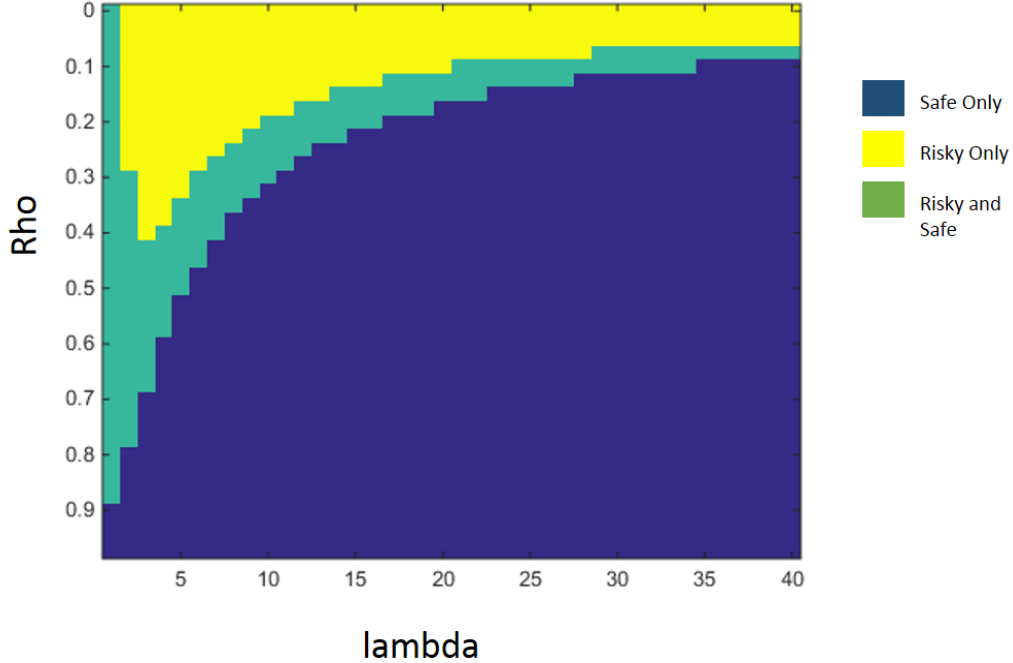
$$u(x) = \frac{x^{1-\rho}}{1-\rho}.$$

As is standard, the parameter  $\rho$  determines the degree of risk aversion, with  $\rho = 0$  equivalent to risk neutrality.

We can now use Lemma 1 to map out the optimal consideration sets as a function of  $\lambda$  and  $\rho$ . The results are shown in Figure 4, which demonstrates the complex relationship between the two parameters. Broadly speaking, the intuition described above holds: use of the risky options increases both with lower information costs and lower risk aversion. At very low information costs, all options appear in the consideration set. However, at higher information costs, there are still values for  $\rho$  for which all options are chosen with positive probability. This occurs at intermediate levels of risk aversion, between the ‘risky asset only’ and ‘safe asset only’ areas of the parameter space. This region corresponds to the ‘uninformed’ use of the safe option described above.



Figure 4: Consideration Sets as a Function of  $\rho$  and  $\lambda$



### 3.3 Consumer Problem 3: Correlated Valuation

The general case in which the value of the different alternatives may be correlated is more complex. We begin with a geometric interpretation of the model which borrows from Caplin *et al.* [2017]. We then present a simple ‘market entry’ test based on Proposition 1. We conclude this section with an example.

#### 3.3.1 A Geometric Interpretation

Bayes’ rule implies a tight relationship between state dependent stochastic choice and posterior beliefs,  $\gamma^a(\omega) = P(a|\omega)\mu(\omega)/P(a)$ . We can use this relationship to rewrite problem (1) replacing  $P(a|\omega)$  with  $\gamma^a(\omega)$  and  $P(a)$ . The resulting maximization problem is of the form:

$$\max_{\{P(a)\}_{a \in A}, \{\gamma^a\}_{a \in B(P)\}} \sum_{a \in B(P)} P(a) \sum_{\omega \in \Omega} \gamma^a(\omega) u(a, \omega) - \lambda \left[ \sum_{a \in A} P(a) \sum_{\omega \in \Omega} \gamma^a(\omega) \ln \gamma^a(\omega) - \sum_{\omega \in \Omega} \mu(\omega) \ln \mu(\omega) \right]$$

Recall that  $N(\gamma^a)$  is the net utility of choosing action  $a$  and the resulting posterior  $\gamma^a$ , so the above optimization becomes

$$\max_{\{P(a)\}_{a \in A}, \{\gamma^a\}_{a \in B(P)}} \sum_{a \in B(P)} P(a)N(\gamma^a) + \lambda \sum_{\omega \in \Omega} \mu(\omega) \ln \mu(\omega)$$

where the latter term is independent of optimization. The optimal set of posteriors maximizes the expected value of these net utilities.

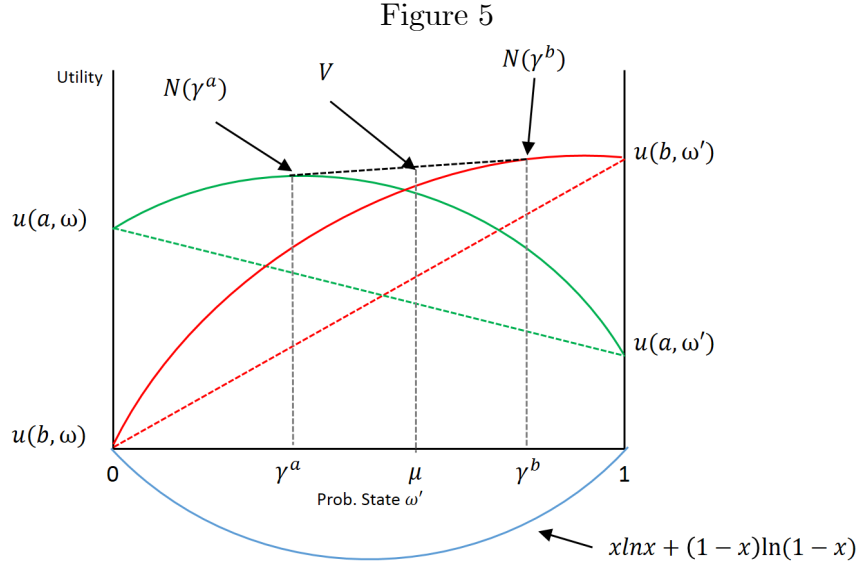


Figure 5 illustrates how this works in the simple case with two states  $\{\omega, \omega'\}$  and two actions  $A = \{a, b\}$ . The probability of state  $\omega'$  is represented on the horizontal axis. The cost associated with any posterior,  $\lambda \sum_{\omega} \gamma(\omega) \ln \gamma(\omega)$ , is given by the convex line below the axis. The expected payoff from action  $a$  as a function of the resulting posterior  $\gamma^a$ ,  $\sum_{\omega} \gamma^a(\omega) u(a, \omega)$ , is given by the downward sloping dotted green line, while the upward sloping dotted red line illustrates the expected payoff to action  $b$  as a function of  $\gamma^b$ . The figure illustrates the case in which  $a$  pays more in state  $\omega$  and  $b$  pays more in state  $\omega'$ . The net utilities associated with each action are obtained by subtracting the information cost from the expected payoffs; these are represented by the solid green and red lines.

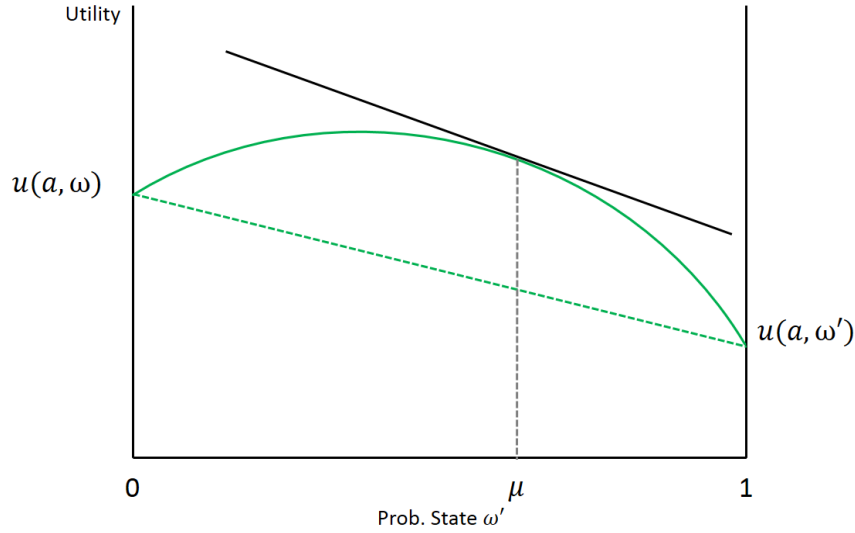
Given the prior  $\mu$ , the value of a strategy that assigns probabilities to two posteriors  $\gamma^a$  and  $\gamma^b$  can be determined as follows. The net utilities associated with  $\gamma^a$  and  $\gamma^b$  are  $N(\gamma^a)$  and  $N(\gamma^b)$  respectively. Rational expectations implies that  $P(a)\gamma^a + (1 - P(a))\gamma^b = \mu$ . Hence the value of the strategy  $P(a)N(\gamma^a) + (1 - P(a))N(\gamma^b)$  is a weighted average of these net utilities. In fact, it is the height above  $\mu$  of the cord connecting  $N(\gamma^a)$  and  $N(\gamma^b)$ . The

optimal strategy can be found by identifying the posteriors that support the highest possible chord as it passes over the prior. The posteriors in the figure have this property, and so would form part of an optimal strategy for this decision problem. Caplin *et al.* [2017] show that this insight generalizes to problems with many actions and many states: one graphs the net utilities and finds the point on the convex hull directly above the prior; the optimal posteriors are the points of tangency of the supporting hyperplane at this point and the net utility functions.

Our interest in this paper centers on the implications of this characterization for the optimal consideration set. In order for an action to be considered, its net utility must touch the supporting hyperplane. Except in cases of indifference, this means that the net utility function associated with this action would pierce the hyperplane associated with a problem that did not include this act. This is clearly more likely if the net utility associated with this action is higher (i.e. the payoffs are higher) or the plane is lower (i.e. the payoffs to the other actions are lower). But it also matters in which states the action pays off relative to the slope of the hyperplane: if the action pays off in states in which the hyperplane is low, then it will more likely prove valuable.

To see this, Figure 6 illustrates the net utility function for a problem with one act. Since there is only one action the convex hull of net utility is net utility itself, and the point of tangency of the supporting plane lies directly above the prior so that the prior is the optimal posterior. This makes sense since there is no incentive to gather information. The black line illustrates the supporting plane. A second action will prove valuable if its net utility pierces this plane, so that the supporting plane to the new problem at  $\mu$  is higher. When is this the case? As stated above, clearly an action that pays off more will have a greater chance. But the new action need not pay off more in all states. Actions tend to be more valuable if they pay off in states in which the hyperplane is low. There are two reasons that this may be the case. First, the action in the figure pays off more in state  $\omega$ , which implies that net utility tends to slope downward and so the plane tends to be lower in state  $\omega'$ . Actions that pay off in state  $\omega'$  are therefore more likely to be valuable. This is a hedging motive. Second, actions that pay off in more likely states are more valuable. In the figure,  $\mu$  places more weight on  $\omega'$ . This shifts the supporting plane to a point on the net utility curve with greater downward slope so that the plane is lower in  $\omega'$ . Again actions that pay off in state  $\omega'$  are more likely to be valuable.

Figure 6



### 3.3.2 A Simple ‘Market Entry’ Test

Calculating whether a net utility function lies above or below a supporting hyperplane can be quite involved. Fortunately, the necessary and sufficient conditions provide a simple test for whether an action should be added to a consideration set. All unchosen actions  $a \in A \setminus B(P)$  must satisfy the inequality

$$\sum_{\omega \in \Omega} \frac{z(a, \omega) \mu(\omega)}{\sum_{b \in A} P(b) z(b, \omega)} \leq 1$$

We can therefore solve the model without action  $a$  and check to see whether this inequality is satisfied for  $a$ . This approach might prove particularly useful in models of market entry in which the  $P(b)$  represent the equilibrium pre-entry.

What types of goods pass the entry test? The following decomposition helps clarify:

$$\sum_{\omega \in \Omega} \frac{z(a, \omega) \mu(\omega)}{\sum_{b \in A} P(b) z(b, \omega)} = E z(a, \omega) + E \left( \frac{1}{\sum_{b \in A} P(b) z(b, \omega)} \right) + \text{cov} \left( z(a, \omega), \frac{1}{\sum_{b \in A} P(b) z(b, \omega)} \right).$$

The first term is familiar from the case of uncorrelated actions: a higher expected level of  $z(a, \omega)$  makes an action more desirable. The second term relates to the unconditional expected value of already chosen actions. This term is the same for all actions and therefore does not itself distinguish between chosen and unchosen actions. The third term is new and represents the hedging motive discussed above. A high covariance term means the action tends to pay off more in states in which other actions pay off less.

### 3.3.3 Example 3

Consider a choice set consisting of three alternatives,  $a$ ,  $b$  and  $c$ . The value of each of these alternatives is determined by an underlying state drawn from  $\Omega = \{\omega_1, \omega_2\}$ , each of which is equally likely. The payoff of each action in each state (in utility terms) is described in Table 1.

Alternative	$\omega_1$	$\omega_2$	$E(z(x))$
$a$	5	5	1.65
$b$	6	0	1.41
$c$	0	15	2.74

Using Proposition 1, it is easy to show that, for  $\lambda = 10$ , only alternatives  $b$  and  $c$  will be in the consideration set - i.e. will be chosen with positive probability. This is despite the fact that  $a$  has a higher expected normalized utility than  $b$  at prior beliefs, as can be seen from the last column of Table 1. The reason for this is that option  $b$  provides a better hedge than  $a$  for option  $c$ . The presence of option  $c$  induces the consumer to find out with high precision whether the state of the world is  $\omega_1$  or  $\omega_2$ . Having done so, they sometimes learn that  $\omega_1$  is very likely to be the true state, in which case they prefer  $b$  to  $a$ .<sup>16</sup>

Example 3 illustrates that the cutoff strategy from Consumer Problem 2 breaks down because the optimal strategy now potentially depends on all the available actions. Even risk neutral consumers may utilize the ‘hedging’ value of a given act, if it is of high quality in states where others are low quality. Such actions increase the value to learning, because it means appropriate action can be taken regardless of what is learned.

In the decision making environment of Example 3, a new alternative will not enter the consideration set unless it satisfies

$$\begin{aligned}
 1 &\leq \frac{1}{2} \frac{z(d, \omega_1)}{P(b)z(b, \omega_1) + P(c)z(c, \omega_1)} + \frac{1}{2} \frac{z(d, \omega_2)}{P(b)z(b, \omega_2) + P(c)z(c, \omega_2)} \\
 &= \frac{1}{2} \left[ \frac{z(d, \omega_1)}{1.41} + \frac{z(d, \omega_2)}{2.74} \right]
 \end{aligned}$$

This condition can then be used to find the ‘minimum cost’ way of ensuring that a product will be enter into the consideration set. In other words, the assignment of  $u(d, \omega_1), u(d, \omega_2) \geq 0$  which guarantees that  $d$  be in the consideration set, while minimizing the expected utility of  $d$  at prior beliefs. In the above example, it is clear that the solution to this problem is to

<sup>16</sup>A similar example appears in Matejka and McKay [2015].

set  $u(d, \omega_2) = 0$  and set  $u(d, \omega_1)$  in order to make  $\frac{1}{2} \frac{z(d, \omega_1)}{1.41} = 1$ . This allocation puts maximal utility on the state which has the lowest expected value of normalized utility given current choice patterns.

## 4 The ILR Conditions, Priors, and Consideration Sets

One feature that makes the Shannon model difficult to solve is the necessity of finding sets of posteriors that average to the prior. This complicates finding the optimal consideration set associated with any given prior. It turns out that the converse problem of finding priors associated with any given consideration set is somewhat simpler to characterize. In this section we show how the ILR conditions partition  $\Delta(\Omega)$  into sets of priors, each of which is associated with a given consideration set. For simplicity we consider only cases in which the uniqueness condition of Remark 1 holds, meaning that there is a unique optimal consideration set consistent with each decision problem.

Define

$$f(x; a, b) = \sum_{\omega \in \Omega} \left[ \frac{z(b, \omega)}{z(a, \omega)} \right] x(\omega)$$

where  $x \in \mathbb{R}^{|\Omega|}$  and  $a, b \in A$ , and consider the equation

$$f(x; a, b) = 1. \tag{11}$$

This equation defines a plane of dimension  $|\Omega| - 1$  in  $\mathbb{R}^{|\Omega|}$  which divides  $\mathbb{R}^{|\Omega|}$  into two sets: one in which  $f(x; a, b) > 1$ , and another in which  $f(x; a, b) < 1$ . If both  $a$  and  $b$  are chosen, the ILR conditions,  $\frac{\gamma^a(\omega)}{z(a, \omega)} = \frac{\gamma^b(\omega)}{z(b, \omega)}$ , imply that,

$$f(\gamma^a; a, b) = \sum_{\omega \in \Omega} \left[ \frac{z(b, \omega)}{z(a, \omega)} \right] \gamma^a(\omega) = \sum_{\omega \in \Omega} \gamma^b(\omega) = 1.$$

Hence  $f(\gamma^a; a, b) = 1$  implicitly defines the set of possible posteriors  $\gamma^a$  for action  $a$  such that both action  $a$  and action  $b$  are chosen with positive probability. Moreover, according to the likelihood ratio inequalities for unchosen options, the set of  $\gamma^a$  such that  $f(\gamma^a; a, b) \leq 1$ , represent the set of possible posteriors for action  $a$  such that  $a$  is chosen and  $b$  is not chosen.

Figure 7

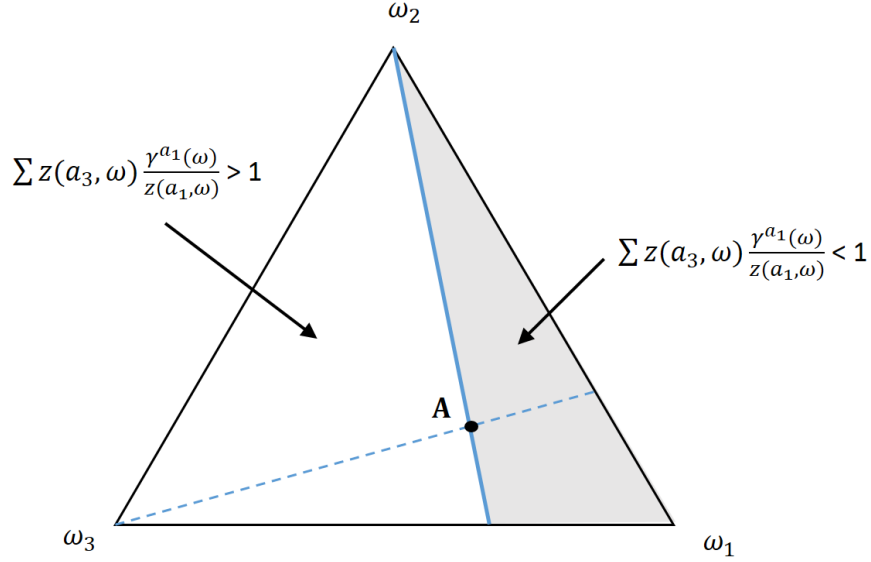


Figure 7 illustrates (11) for Consumer Problem 1 of section 3.1 with three states and three actions. It shows a two dimensional representation of the probability simplex from  $\mathbb{R}^3$ . The vertices are the points  $(1,0,0)$ ,  $(0,1,0)$  and  $(0,0,1)$ . Recall that utility is high,  $u_G$ , if the index on the state matches the index on the act and low,  $u_B$ , otherwise. With these payoffs, the plane  $f(x; a_1, a_3) = 1$  intersects the simplex along the solid line in the figure.<sup>17</sup> This divides the simplex into two regions. In the shaded region,  $f(x; a_1, a_3) < 1$ . In the other region  $f(x; a_1, a_3) > 1$ . In this example, the solid line runs through the point  $x = \omega_2$  because  $a_1$  and  $a_3$  are equivalent in state  $\omega_2$  and so  $\frac{z(a_3, \omega_2)}{z(a_1, \omega_2)} = \frac{u_B}{u_B} = 1$ . The points along the solid line are the potential  $\gamma^{a_1}$  for which the ILR conditions may hold for both actions  $a_1$  and  $a_3$ . The shaded region represents the potential  $\gamma^{a_1}$  that are consistent with action  $a_1$  being chosen and action  $a_3$  not being chosen. The dashed line represents the points at which  $f(x; a_1, a_2) = 1$ . This represents the set of the potential values for  $\gamma^{a_1}$  for which the ILR conditions may hold for actions  $a_1$  and  $a_2$ . The point **A** lies at the intersection of the two lines. If all three actions are chosen, then we must have  $\gamma^{a_1} = \mathbf{A}$ .

We now show how the inequalities partition  $\Delta(\Omega)$  into priors which support different consideration sets. Given a non-empty subset  $B \subseteq A$ , define  $S_B \subseteq \Delta(\Omega)$  as the set of priors for which  $B$  is the consideration set. Note that this set may be empty if  $B$  is not the consideration set for any prior. We show now how our understanding of the sets of

<sup>17</sup>In general, the plane will contain the simplex if  $z(a, \omega) = z(b, \omega)$  for all  $\omega$ , and the plane will fail to intersect the simplex if  $z(a, \omega) > z(b, \omega)$  or  $z(a, \omega) < z(b, \omega)$  for all  $\omega$ .

**posteriors** that are associated with a given consideration set allows us to characterize the corresponding **priors** as the set of all convex combinations.

The convexification operation is somewhat subtle to specify. The first step is to choose  $\bar{a} \in B$  and to define  $\Gamma_B^{\bar{a}}$  as the set of posteriors for action  $\bar{a}$  which are consistent with the consideration set  $B$ ,

$$\Gamma_B^{\bar{a}} = \{x \in \Delta(\Omega) \mid f(x; \bar{a}, b) \leq 1 \text{ for all } b \in A \setminus \bar{a} \text{ with equality for } b \in B \setminus \bar{a}\}. \quad (12)$$

The second step is to select  $\hat{\gamma}_{\bar{a}} \in \Gamma_B^{\bar{a}}$ , and then use the ILR conditions to generate  $\hat{\gamma}_b(\hat{\gamma}_{\bar{a}})$  for all  $b \in B$  as follows:

$$\hat{\gamma}_b(\omega) = \frac{z(b, \omega)}{z(\bar{a}, \omega)} \hat{\gamma}_{\bar{a}}(\omega)$$

For  $b = \bar{a}$ , this is simply the identity mapping.

The key result is that for  $B$  to be the consideration set,  $\mu$  must lie in the interior of the convex hull of the  $\hat{\gamma}_b(\hat{\gamma}_{\bar{a}})$  for some  $\hat{\gamma}_{\bar{a}} \in \Gamma_B^{\bar{a}}$ . The proof is in the appendix. Note that the symmetry of the ILR conditions imply that the particular choice of  $\bar{a} \in B$  is inconsequential to this construction.

**Theorem 3** *Given  $\mu \in \Delta(\Omega)$ ,  $B$  is the consideration set for the decision problem  $(\mu, A)$  if and only if, given,  $\bar{a} \in B$ ,*

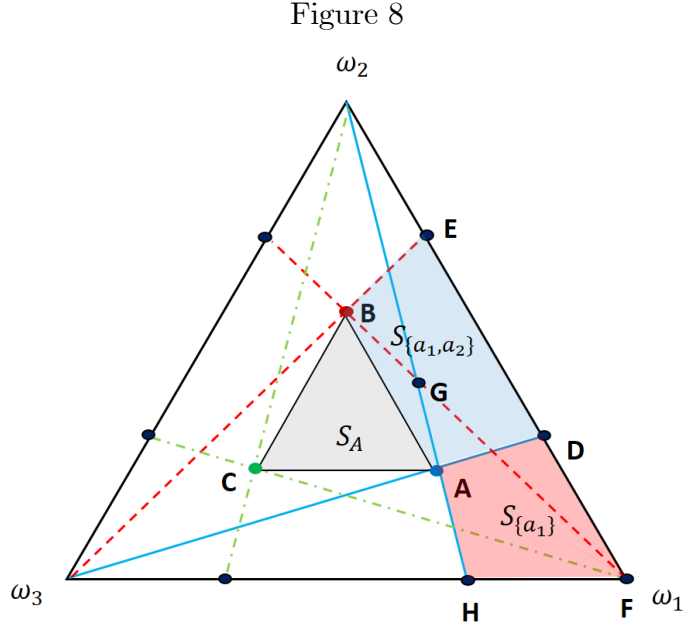
$$\mu \in S_B = \cup_{\hat{\gamma}_{\bar{a}} \in \Gamma_B^{\bar{a}}} \text{int}\{\text{conv}\{\hat{\gamma}_b(\hat{\gamma}_{\bar{a}}) \mid b \in B\}\}$$

Figure 8 illustrates this construction for the consumer problem in section 3.1 with three states and three actions. First consider  $S_A$ . This is the set of priors for which all actions are chosen. Since all actions are chosen  $f(x; a, b) = 1$  for all  $a$  and  $b$ . The solid blue lines  $\overline{\omega_2 \mathbf{H}}$  and  $\overline{\omega_3 \mathbf{D}}$  show the intersection of the planes  $f(x; a_1, a_3) = 1$  and  $f(x; a_1, a_2) = 1$  with the simplex. Their intersection pins down  $\gamma^{a_1}$  at point **A**. This point is  $\Gamma_A^{a_1}$ . Similarly the dashed red lines pin down  $\gamma^{a_2}$  at **B** and the dot-dashed green lines pin down  $\gamma^{a_3}$  at **C**.  $S_A$  corresponds to the interior of the convex hull of these three points, which is the interior of the triangle  $\overline{\mathbf{ABC}}$  in the figure. Note that every point in  $\overline{\mathbf{ABC}}$  is equal to the average of the points **A**, **B** and **C** with strictly positive weights. These weights are the action probabilities  $P(a)$  from the optimal strategy. On the boundary of  $\overline{\mathbf{ABC}}$  some action probability falls to zero and the consideration set shrinks.

Now consider  $S_{\{a_1, a_2\}}$ .  $\Gamma_{\{a_1, a_2\}}^{a_1}$  is the set of points for which  $f(x; a_1, a_2) = 1$  and  $f(x; a_1, a_3) \leq 1$ . This corresponds to the line segment  $\overline{\mathbf{AD}}$  in the figure. The ILR conditions map  $\overline{\mathbf{AD}}$



to the line segment  $\overline{BE}$  via the function  $\hat{\gamma}_{a_2}(\Gamma_{\{a_1, a_2\}}^{a_1})$ .  $S_{\{a_1, a_2\}}$  includes all points that lie between these two line segments but not the line segments themselves. This includes points along  $\overline{AB}$  which lie on the boundary of  $S_A$ , meaning that  $S_{\{a_1, a_2\}}$  is equal to the trapezoid  $\overline{ADEB}$  excluding the line segments  $\overline{AD}$  and  $\overline{BE}$ . We can construct  $S_{\{a_1, a_3\}}$  and  $S_{\{a_2, a_3\}}$  in a similar manner.  $S_{\{a_1\}}$  is the set of points at which  $f(x; a_1, a_2) \leq 1$  and  $f(x; a_1, a_3) \leq 1$ . This is the trapezoid  $\overline{ADFH}$ . Similar constructions apply for  $S_{\{a_2\}}$  and  $S_{\{a_3\}}$ .



Note that the convexification operation is essential. One might be tempted to associate the set of priors for which  $B$  is the consideration set with the set  $\mu$  such that  $f(\mu; a, b) \geq 1$  for all  $a, b \in B$ . These conditions, however, are neither necessary nor sufficient. That  $f(\mu; a, b) \geq 1$  is not sufficient can be seen from the figure: for all priors  $\mu$  in the triangle  $\overline{ABG}$ , we have  $f(\mu; a, b) \geq 1$  for all  $a, b \in A$ , but  $a_3$  is not in the consideration set. Example 4 in the appendix describes a case in which necessity fails:  $f(\mu; a, b) < 1$  and both  $a$  and  $b$  lie in the consideration set.

We highlight several features of this construction. First, we can find the set of posteriors consistent with  $\bar{a} \in B$  merely by looking at the set of posteriors that satisfy a system of equalities and inequalities in (12). Second, knowing one chosen posterior is sufficient to construct all of the posteriors and the action probabilities: for a given  $\hat{\gamma}_{\bar{a}}$ , the ILR inequalities determine  $B$ , the ILR conditions determine the other posteriors, and Bayes' rule determines the values of  $P(a)$  given  $\mu$ .

Finally, the construction illustrates that the conditions under which all actions are taken are very strict. If there are as many actions as states and since the normalized payoffs are linearly independent,  $\Gamma_A^a$  can only contain one posterior. This posterior determines the others through the ILR conditions which then determines the set of priors consistent with all actions being chosen. Any other priors will leave some action unchosen. Moreover, this set shrinks toward the uniform distribution as the payoffs to all become more similar.

## 5 Literature Review

Our paper provides new techniques for solving models of rational inattention which have been popular in economics since their introduction by Sims [2003].<sup>18</sup> Specifically, we augment the results of Matejka and McKay [2015] to provide conditions which are both necessary and sufficient for optimality (see also Stevens [2014]).

Within the literature on rational inattention, our results are related to the recent work by Jung *et al.* [2015] (henceforth JKMS). They show that in a wide class of models in which the state of the economy is continuous (or multi-variate) and the full information optimal policy would be a continuous function of this state, the optimally inattentive policy is instead discrete (or of lower dimension). Like our paper, JKMS begin with the observation that a rationally attentive decision maker may choose only a subset of the available actions. Whereas our focus is on the characteristics of the chosen actions, JKMS provide conditions under which the consideration set  $B$  is of lower dimension than the action space  $A$  or the uncertainty  $\Omega$ . Their conditions involve the smoothness of the payoff function – they require the payoffs to be analytic and integrable – conditions that have no bite when the state space is finite.

There are several recent papers that have tackled the concept of consideration sets from a theoretical perspective. Masatlioglu *et al.* [2012] (henceforth MNO) take a ‘revealed preference’ approach, using the identifying assumption that if an alternative  $x$  is not in the consideration set for some choice set  $S$ , removing  $x$  will not change the consideration set. They use this condition to provide necessary and sufficient conditions for a data set to be consistent with choice from consideration sets.<sup>19</sup> Unlike our approach, consideration sets in MNO do not come about as the result of optimizing behavior, although our model does sat-

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<sup>18</sup>See for example the application of the model to investment decisions (e.g van Nieuwerburgh and Veldkamp [2009]), global games (Yang [2015]), pricing decisions (Mackowiak and Wiederholt [2009], Matějka [2015], Martin [2017]), and delegation (Lindbeck and Weibull [2017]).

<sup>19</sup>See Lleras *et al.* [2017] and Dean *et al.* [2017] for similar approaches.

isfy their identifying restriction. This means on the one hand that their model is potentially more flexible, while on the other it provides fewer comparative static predictions. MNO also assume the absence of mistakes within the consideration set. A combination of deterministic consideration sets and preference maximization mean that MNO’s model predict that choice will be deterministic. More recently, Demuynck and Seel [2017] have also taken a revealed preference approach to consideration set formation, in which they assume that some commodities in a bundle may not be observed, while the literature on demand estimation has taken various different approaches to identifying consideration sets (see for example Goeree [2008] and Abaluck and Adams [2017]). These papers also treat the consideration set as exogenous, rather than deriving from some optimizing process.

Another recent approach is that of Manzini and Mariotti [2014], who assume that consideration sets are formed stochastically, with any given alternative having a fixed probability of being considered. Again, consideration is not the result of optimization, and choice within the consideration set is always optimal, but the random nature of consideration leads to random choice. Unlike our model, all alternatives are always chosen, meaning that, by our definition, all alternatives are in the consideration set. On a technical level, our model would violate the I-Asymmetry and I-independence axioms of Manzini and Mariotti [2014]. This is because the Manzini-Mariotti model is based on the existence of an underlying, state independent ranking over alternatives. This ranking can be uncovered from particular observations in the data, and axioms then place consistency requirements on the resulting revealed preference relations. Because our model has no such ranking it is easy to construct examples by which alternative  $x$  is strictly revealed preferred to alternative  $y$  (according to the Manzini-Mariotti model) and visa versa. Similar reasoning means that our model is distinct from the Menu-Dependent Stochastic Feasibility model of Brady and Rehbeck [2016], a variant of the Manzini-Mariotti model.<sup>20</sup>

A further model of consideration set formation is the search and satisficing approach, originally suggested by Simon [1955]. In such a model, alternatives are considered one by one until one is found which is ‘good enough’. As discussed in Caplin *et al.* [2011], satisficing can be seen as the result of an optimizing procedure in the face of information costs. While this paper considers only the case in which alternatives are ex ante identical, Gabaix *et al.* [2006] discuss the extension to a situation in which the decision maker may have different priors about the quality of different alternatives. However, the same paper shows that extending this model to the case in which search only reveals partial information about the quality of the alternative is generally intractable.

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<sup>20</sup>Our model could, for example generate violations of the Asymmetric Sequential Independence axiom.

There is a much longer history of research into consideration sets in marketing. Classic examples include Roberts and Lattin [1991] and Hauser and Wernerfelt [1990]. Typically, these papers run into the same tractability problems discussed in Gabaix *et al.* [2006]. These are solved by making strong distributional assumptions on the nature of information, and using this to derive various moments of the choice distribution. As far as we are aware, none of these papers have considered the approach of using rational inattention to model consideration set formation.

## 6 Conclusion

We introduce new necessary and sufficient conditions for the solution of the Shannon model. These conditions allow for the identification of the set of actions that will be chosen with positive probability at the optimum. We follow up on this by using the model to analyze optimal consideration set formation. This allows us to identify the optimal consideration set and the optimal pattern of mistakes within the consideration set in a tractable and reasonable manner. The results may be of interest for those in economics and marketing analyzing properties of demand systems.

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## 7 Appendix

**Proof of Theorem 1 .** A necessary condition for chosen set  $B \subset A$  to be optimal is that, for each  $a \in B$ ,

$$\sum_{\omega \in \Omega} \frac{z(a, \omega)}{\sum_{b \in A} P(b)z(b, \omega)} \mu(\omega) = 1$$

Substituting in the specific payoffs, the key equation has simple form,

$$\begin{aligned} \sum_{\omega \in \Omega} \frac{z(a, \omega)}{\sum_{b \in A} P(b)z(b, \omega)} \mu(\omega) &= \frac{x(1 + \delta)\mu_i}{x(1 + \delta P(a_i))} + \sum_{a_j \in B \setminus a_i} \frac{x\mu_j}{x(1 + \delta P(a_j))} + \sum_{a_k \in A \setminus B} \mu_k \\ &= \frac{\delta\mu_i}{1 + \delta P(a_i)} + \sum_{a_j \in B} \frac{\mu_j}{(1 + \delta P(a_j))} + \sum_{a_k \in A \setminus B} \mu_k = 1. \end{aligned}$$

In light of the fact that the sum of all priors is 1 we can subtract  $\sum_{a_k \in A \setminus B} \mu_k$  from both sides and define the key ratio,

$$\rho_i = \frac{\mu_i}{1 + \delta P(a_i)},$$

for all  $a_i \in B$ , we arrive at,

$$\delta\rho_i + \sum_{a_j \in B} \rho_j = \sum_{a_j \in B} \mu_j \implies \rho_i = \frac{\sum_{a_j \in B} \mu_j - \sum_{a_j \in B} \rho_j}{\delta}.$$

Note that the RHS above is independent of  $a_i$ . Hence all  $\rho_j$  for  $a_j \in B$  are identical, whereupon substitution yields,

$$\rho_i = \frac{\sum_{a_j \in B} \mu_j}{|B| + \delta}.$$

We can back out the implied probabilities for  $a_i \in B$  as,

$$1 + \delta P(a_i) = \frac{\mu_i}{\rho_i} = \frac{\mu_i (|B| + \delta)}{\sum_{a_k \in B} \mu_k};$$

so that,

$$P(a_i) = \frac{\mu_a (|B| + \delta)}{\delta \sum_{a_k \in B} \mu_k} - \frac{1}{\delta}.$$

We now apply analogous logic to unchosen options  $a_i \in A \setminus B$  for which the corresponding



necessary inequality is,

$$\sum_{\omega \in \Omega} \frac{z(a, \omega)}{\sum_{b \in A} P(b)z(b, \omega)} \mu(\omega) = \sum_{a_j \in B} \frac{\mu_j}{(1 + \delta P(a_j))} + \sum_{a_k \in A \setminus B} \mu_k + \delta \mu_i \leq 1,$$

Substituting the known value of  $\rho_j$  for  $a_j \in B$  and subtracting  $\sum_{a_j \in A \setminus B} \mu_j$  from both sides in light of the fact that the sum of all priors is 1 we arrive at,

$$\begin{aligned} \delta \mu_i &\leq \sum_{a_j \in B} \left[ \mu_j - \frac{\mu_j}{(1 + \delta P(a_j))} \right] = \sum_{a_j \in B} [\mu_j - \rho_j] \\ &= \sum_{a_j \in B} \left[ \mu_j - \frac{\sum_{a_j \in B} \mu_j}{|B| + \delta} \right] = \frac{\delta \sum_{a_j \in B} \mu_j}{|B| + \delta}. \end{aligned}$$

We conclude that the necessary and sufficient conditions for optimality are satisfied by the specification of a set of chosen options  $B \subset A$  if and only if the implied probabilities of chosen options  $a \in B$  are all non-negative,

$$a_i \in B \implies \mu_i > \frac{\sum_{k \in B} \mu_k}{(|B| + \delta)}.$$

while the corresponding inequality is satisfied by unchosen options ,

$$a_j \in A \setminus B \implies \mu_j \leq \frac{\sum_{k \in B} \mu_k}{(|B| + \delta)}.$$

Note that if  $\mu_M > \frac{1}{M + \delta}$ , then setting  $B = A$  verifies all conditions. Otherwise, if  $\mu_M \leq \frac{1}{M + \delta}$ , then we identify integer  $K < M$  such that,

$$\mu_K > \frac{\sum_{k=1}^K \mu_k}{K + \delta} \geq \mu_{K+1}.$$

To see that there is such an integer, note first that  $\mu_1 > \frac{\mu_1}{1 + \delta}$ , and that,

$$\mu_M \leq \frac{\sum_{k=1}^M \mu_k}{M + \delta} = \frac{1}{M + \delta}.$$

Hence one can count up from  $k = 1$  to identify the smallest integer  $K < M$  such that,

$$\mu_K > \frac{\sum_{k=1}^K \mu_k}{K + \delta} \geq \mu_{K+1}.$$

With such  $K$  identified, the fact that  $\mu_K > \frac{\sum_{k=1}^K \mu_k}{K+\delta}$  verifies that the same is true for all  $a_i \in A$  for which  $\mu_i \geq \mu_K$ , while the fact that  $\mu_{K+1} \leq \frac{\sum_{k=1}^K \mu_k}{K+\delta}$  verifies that the same is true for all  $a_j \in A$  for which  $\mu_j \leq \mu_K$ . Hence we have satisfied all necessary and sufficient conditions to identify action set  $B = \{1, 2, \dots, K\}$  and corresponding probabilities  $P(a_i) > 0$  on  $a_i \in B$  to characterize the optimal attention strategy.

Note that for  $a_i \in B$  the posteriors satisfy,

$$\gamma^i(\omega_j) = \frac{z(a_i, \omega_j) \mu_j}{\sum_{k=1}^K P(a_k) z(a_k, \omega_j)}.$$

Hence, for  $b = a$ ,

$$\gamma^i(\omega_i) = \frac{x(1+\delta)\mu_i}{\sum_{k=1}^K P(a_k) z(a_k, \omega_j)} = \frac{x(1+\delta)\mu_i}{x(1+\delta P(a_i))} = (1+\delta)\rho_i = \frac{(1+\delta)\sum_k \mu_k}{K+\delta}.$$

Moreover for  $b \neq a$  and  $b \leq K$ ,

$$\gamma^i(\omega_j) = \frac{x\mu_j}{\sum_{k=1}^K P(a_k) z(a_k, \omega_j)} = \frac{x\mu_j}{x(1+\delta P(a_i))} = \rho_i = \frac{\sum_k \mu_k}{K+\delta}.$$

Finally, for  $b > K$ ,

$$\gamma^i(\omega_j) = \frac{x\mu_j}{\sum_{k=1}^K P(a_k) z(a_k, \omega_j)} = \frac{x\mu_i}{x} = \mu_j.$$

This completes the proof. ■

**Proof of Theorem 2** The proof is by contradiction. The expected utility of an action  $a_i$  at prior beliefs is

$$E(u(a_i, \omega)) = \sum_{\omega \in \Omega} u(a_i, \omega) \mu(\omega) = \sum_{\omega_j \in X} \omega_j \mu_i(\omega_j).$$

Independence implies that this expression is independent of any other action. The same is true of the expected value of the normalized utilities  $z(a, \omega) \equiv \exp(u(a, \omega)/\lambda)$ .

We use  $Ez^{a_i}$  to refer to this expectation,

$$Ez^{a_i} = \sum_{\omega_j \in X} \exp(\omega_j/\lambda) \mu_i(\omega_j).$$

Suppose that there exist two actions  $a_k$  and  $a_l$  such that  $Ez^{a_k} < Ez^{a_l}$  and yet  $a_k$  is chosen

with positive probability and  $a_l$  is not. Define

$$\Sigma(\omega) = \left( \sum_{a_i \in B} P(a_i) z(a_i, \omega) \right)^{-1}.$$

The necessary and sufficient conditions imply

$$E z^{a_k} \Sigma = \sum_{\omega \in \Omega} \left[ \frac{z(a_k, \omega)}{\Sigma(\omega)} \mu(\omega) \right] = 1 \geq \sum_{\omega \in \Omega} \left[ \frac{z(a_l, \omega)}{\Sigma(\omega)} \mu(\omega) \right] = E z^{a_l} \Sigma.$$

The fact that  $a_l$  is not chosen means that  $a_l \notin B$ , which implies that  $\Sigma_\omega$  is independent of  $z(a_l, \omega)$ , as  $\Sigma(\omega)$  is a function of  $z(a_i, \omega)$  for every  $a_i \in B$ , all of which are independent of  $z(a_l, \omega)$ . It follows that

$$E z^{a_l} \Sigma = E z^{a_l} E \Sigma.$$

Furthermore, by assumption

$$E z^{a_l} E \Sigma > E z^{a_k} E \Sigma,$$

so that,

$$E z^{a_k} \Sigma > E z^{a_k} E \Sigma,$$

which can only hold if,

$$\text{cov}(z^{a_k}, \Sigma) > 0.$$

By definition:

$$\begin{aligned} \text{cov}(z^{a_k}, \Sigma) &\equiv E \frac{z^{a_k} - E z^{a_k}}{\sum_{a_i \in B} P(a_i) z(a_i, \omega)} \\ &= E \frac{z^{a_k} - E z^{a_k}}{P(a_k) z(a_k, \omega) + \sum_{a_i \in B/a_k} P(a_i) z(a_i, \omega)} \\ &= E \left\{ E \left\{ \frac{z^{a_k} - E z^{a_k}}{P(a_k) z(a_k, \omega) + \sum_{a_i \in B/a_k} P(a_i) z(a_i, \omega)} \middle| \sum_{a_i \in B/a_k} P(a_i) z(a_i, \omega) \right\} \right\} \\ &= E \left\{ \text{cov} \left( z^{a_k}, \frac{1}{P(a_k) z(a_k, \omega) + \sum_{a_i \in B/a_k} P(a_i) z(a_i, \omega)} \right) \middle| \sum_{a_i \in B/a_k} P(a_i) z(a_i, \omega) \right\}; \end{aligned}$$

where the second to last line follows from the law of iterated expectations and the last line follows from the independence of  $a_k$  and the other elements of  $B$  which implies that  $E z^{a_k}$  is independent of  $\sum_{a_i \in B/a_k} P(a_i) z(a_i, \omega)$ . For given  $\sum_{a_i \in B/a_k} P(a_i) z(a_i, \omega)$  it is clear that  $\text{cov} \left( z^{a_k}, \frac{1}{P(a_k) z(a_k, \omega) + \sum_{a_i \in B/a_k} P(a_i) z(a_i, \omega)} \right)$  is negative. As the expectation of a collection of

negative numbers is negative,

$$\text{cov}(z^{a_k}, \Sigma) < 0.$$

This contradiction establishes the proof.

**Proof of Lemma 1** First we show that a strategy of choosing  $a \in B$  with probability  $\frac{1}{N}$  satisfies the necessary and sufficient conditions of Proposition 1 for all  $a \in B$ . Given the proposed strategy and the independence of the decisions

$$\sum_{\omega \in \Omega} \frac{z(a, \omega) \mu(\omega)}{\sum_{b \in B} P(b) z(b, \omega)} = \sum_{\omega \in \Omega} \frac{z(a, \omega) \prod_{i=1}^M \mu_i(\omega_i)}{\sum_{b \in B} \frac{1}{N} z(b, \omega)}$$

for all  $a \in B$ . The denominator depends only on the first  $N$  elements of the state vector, so we can sum across the other states giving,

$$\sum_{x \in X^N} \frac{\exp(x_a/\lambda) \prod_{i=1}^N \mu_B(x_i)}{\frac{1}{N} \left[ \sum_{i=1}^N \exp(x_i/\lambda) \right]}. \quad (13)$$

We now subdivide  $X^N$  into equivalence classes as follows: given  $x_1, x_2 \in X^N$  then  $x_1$  and  $x_2$  are members of the same equivalence class  $\hat{X}$  if  $x_2$  is a permutation of  $x_1$ . We rewrite (13)

$$\sum_{\hat{X}} \sum_{x \in \hat{X}} \frac{\exp(x_a/\lambda) \prod_{i=1}^N \mu_B(x_i)}{\frac{1}{N} \left[ \sum_{i=1}^N \exp(x_i/\lambda) \right]}.$$

Note that conditional on  $x \in \hat{X}$ , the denominator,  $\sum_{i=1}^N \exp(x_i/\lambda)$ , and the probability,  $\prod_{i=1}^N \mu_B(x_i)$ , are constant. Therefore

$$\sum_{\hat{X}} \sum_{x \in \hat{X}} \frac{\exp(x_a/\lambda) \prod_{i=1}^N \mu_B(x_i)}{\frac{1}{N} \left[ \sum_{i=1}^N \exp(x_i/\lambda) \right]} = \sum_{\hat{X}} \frac{\prod_{i=1}^N \mu_B(x_i) \sum_{x \in \hat{X}} \exp(x_a/\lambda)}{\frac{1}{N} \left[ \sum_{i=1}^N \exp(x_i/\lambda) \right]}$$

$$\begin{aligned} & \sum_{\hat{X}} \sum_{x \in \hat{X}} \frac{N \exp(x_a/\lambda) \mu(\hat{X})}{|\hat{X}| \left[ \sum_{i=1}^N \exp(x_i/\lambda) \right]} \\ &= \sum_{\hat{X}} \mu(\hat{X}) \frac{N \sum_{x \in \hat{X}} \exp(x_a/\lambda)}{|\hat{X}| \sum_{i=1}^N \exp(x_i/\lambda)}. \end{aligned}$$

Let  $\mu(\hat{X})$  denote the probability  $x \in \hat{X}$ . We have  $\mu(\hat{X}) = |\hat{X}| \prod_{i=1}^N \mu_B(x_i)$ . Note also that  $\sum_{x \in \hat{X}} \exp(x_a/\lambda)$  and  $\sum_{i=1}^N \exp(x_i/\lambda)$  share common terms in common proportions. The

only difference is the frequency in which these terms appear.  $\sum_{x \in \hat{X}} \exp(x_a/\lambda)$  has  $|\hat{X}|$  terms and  $\sum_{i=1}^N \exp(x_i/\lambda)$  has  $N$  terms.  $\sum_{x \in \hat{X}} \exp(x_a/\lambda) / \sum_{i=1}^N \exp(x_i/\lambda)$  is therefore equal to  $|\hat{X}|/N$ . Substituting these results, we have

$$\sum_{\hat{X}} \frac{\prod_{i=1}^N \mu_B(x_i) \sum_{x \in \hat{X}} \exp(x_a/\lambda)}{\frac{1}{N} \left[ \sum_{i=1}^N \exp(x_i/\lambda) \right]} = \sum_{\hat{X}} \frac{\frac{\mu(\hat{X})}{|\hat{X}|} |\hat{X}|}{\frac{1}{N} N} = \sum_{\hat{X}} \mu(\hat{X}) = 1.$$

Hence the conditions of Proposition 1 hold for  $a \in B$ .

To complete the proof we need to show that for all  $a \in A \setminus B$ ,

$$\sum_{\omega \in \Omega} \frac{z(a, \omega) \mu(\omega)}{\sum_{b \in A} P(b) z(b, \omega)} \leq 1.$$

Given independence and the proposed strategy this becomes,

$$\sum_{x \in X} \exp(x/\lambda) \mu_a(x) \sum_{\bar{x} \in X^N} \frac{\prod_{i=1}^N \mu_B(\bar{x}_i)}{\frac{1}{N} \sum_{i=1}^N \exp(\bar{x}_i/\lambda)} \leq 1.$$

This relationship holds given the conditions of the lemma, completing the proof.

### Proof of Theorem 3

We first prove that if  $B$  is the optimal consideration set for some prior  $\mu \in \Delta(\Omega)$ , then  $\mu \in S_B$ . Suppose that  $\mu \in \Delta(\Omega)$  and suppose that  $B$  is the optimal consideration set. This means that there exists  $\{P(a)\}_{a \in A}$  with  $B(P) = B$  and  $\{\hat{\gamma}^a\}_{a \in B}$  which satisfy the conditions of Proposition 2. Fix  $\bar{a} \in B$  and consider  $\hat{\gamma}^{\bar{a}}$ . The ILR conditions imply that for any  $b \in B \setminus a$

$$f(\hat{\gamma}^{\bar{a}}; \bar{a}, b) \equiv \sum_{\omega \in \Omega} \left[ \frac{z(b, \omega)}{z(\bar{a}, \omega)} \right] \hat{\gamma}^{\bar{a}}(\omega) = \sum_{\omega \in \Omega} \hat{\gamma}^b(\omega) = 1$$

and the likelihood ratio inequalities imply that for any  $c \notin \hat{\Omega}$

$$f(\hat{\gamma}^{\bar{a}}; \bar{a}, c) \equiv \sum_{\omega \in \Omega} \left[ \frac{z(c, \omega)}{z(\bar{a}, \omega)} \right] \hat{\gamma}^{\bar{a}}(\omega) \leq 1$$

Hence  $\hat{\gamma}^{\bar{a}} \in \Gamma_B^{\bar{a}}$ . The ILR conditions imply that

$$\hat{\gamma}^b(\omega) = \frac{z(b, \omega)}{z(a, \omega)} \hat{\gamma}^{\bar{a}}(\omega)$$

hence  $\hat{\gamma}^b = \hat{\gamma}^b(\hat{\gamma}^{\bar{a}})$ . Bayes' rule implies that

$$\mu(\omega) = \sum_{b \in B} P(b) \hat{\gamma}^b(\omega)$$

Since all actions  $b \in B$  are chosen, it follows that

$$\mu \in \text{int}\{\text{conv}\{\hat{\gamma}_b(\hat{\gamma}_a) | b \in B\}$$

and hence  $\mu \in S_B$ .

We now show that if  $\mu \in S_B$  then  $B$  is the optimal consideration set. Suppose that  $\mu \in S_B$ . There exists  $\bar{a} \in B$ ,  $\hat{\gamma}^{\bar{a}} \in \Gamma_{\bar{a}}^{\bar{a}}$ ,  $\hat{\gamma}^b = \hat{\gamma}^b(\hat{\gamma}^{\bar{a}})$  and  $P(b) > 0$  such that

$$\mu(\omega) = \sum_{b \in B} P(b) \hat{\gamma}^b(\omega).$$

We need to show that the  $\hat{\gamma}^b$  lie in the simplex and satisfy the ILR conditions for chosen acts and the likelihood ratio inequalities for unchosen acts. To see that  $\hat{\gamma}^b \in \Delta(\Omega)$ , note first that  $\hat{\gamma}^{\bar{a}} \in \Gamma_{\bar{a}}^{\bar{a}}$  implies  $\hat{\gamma}^{\bar{a}} \in \Delta(\Omega)$ . Now  $z(b, \omega) = \frac{\exp(u(b, \omega))}{\lambda} > 0$  for all  $b \in A$  and  $\omega \in \Omega$ , so

$$\hat{\gamma}^b(\omega) = \frac{z(b, \omega)}{z(a, \omega)} \hat{\gamma}^{\bar{a}}(\omega) \geq 0.$$

Finally,

$$\sum_{\omega \in \Omega} \hat{\gamma}^b(\omega) = \sum_{\omega \in \Omega} \frac{z(b, \omega)}{z(a, \omega)} \hat{\gamma}^{\bar{a}}(\omega) = f(\hat{\gamma}^{\bar{a}}; \bar{a}, b) = 1$$

where the final equality follows from the fact that  $\hat{\gamma}^{\bar{a}} \in \Gamma_{\bar{a}}^{\bar{a}}$ . Hence  $\hat{\gamma}^b \in \Delta(\Omega)$ . The ILR conditions hold by construction. Consider  $b \in B$  and  $c \in A \setminus B$

$$\sum_{\omega \in \Omega} \left[ \frac{\hat{\gamma}^b(\omega)}{z(b, \omega)} \right] z(c, \omega) = \sum_{\omega \in \Omega} \left[ \frac{z(c, \omega)}{z(\bar{a}, \omega)} \right] \hat{\gamma}^{\bar{a}}(\omega) \leq 1$$

where the first equality follows from the construction of  $\hat{\gamma}^b$  and the second from the definition of  $\Gamma_{\bar{a}}^{\bar{a}}$ . Hence the likelihood ratio inequalities hold as well. We conclude the  $B$  is the consideration set. This completes the proof of the Theorem.

## 7.1 Example 4

Consider a symmetric tracking problem with 21 states with labels  $\{-10, 9, 8 \dots 0, \dots 10\}$ . Suppose that the loss function is quadratic in the distance between the guess  $a$  and the state  $\omega$ ,

$$u(a, \omega) = - \|(a, \omega)\|^2,$$

and that  $\lambda = 10$ . Finally suppose that the prior  $\mu$  has a truncated Cauchy distribution, the density of which is,

$$\frac{1}{c} \frac{1}{4(\omega - 11)^2 + 1},$$

where  $c$  is a constant of integration. This density is centered at zero.

In this case, the optimal policy is approximately

$$\begin{aligned} P(0) &= 0.9859302 \\ P(-9) = P(9) &= 0.0065017 \\ P(-10) = P(10) &= 0.0005332 \end{aligned}$$

Given the weight that the Cauchy distribution places on zero relative to its neighbors (in this case  $\mu(0) = .6$  and  $\mu(1) = .12$ ), it is optimal to pick zero with a high probability, and not pick anything close to zero. But given the fat tails of the Cauchy distribution, it is optimal to pick something far from zero, and since the distribution is relatively flat far from zero (in this case  $\mu(9) = .0018$  and  $\mu(10) = .0015$ ) it is optimal to pick neighboring points.

In this example  $a_9$  and  $a_{10}$  are both chosen with positive probability and the likelihood ratio inequalities are satisfied,

$$f(\gamma^{a_9}, a_9, a_{10}) = 1,$$

but,

$$f(\mu, a_9, a_{10}) = .6766 < 1.$$

So, it is not true that  $a$  and  $b$  both being considered implies,

$$f(\mu, a, b) \geq 1.$$

The explanation is that  $\gamma^{a_9}$  is very different than  $\mu$ :

$$\begin{aligned} \gamma^{a_9}(0) &= .0002 \text{ and } \mu(0) = .6005 \\ \gamma^{a_9}(8) &= .2247 \text{ and } \mu(8) = .0023 \end{aligned}$$

An implication is that introducing an additional action can bring an unchosen action to life. If the only available choices were  $a_9$  and  $a_{10}$ ,  $a_9$  would be chosen with probability one and  $a_{10}$  would not be chosen. The addition of  $a_0$  to the choice set, however, moves the posterior associated with  $a_9$  until  $a_{10}$  is chosen as well.