#### **Design of Statistical Experiments**

Exploiting Heavy-Traffic Limits for Queueing Processes

IEOR 4615, Service Engineering, Professor Whitt

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# OUTLINE

- Estimation for Queueing Processes: Dependence!
- Exploit CLT to Estimate Confidence Intervals
- The Heavy-Traffic Limit for the  $GI/GI/s/\infty$  Model
- How Scaling Affects the Asymptotic Variance
- Putting It All Together:
  - Approximations for the Steady-State Mean and the Asymptotic Variance.
  - Approximations for the Required Interval Length
    - Run length in a simulation.
    - Measurement Interval (Sample Size) with System Data

#### Estimating the Expected Number in the System

- Given stationary stochastic process:  $\{Q(t) : t \ge 0\}$
- Our goal: Estimate the unknown mean E[Q(0)], using
  - sample mean:  $\bar{Q}(t) \equiv \frac{1}{t} \int_0^t Q(s) \, ds$
- But the observations are typically highly dependent!
- Use **batch means** as in Lecture 4.
- How much data do we need?

#### Exploit CLT to Construct Confidence Intervals for Estimates

- Given stationary stochastic process:  $\{Q(t) : t \ge 0\}$
- Our goal: Estimate the unknown mean E[Q(0)], using
  - sample mean:  $\bar{Q}(t) \equiv \frac{1}{t} \int_0^t Q(s) \, ds$
- Use CLT:  $t^{1/2} \left( \overline{Q}(t) E[Q(0)] \right) \Rightarrow N(0, \sigma^2)$ , where
  - $\sigma^2 \equiv \lim_{t \to \infty} t Var(\bar{Q}(t)) = 2 \int_0^\infty C(s) \, ds$  (asymptotic variance)

• 
$$C(t) \equiv Cov(Q(0), Q(t)) \equiv E[Q(0)Q(t)] - E[Q(0)]E[Q(t)]$$

- Use normal approximation:  $\bar{Q}(t) \approx N(E[Q(0)], \sigma^2/t)$ .
  - Use HT limit to estimate both the mean E[Q(0)] and the asymptotic variance  $\sigma^2$ .
  - (With data, use the method of batch means, as in Lecture 4.)
  - See §2 of "Planning Queueing Simulations," 1989.

### 95% Confidence Intervals (CI's)

- Use normal approximation:  $\bar{Q}(t) \approx N(E[Q(0)], \sigma^2/t)$ .
- Given asymptotic variance  $\sigma^2$  and interval length t,
- Confidence Interval:  $[\bar{Q}(t) z_{\beta/2}\sqrt{\sigma^2/t}, \bar{Q}(t) + z_{\beta/2}\sqrt{\sigma^2/t}]$ 
  - where  $P(-z_{\beta/2} < N(0,1) < z_{\beta/2}) = 1 \beta = 0.95$  ( $\beta = 0.05$ )
- absolute width of CI:  $w_a(\beta) \equiv \frac{2z_{\beta/2}\sigma}{\sqrt{t}};$

relative width of CI: w<sub>r</sub>(β) ≡ w<sub>a</sub>(β)/E[Q(0)] = 2z<sub>β/2</sub>σ/√tE[Q(0)].
required values of t: t<sub>a</sub>(ε, β) ≡ 4σ<sup>2</sup>z<sup>2</sup><sub>β/2</sub>/ε<sup>2</sup> and t<sub>r</sub>(ε, β) ≡ 4σ<sup>2</sup>z<sup>2</sup><sub>β/2</sub>/ε<sup>2</sup>E[Q(0)]<sup>2</sup>.

• Use HT limit to estimate both E[Q(0)] and the asymptotic variance  $\sigma^2$ .

### Review: Conventional HT Limit in $GI/GI/s/\infty$ Model

- i.i.d. interarrival times  $T_k$ :  $E[T] \equiv \frac{1}{\lambda}, c_a^2 \equiv \frac{Var(T)}{E[T]^2}$
- i.i.d. service times  $S_k$ :  $E[S] \equiv \frac{1}{\mu}$ ,  $c_s^2 \equiv \frac{Var(S)}{E[S]^2}$
- Let traffic intensity  $\rho \equiv \lambda/s\mu \uparrow 1$  (by multiplying  $T_k$  be constants).
- Let  $W(\rho)$  be the steady-state waiting time before starting service.
- The distribution of  $W(\rho)$  is complicated except for special cases.
- **HT limit:**  $(1 \rho)W(\rho) \Rightarrow W^*$  (with exponential distribution)
- $E[W(\rho)] \approx \frac{\rho E[S](c_a^2 + c_s^2)}{2(1-\rho)}$  and  $P(W(\rho) > x) \approx e^{-2(1-\rho)x/(c_a^2 + c_s^2)}, x \ge 0.$
- (The mean is exact for  $M/M/1/\infty$  and  $M/GI/1/\infty$  special cases.)
- Refined approx.:  $E[W(\rho)] \approx \left(\frac{c_a^2 + c_s^2}{2}\right) E[W(\rho; M/M/s/\infty)]$  (QNA)

#### Stochastic-Process Limit for $GI/GI/s/\infty$

- i.i.d. interarrival times  $T_k$ :  $E[T] \equiv \frac{1}{\lambda}$ ,  $c_a^2 \equiv \frac{Var(T)}{E[T]^2}$
- i.i.d. service times  $S_k$ :  $E[S] \equiv \frac{1}{\mu}, c_s^2 \equiv \frac{Var(S)}{E[S]^2}$
- Let traffic intensity  $\rho \equiv \lambda/s\mu \uparrow 1$  (by multiplying  $T_k$  be constants).
- Let  $Q_{\rho}(t)$  be the number in queue at time t.
- **HT limit:**  $(1 \rho)Q_{\rho}(t(1 \rho)^{-2}) \Rightarrow R(t; a, b)$  as  $\rho \uparrow 1$ 
  - Both time scaling and space scaling!
  - The limit process is reflected Brownian motion (RBM).
  - The drift is a = -s; the variance constant is  $b = s(c_a^2 + c_s^2)$ .

• 
$$Q_{\rho}(t) \approx \left(\frac{b}{|a|(1-\rho)}\right) R\left(a^2(1-\rho)^2t; -1, 1\right), \quad t \ge 0.$$

• (See §4.3 and equation (34) in "Planning Queueing Simulations," 1989.)

#### How does scaling affect the asymptotic variance?

- Recall that  $\sigma^2 = 2 \int_0^\infty C(s) \, ds$ .
- If  $Q_{y,z}(t) \equiv yQ(zt)$ ,  $t \ge 0$ , then
- $E[Q_{y,z}(t) = yE[Q(t)], C_{y,z}(t) = y^2C(zt)$
- and  $\sigma_{y,z}^2 \equiv y^2 \sigma^2 / z$ .
  - For  $\sigma_{y,z}^2(t)$ , we do the change of variables u = zs in the integral:
  - $\int_0^\infty C(zs) \, ds = \int_0^\infty C(u) \, du/z = (1/z) \int_0^\infty C(u) \, du$

(See §4.2 of "Planning Queueing Simulations.")

# Approximations for E[Q(0)] and $\sigma^2$ in $GI/GI/s/\infty$

- steady-state mean:  $E[Q_{\rho}(0)] \approx \frac{\rho^2(c_a^2 + c_s^2)}{2(1-\rho)}$
- asymptotic variance:  $\sigma_{\rho}^2 \approx \frac{\rho^2 (c_a^2 + c_s^2)^3}{2s(1-\rho)^4}$
- ratio:  $\frac{\sigma_{\rho}^2}{E[Q_{\rho}(0)]^2} \approx \frac{2(c_a^2 + c_s^2)}{s\rho^2(1-\rho)^2}$
- (See equation (42) in "Planning Queueing Simulations," 1989.)
- How do these depend on the traffic intensity  $\rho$  and on the overall variability  $(c_a^2 + c_s^2)$ ?

As a consequence, the required run length based on a specified ε
 absolute error is

• 
$$t_a(\epsilon,\beta) \equiv \frac{4\sigma^2 z_{\beta/2}^2}{\epsilon^2} = \frac{4\rho^2 (c_a^2 + c_s^2)^3 z_{\beta/2}^2}{\epsilon^2 2s(1-\rho)^4},$$

• while the required run length based on a specified  $\epsilon$  relative error is

• 
$$t_r(\epsilon,\beta) \equiv \frac{4\sigma^2 z_{\beta/2}^2}{\epsilon^2 E[Q(0)]^2} = \frac{4(c_a^2 + c_s^2) z_{\beta/2}^2}{\epsilon^2 2s\rho^2(1-\rho)^2}$$

• How do these required values of t depend on the traffic intensity  $\rho$  and on the overall variability  $(c_a^2 + c_s^2)$ ?

# References

- W<sup>2</sup>. Planning Queueing Simulations. Management Science 35(11) (1989) 1341–1366.
- W<sup>2</sup>. Analysis for the Design of Simulation Experiments. Chapter 13 in *Simulation*, Volume 13 in the Elsevier series of *Handbooks in Operations Research and Management Science*, 2006, edited by Shane Henderson and Barry Nelson, 381–413.
- R. Srikant, W<sup>2</sup>. Simulation Run Lengths to Estimate Blocking Probabilities. ACM Transactions on Modeling and Computer Simulation (TOMACS) 6(1) (1996) 7–52.