

**IEOR 6711: Stochastic Models, I**  
**Fall 2007, Professor Whitt, Final Exam**

**1. The GIN Barbershop (20 points)**

Ioannis Giannakakis, Gisli Ingimundarson and Behzad Nouri have joined together to form the GIN barbershop. The GIN barbershop has room for at most five customers, with up to three in service and two waiting. Suppose that potential customers arrive according to a Poisson process at a rate of 10 per hour. Suppose that potential arrivals finding the barber shop full, with three customers in service and two other customers waiting, will leave and not affect future arrivals. Suppose that successive service times are independent exponential random variables with mean 12 minutes. Suppose that waiting customers have limited patience, with each waiting customer being willing to wait only an independent random, exponentially distributed, time with mean 12 minutes before starting service; if the customer has not started service by that time, then the customer will abandon, leaving without receiving service.

- (a) What proportion of time are all three barbers busy in the long run?
- (b) What is the total rate of customer abandonment in the long run?
- (c) What proportion of all potential arrivals are served?
- (d) What is the probability that, starting empty, the third customer arrives before anybody has completed service?
- (e) What is the probability that, starting empty, the fourth customer arrives and abandons before anybody has completed service?
- (f) What is the conditional probability that exactly two arrivals occurred in the first 20 minutes, given that 8 potential arrivals came in the first hour?

**2. Back and Forth to Campus (30 points)**

Professor Prhab Hubilliti lives at the bottom of the hill on the corner of 117<sup>th</sup> Street and 7<sup>th</sup> Avenue. Going each way - up hill to to teach his class at Columbia or down hill back home - Prhab either runs or walks. Going up the hill, Prhab either walks at 2 miles per hour or runs at 5 miles per hour. Going down the hill, Prhab either walks at 3 miles per hour or runs at 6 miles per hour. In each direction, he always runs the entire way or walks the entire way. Since Prhab often works late into the night, he often gets up late, and has to run up hill to get to his class. On any given day, Prhab runs up hill with probability  $2/3$  and walks up hill with probability  $1/3$ . On the other hand, Prhab is less likely to run going back home. On any given day, he runs down hill with probability  $1/3$  and walks down hill with probability  $2/3$ .

- (a) What is the average speed Prhab goes up the hill to campus? What is the average speed Prhab goes down the hill back home?
- (b) What is the long-run proportion of Prhab's total travel time going to and from campus that he spends going up hill to campus?
- (c) What is the long-run proportion of Prhab's total travel time going to and from campus that he spends running up hill to campus?
- (d) Let  $\tau(t)$  be the expected number of times Prhab has gone to campus and back in his first  $t$  units of time spent travelling back and forth between home and work. State and prove the theorem implying that  $\tau(t)/t$  converges to a finite limit as  $t \rightarrow \infty$ .

**3. a random walk on  $n$  integers** (30 points)

Consider a random walk on the first  $n$  integers, i.e., on the set  $\{1, 2, \dots, n\}$ , where the probability of going from integer  $i$  to integer  $j$  in a single step is proportional to  $(i - j)^2$  for each  $i$  and  $j$ .

(a) What structure helps calculate the stationary distribution of this process without directly solving a system of equations (or calculating a matrix inverse)? Give an expression for that stationary distribution?

(b) Starting at 1, what is the expected number of steps before the random walk first is at 1 again when  $n = 6$ ? (Find the numerical answer.)

(c) Starting at 1, indicate how to compute the expected number of steps before first visiting one of the states 2, 3 or 4, for any fixed  $n \geq 5$ ?

(d) Starting in 1, indicate how to compute the probability of eventually visiting 2 before ever visiting either 3 or 4, again for any fixed  $n \geq 5$ .

(e) Describe the approximate behavior of this random walk for very large  $n$  (as  $n \rightarrow \infty$ ).

**4. Tandem Queues** (20 points)

Consider two single-server queues in tandem, i.e., in series. Each queue has unlimited waiting room. Customers are served in order of arrival at each queue. Arrivals come to the first queue according to a Poisson process with rate  $\lambda$ . All departures from the first queue go next to the second queue, while all departures from the second queue leave the system. Let the all the service times be mutually independent, and independent of the arrival process. Let the service times at queue  $i$  be exponentially distributed with mean  $1/\mu_i$ , where  $3\lambda < 2\mu_1 < \mu_2$ . Let  $Q_i(t)$  be the number of customers at queue  $i$ , either waiting or being served, at time  $t$ .

(a) Does there exist a proper limiting steady-state distribution for  $Q_1(t)$  as  $t \rightarrow \infty$ ? If so, what is it?

(b) Does there exist a proper limiting steady-state distribution for the random vector  $(Q_1(t), Q_2(t))$  as  $t \rightarrow \infty$ ? If so, what is it?

(c) Let  $D(t)$  denote the number of departures from the system (equivalently, from queue 2) during the time interval  $[0, t]$ . Find

$$\lim_{t \rightarrow \infty} E[(D(t) - D(t - s))Q_2(t)]$$

for  $s > 0$ .

(d) Give an expression for  $P(Q_1(t_1) = 5, Q_2(t_1) = 4, Q_1(t_2) = 7, Q_2(t_2) = 2)$  for  $0 < t_1 < t_2$ , where  $P(Q_1(0) = i, Q_2(0) = j)$  has a known form. Give expressions for all quantities used.