

Optimal Control of Polling Systems with Large Switchover Times

Yue Hu (Columbia Business School)

Joint work with

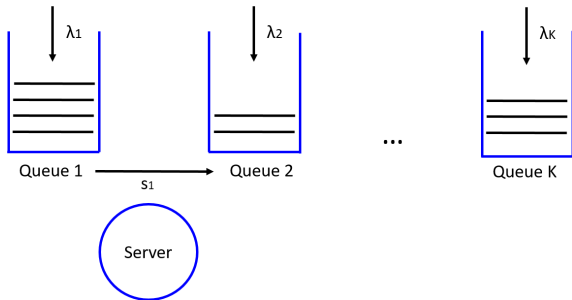
Jing Dong (Columbia Business School)

and

Ohad Perry (Northwestern University)

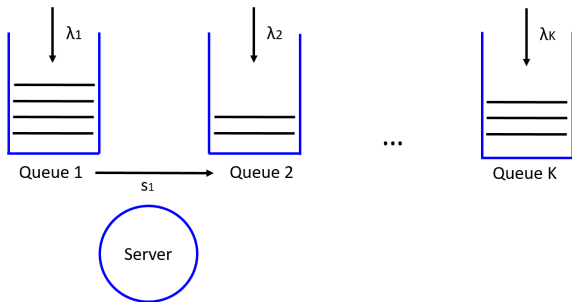
The Model

A polling system is a stochastic queueing network where several queues are served by one switching server



The Model

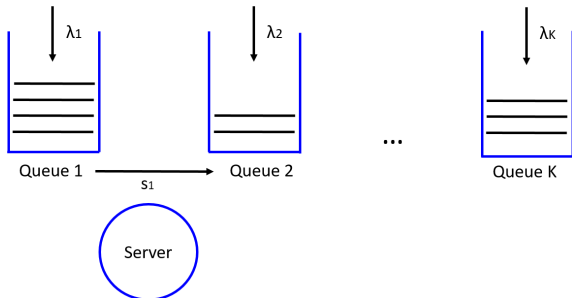
A polling system is a stochastic queueing network where several queues are served by one switching server



- A single server switching between $K \geq 2$ queues
- The server attends to the queues in a **periodic cycle** of a stages defined by the polling table $p : \{1, \dots, a\} \rightarrow \{1, \dots, K\}$ ($a \geq K$)
 - $p(j) = i$ – the server serves queue i at stage j within a cycle

The Model

A polling system is a stochastic queueing network where several queues are served by one switching server



- Stationary arrival process of jobs with rate λ_i to queue i
- IID service times with mean $1/\mu_i$ at queue $i \in \{1, \dots, K\}$
- Necessary stability condition: $\sum_{i=1}^K \lambda_i/\mu_i < 1$
- **Large** switchover time s_i is incurred when server switches from queue i

Stochastic Dynamics

- $Q_i(t)$ – number in queue i at time t , $1 \leq i \leq K$
- $Z(t)$ – the stage of the server at time t :
 - $Z(t) = j$ – server is at stage j , $j = 1, \dots, a$
 - $Z(t) = \ominus_j$ – server is switching from stage j to stage $j + 1$ (modulo a)

The stochastic dynamics are characterized via the process

$$X(t) := (Q_i(t), Z(t); i = 1, \dots, K), \quad t \geq 0$$

Remark: Given a routing order and service policy, $X(t)$ is a well-defined stochastic process

Applications

Polling systems are used to model **computer**, **communication**, and **production** systems

Stochastic economic lot scheduling: make-to-stock production of multiple products on a single machine



Polling System:

- Zero Switchover Time: Coffman et al. (1995), Remerova et al. (2014)
- Small Switchover Time: Boxma et al. (1990), Fricker and Jaibi (1993), Borst and Boxma (1997), Coffman et al. (1998), Olsen and Van der Mei (2003, 2005)
- Large Switchover Time: Van der Mei (1999), Olsen (2001), Lan and Olsen (2006)

Hybrid Dynamical Systems:

Matveev et al. (2016), Feoktistova et al. (2012), Perry and Whitt (2016), Dong and Perry (2018)

Goal

Our goal is to find a control that **minimizes** long run average holding costs among all “admissible” controls that are

- **non-idling**
- **discrete-Markov** (Given the queue length at the polling instant, the service policies do not depend on the history of the service process up to that instant)

Remark:

- $X(t)$ is **not necessarily** a markov process under an admissible control
- It is prohibitively hard to solve the optimal control problem exactly.
- We carry out optimality analysis in an **asymptotic** sense.

A Fluid Approximation to Simplify the Problem

Consider a **hybrid dynamic system** (HDS) characterized by

$$x(t) = (q(t), z(t)),$$

where $x(t)$ is a **hybrid** of the piece-wise linear **continuous number-in-system process** $q(t) \in [0, \infty)$ and the **discrete server-position process** $z(t) \in \{j, \ominus_j, 1 \leq j \leq a\}$, characterized via

$$\dot{q}_i(t) = (\lambda_i - \mu_i)\mathbf{1}_{\{p(z(t))=i, q(t)>0\}} + \lambda_i\mathbf{1}_{\{p(z(t))\neq i\}}, \quad 1 \leq i \leq K$$

A Fluid Approximation to Simplify the Problem

Consider a **hybrid dynamic system** (HDS) characterized by

$$x(t) = (q(t), z(t)),$$

where $x(t)$ is a **hybrid** of the piece-wise linear **continuous number-in-system process** $q(t) \in [0, \infty)$ and the **discrete server-position process** $z(t) \in \{j, \Theta_j, 1 \leq j \leq a\}$, characterized via

$$\dot{q}_i(t) = (\lambda_i - \mu_i)\mathbf{1}_{\{p(z(t))=i, q(t)>0\}} + \lambda_i\mathbf{1}_{\{p(z(t))\neq i\}}, \quad 1 \leq i \leq K$$

Remark:

- Under a fixed routing order and service policy, $x(t)$ is well-defined

A Fluid Approximation to Simplify the Problem

Consider a **hybrid dynamic system** (HDS) characterized by

$$x(t) = (q(t), z(t)),$$

where $x(t)$ is a **hybrid** of the piece-wise linear **continuous number-in-system process** $q(t) \in [0, \infty)$ and the **discrete server-position process** $z(t) \in \{j, \Theta_j, 1 \leq j \leq a\}$, characterized via

$$\dot{q}_i(t) = (\lambda_i - \mu_i)\mathbf{1}_{\{p(z(t))=i, q(t)>0\}} + \lambda_i\mathbf{1}_{\{p(z(t))\neq i\}}, \quad 1 \leq i \leq K$$

Fluid Optimal Control Problem: To find a control that minimizes

$$c := \limsup_{t \rightarrow \infty} \frac{1}{t} \int_0^t \sum_{i=1}^K \psi_i(q_i(s)) ds,$$

where $\psi_i(\cdot)$ is the cost rate for queue i

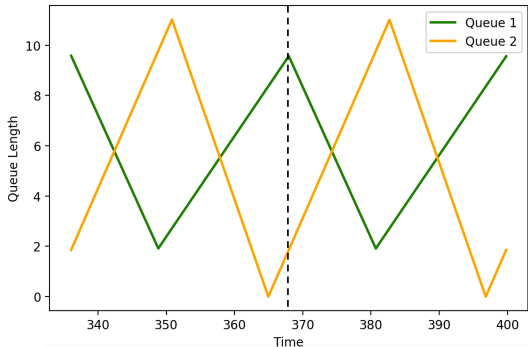
The Road Map

A Road Map of Our Approach:

- Find the **optimal** periodic equilibrium among **all the possible** periodic equilibria of the HDS
- Design a **fluid control** that achieves the optimal equilibrium
- “Interpret” the fluid control into a control for the **stochastic system**
- Prove: The control is **asymptotically optimal**

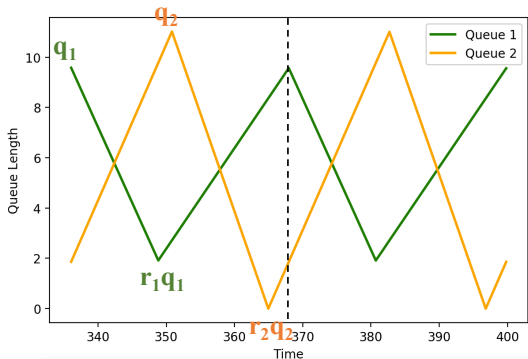
Characterization of Periodic Equilibria

E.x. periodic equilibrium with two queues and server routing $\{1, 2|1, 2|\dots\}$



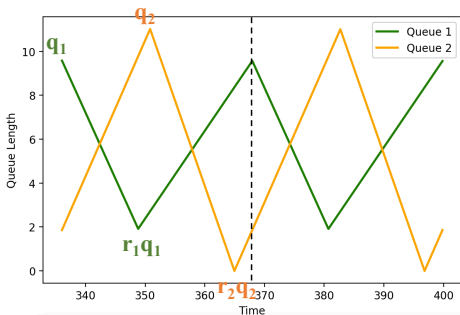
Characterization of Periodic Equilibria

E.x. periodic equilibrium with two queues and server routing $\{1, 2|1, 2|\dots\}$



Fixed-Proportion Reduction Control (FPR)

E.x. periodic equilibrium with two queues and server routing $\{1, 2|1, 2|\dots\}$

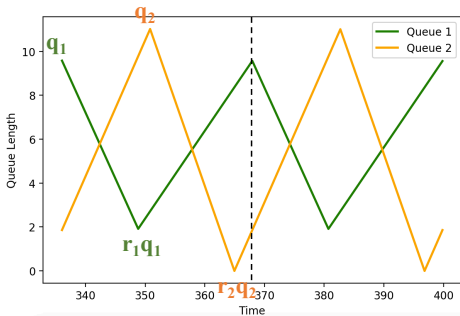


The FPR Control (Definition):

- For fixed $\{r_j \in [0, 1], j = 1, \dots, a\}$, if $p(j) = i$, then reduce q_i (the value of queue i at the beginning of service) to $r_i q_i$
- After serving station j , switch to station $j + 1$ in the polling table

Fixed-Proportion Reduction Control (FPR)

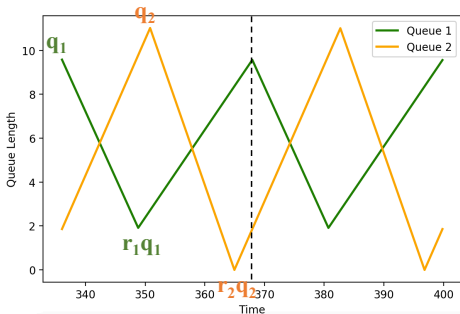
E.x. periodic equilibrium with two queues and server routing $\{1, 2|1, 2|\dots\}$



Remark: Any periodic equilibrium can be translated to some control parameters of the FPR

Fixed-Proportion Reduction Control (FPR)

E.x. periodic equilibrium with two queues and server routing $\{1, 2|1, 2|\dots\}$



Theorem

Independently of initialization,

- *the HDS converges to a unique periodic equilibrium under FPR with any non-trivial control parameters*
- *the HDS converges to the desired equilibrium under the translated FPR*

The Optimal Control

There is a **bijective mapping** from the possible periodic equilibria of the HDS to the FPR control.

Therefore, minimizing the long-run average cost c is equivalent to finding the optimal FPR control:

$$\min_{\{r_j, j=1, \dots, a\}} \frac{1}{\tau} \int_0^\tau \sum_{i=1}^K \psi_i(q_i(s, r)) ds \quad \text{s.t.} \quad r_j \in [0, 1], \quad j = 1, \dots, a,$$

where τ is the equilibrium cycle length

The Optimal Control

There is a **bijective mapping** from the possible periodic equilibria of the HDS to the FPR control.

Therefore, minimizing the long-run average cost c is equivalent to finding the optimal FPR control:

$$\min_{\{r_j, j=1, \dots, a\}} \frac{1}{\tau} \int_0^\tau \sum_{i=1}^K \psi_i(q_i(s, r)) ds \quad \text{s.t.} \quad r_j \in [0, 1], \quad j = 1, \dots, a,$$

where τ is the equilibrium cycle length

- E.x.1: Under routing $\{1, 2, 3|1, 2, 3|\dots\}$, optimal ratio is $\{0\%, 0\%, 0\%\}$
- E.x.2: Under routing $\{1, 3, 2, 3, 2|1, 3, 2, 3, 2|\dots\}$, optimal ratio is $\{0\%, 48.86\%, 0\%, 0\%, 0\%\}$

$\lambda_i = 2, \mu_i = 8, s_i = 2, i = 1, 2, 3$

linear cost rates $\psi_1(\cdot) = 1 \cdot, \psi_2(\cdot) = 4 \cdot, \psi_3(\cdot) = 1 \cdot$.

The Optimal Control

There is a **bijjective mapping** from the possible periodic equilibria of the HDS to the FPR control.

Therefore, minimizing the long-run average cost c is equivalent to finding the optimal FPR control:

$$\min_{\{r_j, j=1, \dots, a\}} \frac{1}{\tau} \int_0^\tau \sum_{i=1}^K \psi_i(q_i(s, r)) ds \quad s.t. \quad r_j \in [0, 1], \quad j = 1, \dots, a,$$

where τ is the equilibrium cycle length

Proposition

It is optimal to exhaust each queue at least once during a cycle

Corollary

In the case of cyclic routing, the exhaustive policy is optimal

The Road Map

The Road Map Revisited:

- Find the optimal periodic equilibrium among all the possible periodic equilibria of the HDS
- Design a fluid control that achieves the optimal equilibrium
- “Interpret” the fluid control into a control for the **stochastic system**
 - Reduce queue i from q_i to $\lceil r_j q_i \rceil$ if the server is at queue i in stage j
- Prove: The control is **asymptotically optimal**

Asymptotic Optimality

Consider a sequence of systems indexed by n under an admissible control π^n

- Large switchover times: switchover times satisfy $s_i^n = ns_i$ in n^{th} system
- Temporal and spacial scalings: $\bar{X}_{\pi^n}^n(t) := (Q_{\pi^n}(nt)/n, Z_{\pi^n}(nt))$
- Scaled long-run average costs: $\bar{C}_{\pi^n}^n = \lim_{t \rightarrow \infty} \frac{1}{t} \int_0^t \psi(\bar{Q}_{\pi^n}^n(s)) ds$

Asymptotic Optimality

Consider a sequence of systems indexed by n under an admissible control π^n

- Large switchover times: switchover times satisfy $s_i^n = ns_i$ in n^{th} system
- Temporal and spacial scalings: $\bar{X}_{\pi^n}^n(t) := (Q_{\pi^n}(nt)/n, Z_{\pi^n}(nt))$
- Scaled long-run average costs: $\bar{C}_{\pi^n}^n = \lim_{t \rightarrow \infty} \frac{1}{t} \int_0^t \psi(\bar{Q}_{\pi^n}^n(s)) ds$

Let π_*^n denote the optimal fluid FPR control translated for the n^{th} stochastic system, and c_* denote the optimal fluid objective value

Asymptotic Optimality

Consider a sequence of systems indexed by n under an admissible control π^n

- Large switchover times: switchover times satisfy $s_i^n = ns_i$ in n^{th} system
- Temporal and spacial scalings: $\bar{X}_{\pi^n}^n(t) := (Q_{\pi^n}(nt)/n, Z_{\pi^n}(nt))$
- Scaled long-run average costs: $\bar{C}_{\pi^n}^n = \lim_{t \rightarrow \infty} \frac{1}{t} \int_0^t \psi(\bar{Q}_{\pi^n}^n(s)) ds$

Let π_*^n denote the optimal fluid FPR control translated for the n^{th} stochastic system, and c_* denote the optimal fluid objective value

Theorem (Asymptotic Optimality)

- Under any sequence of policies π^n , $\liminf_{n \rightarrow \infty} \bar{C}_{\pi^n}^n \geq c_*$
- Under π_*^n , $\bar{C}_{\pi_*^n}^n \Rightarrow c_*$ as $n \rightarrow \infty$ (The FPR is asymptotically optimal)

Asymptotic Optimality

Consider a sequence of systems indexed by n under an admissible control π^n

- Large switchover times: switchover times satisfy $s_i^n = ns_i$ in n^{th} system
- Temporal and spacial scalings: $\bar{X}_{\pi^n}^n(t) := (Q_{\pi^n}(nt)/n, Z_{\pi^n}(nt))$
- Scaled long-run average costs: $\bar{C}_{\pi^n}^n = \lim_{t \rightarrow \infty} \frac{1}{t} \int_0^t \psi(\bar{Q}_{\pi^n}^n(s)) ds$

Let π_*^n denote the optimal fluid FPR control translated for the n^{th} stochastic system, and c_* denote the optimal fluid objective value

Theorem (Asymptotic Optimality)

- Under any sequence of policies π^n , $\liminf_{n \rightarrow \infty} \bar{C}_{\pi^n}^n \geq c_*$
- Under π_*^n , $\bar{C}_{\pi_*^n}^n \Rightarrow c_*$ as $n \rightarrow \infty$ (The FPR is asymptotically optimal)

\Rightarrow For cyclic routing, the exhaustive policy is asymptotically optimal

Asymptotic Optimality (Proof)

$$\begin{array}{ccc} \bar{Q}^n(t) & \xrightarrow{t \rightarrow \infty} & \bar{Q}_*^n(t) \\ n \rightarrow \infty \downarrow & & \downarrow n \rightarrow \infty \\ q(t) & \xrightarrow{t \rightarrow \infty} & q_*(t) \end{array}$$

Theorem (Limit Interchange)

Under any FPR control parameters,

$$\bar{C}^n = \lim_{t \rightarrow \infty} \frac{1}{t} \int_0^t \psi(\bar{Q}^n(s)) ds \Rightarrow c \text{ as } n \rightarrow \infty$$

In particular, $\bar{C}_{\pi_*^n}^n \Rightarrow c_*$ as $n \rightarrow \infty$ under π_*^n

Summary

- We considered the **optimal-control problem** of a polling system with large switchover times when long-run average holding costs are to be minimized
- We proposed the **Fixed-Proportion Reduction Control (FPR)**:
 - all possible periodic equilibria are achievable under FPR
 - stable under all control parameters
- We find the optimal FPR and prove that the control is **asymptotically optimal** under large-switchover-time scaling
- In the special case of cyclic routing, the **exhaustive policy** is optimal

Thank You